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### FOREWORD FROM THE MANAGING DIRECTOR TO T



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# FOREWORD FROM THE MANAGING **DIRECTOR TO THE STAKEHOLDERS**

### To all our Stakeholders

### Dear All,



This year's report highlights our integrated approach and the progress we have made in moving our business increasingly towards sustainability in pursuit of our business goals.

PSA International, as a global port operator and supply chain provider, and PSA Italy, as Italy's leading port operator, have responsible industrial leadership and a sustainable approach to business as their main guiding lights. We are committed to making work processes safer and we promise to do our utmost to protect what we care about: our Workers, our Stakeholders, our Planet.

You will read that the strong economic performance in 2022, achieved through the commitment and dedication of our workforce and all those who contribute every day to making our service excellent, has gone hand in hand with ambitious investment policies that have a positive social impact for all those involved in our value chain, ensuring a safe and inclusive working environment, responsible business practices and actions to mitigate climate change by decarbonising our operations. In concrete terms, we have done much to increase volume transport by rail, becoming intermodal operators ourselves. A bet that we won with the launch of the train to Basel in Switzerland and which we are now strengthening with the market launch of the sister train to Kornwestheim in Germany. We are also continuing to replace old, operating vehicles with the latest generation of electric equipment, capable of drastically reducing emissions and guaranteeing the right ergonomics for workers. We will do much more in these areas in the years to come, certain that the path we have taken is the right one.

We have also done a lot in terms of partnership and trust with our suppliers and customers. In order to lengthen the value chain and offer an even more comprehensive service, we have gone to great lengths to launch the new Port+ service, providing solutions to those who use our terminals and offering additional logistics services to companies, who increasingly choose a port on the basis of its ability to guarantee efficiency. PSA's debut in the logistics sector will be one of the most exciting business challenges in the years to come. Last but not least, for 2022, we have also made every effort to support the social fabric in which we operate. Our now firm policy of social responsibility has been transformed into concrete actions to support the activities promoted by institutions, local authorities and private associations that have been able to count on our contribution. In the document you will read, you will see all the commitment and dedication that PSA Genova Pra'. PSA SECH and PSA Venice-Vecon have shown, and you will find tangible proof of the success of the initiatives promoted so far.

On behalf of the entire Board. I would like to thank all those who have contributed and will continue to contribute to the success of the PSA Italy group: Employees, Institutions, Customers, Trade Unions, Partners. We have reached important milestones so far, but we are certain that we can still give much more to face business and social challenges in an effective and adaptive way for the benefit of all of us and the planet in which we live.

We sail steadily towards the future of PSA Italy, which is the future of us all. We look forward to seeing you on board!

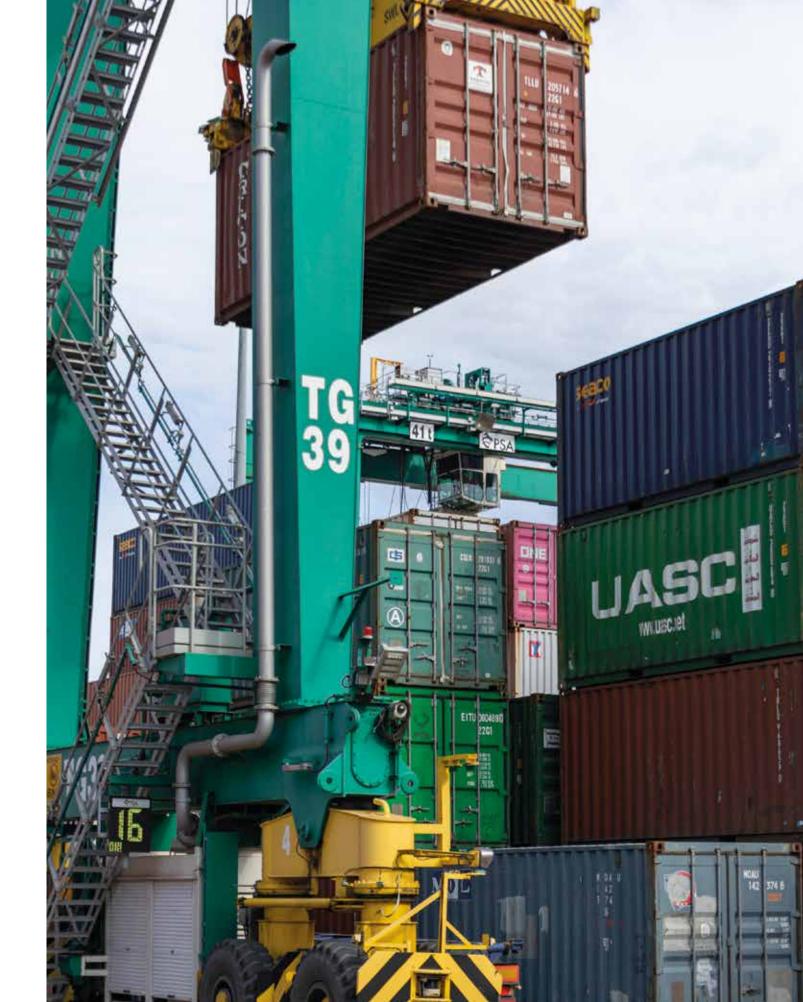
Roberto Ferrari Managing Director of PSA Genova Pra', PSA SECH, PSA Venice-Vecon



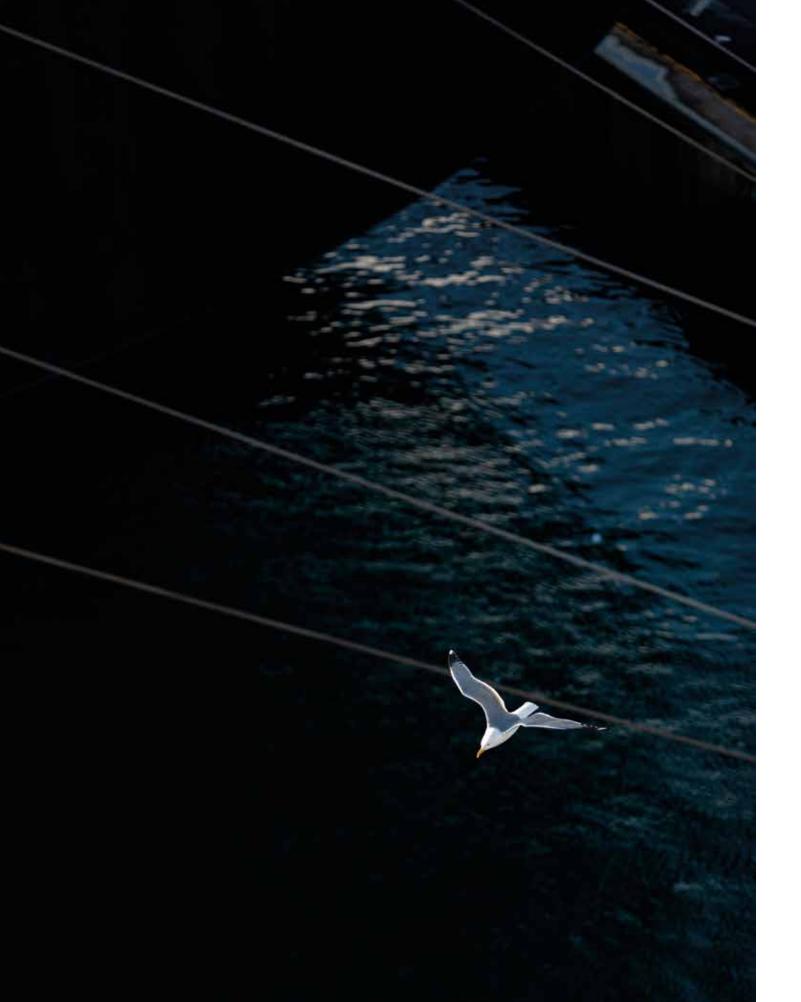


# **1.1 MISSION AND POLICY**

"The mission of PSA International and its subsidiaries is "To be the Port Operator of choice in world's gateway hubs, renowned for best-in-class services and successful partnerships."\*



<sup>\*</sup> PSA International website <u>https://www.globalpsa.com/</u>



PSA's Group HSSS policy highlights how sustainability is an integral part of PSA Italy's business approach.

"At the heart of PSA lies a strong, unwavering commitment to provide our people with a safe, secure, healthy work place & to promote sustainable development in the communities we operate in.

As an industry leader, we will continually upgrade our Health, Safety, Security and Sustainability (HSSS) practices & performance & be an exemplary corporate partner on HSSS matters."

The new policy was also shared with stakeholders and posted at the three PSA Italy terminals in the form of an engraved metal plaque.



# **1.2 WHO WE ARE**

■he PSA Italy brand, created in July 2021, aims to serve the logistics sector by activating commercial relations with its target market, with the aim of seeking innovative solutions that identify PSA Italy as a leading operator capable of responding to market needs and supporting the national and international economy.

organisations united under a single direction, namely PSA Genova Pra', PSA SECH and PSA Venice-Vecon and all further possible acquisitions of PSA on national soil, to be able to serve its global clientele in an increasingly efficient and integrated manner. PSA International, headquartered in Singapore, controls 100% of the Belgian-registered company called PSA Genoa Investments NV (formed by the PSA International group at 62% and by GIP at 38%), which represents the merger between two terminal companies, PSA Genova Pra' S.p.A. (PSA GP) and Terminal Contenitori Porto di Genova S.p.A. (PSA SECH), which have been operating in the port sector for more than 25 years, in order to put in place the necessary synergy to consolidate their leadership in the North Tyrrhenian Sea. PSA Venice-Vecon is under the direct control of PSA Investments NV (65.33%) and GIP (34.67%).

PSA, formerly known as the Port of Singapore Authority, managed and developed the commercial operations at the port of 1997, following the transfer of the regulatory functions to the local maritime authority, PSA Corporation Limited was established for the sole management of the the history of the three companies to date: container terminal, which then became.

in December 2003, PSA International Pte Ltd, which today acts as a reference terminal holding company in 42 countries. Gruppo Investimenti Portuali (GIP) is a holding company founded in 1993 by four Genoese families who set themselves the goal of becoming an active part of the logistics chain of containerised goods, as well as a point of reference in Italy; since The PSA Italy brand encompasses three 2017, GIP has been acquired by two specialised infrastructure funds (the English Infracapital and the French InfraVia), which have helped to develop it further. PSA Venice-Vecon is the terminal of excellence of the Port of Venice and is located in the centre of the Lagoon of Venice, at Pier B in Porto Marghera.

> Containerised traffic first appeared in Venice at the end of the 1960s with conventional or adapted ships; in the early 1970s the quay at Molo B in Marghera was equipped to create a specific operating department to handle containerised goods. In 1987, in the wake of experiences already gained abroad, the then Port Superintendent decided to set up a joint-stock company to manage the container terminal as a port enterprise operating under a multi-year state concession.

The activities carried out by the three companies thus revolve around the complete cycle of port operations in accordance with the subject matter of their respective state concessions, constituting a fundamental link in the logistics chain by Singapore from the 1970s until 1996; in handling, loading, unloading, storing and transhipping containers from one carrier to another.

Below are the factsheets and highlights of

At the heart of PSA Venice lies a strong, unwavering commitment to provide our people with a safe, secure, healthy work place & to promote sustainable development In the communities we operate in.

As an industry leader, we will continually upgrade our Health, Safety, Security and Sustainability (HSSS) practices & performance & be an exemplary corporate partner on HSSS matters



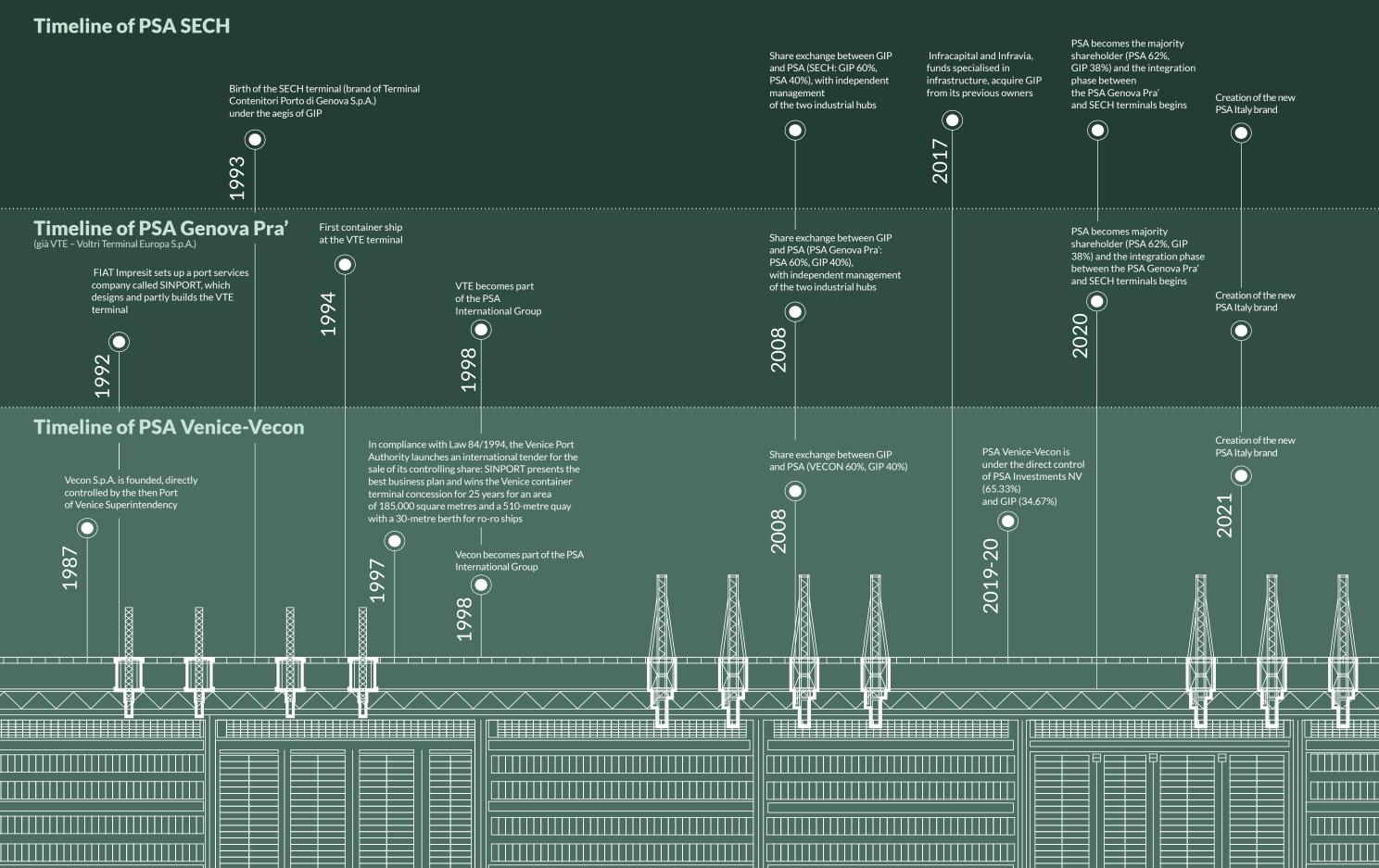


PSA International (PSA) is a leading global port operator and trusted supply chain partner to cargo stakeholders. PSA's ports and cargo solutions portfolio comprises over 60 deepsea, rail and inland terminals, across 160 locations in 42 countries – including two flagship port operations in Singapore and Belgium, as well as affiliated businesses in supply chain management, logistics, marine and digital services. Drawing on the deep expertise and experience from a diverse global team, PSA collaborates with its customers and partners to develop world-class port ecosystems, deliver innovative cargo solutions and co-create an

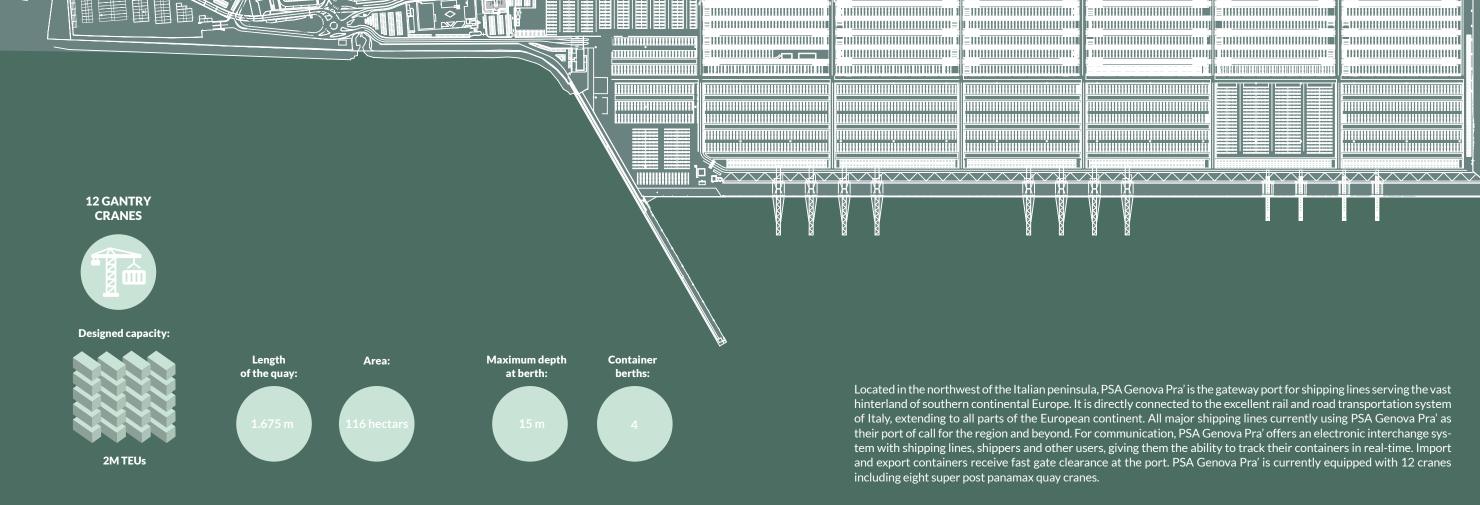


PSA ITALY

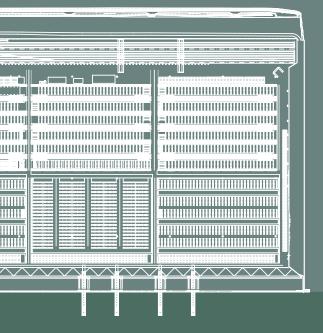




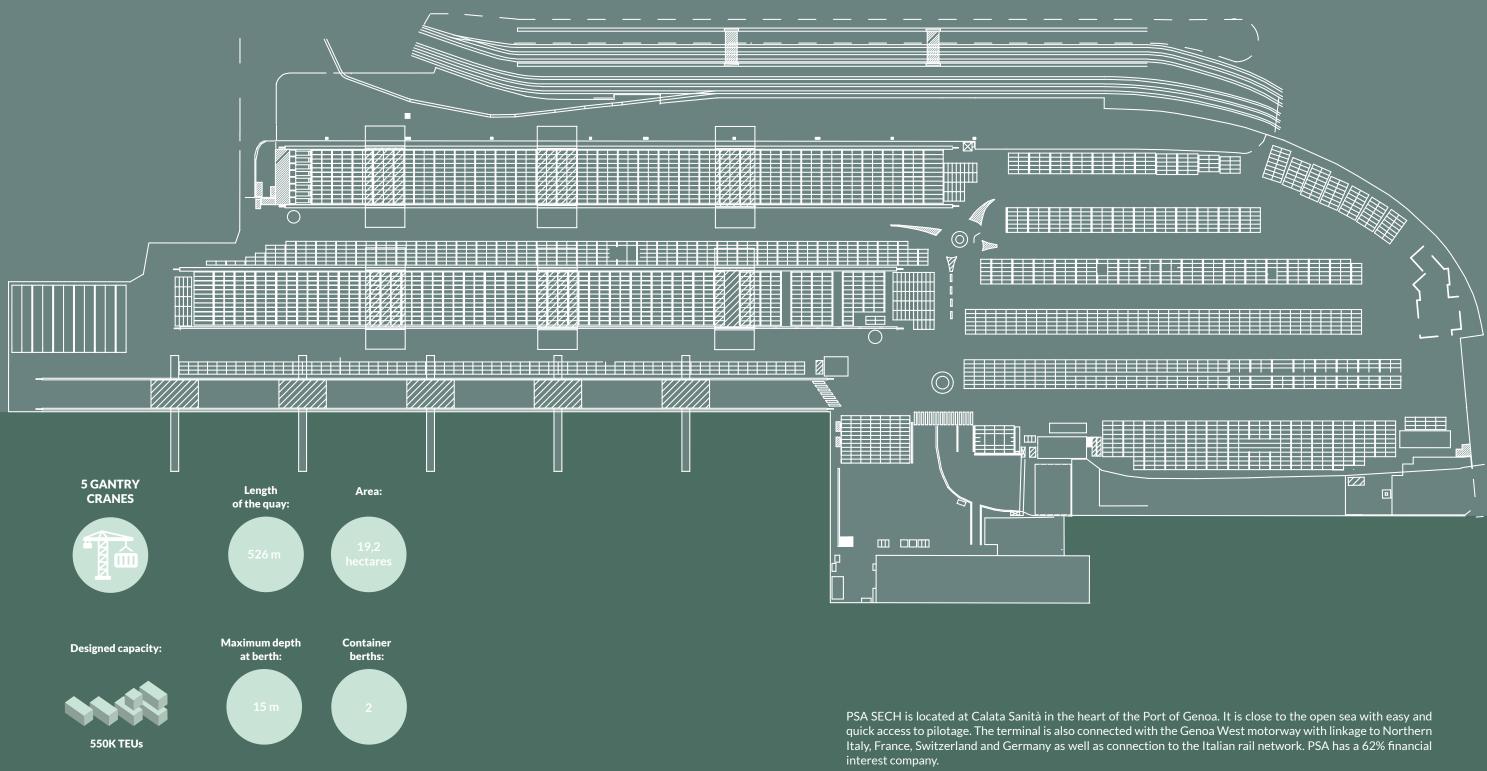
# **PSA GENOVA PRA' CONTAINER TERMINAL**



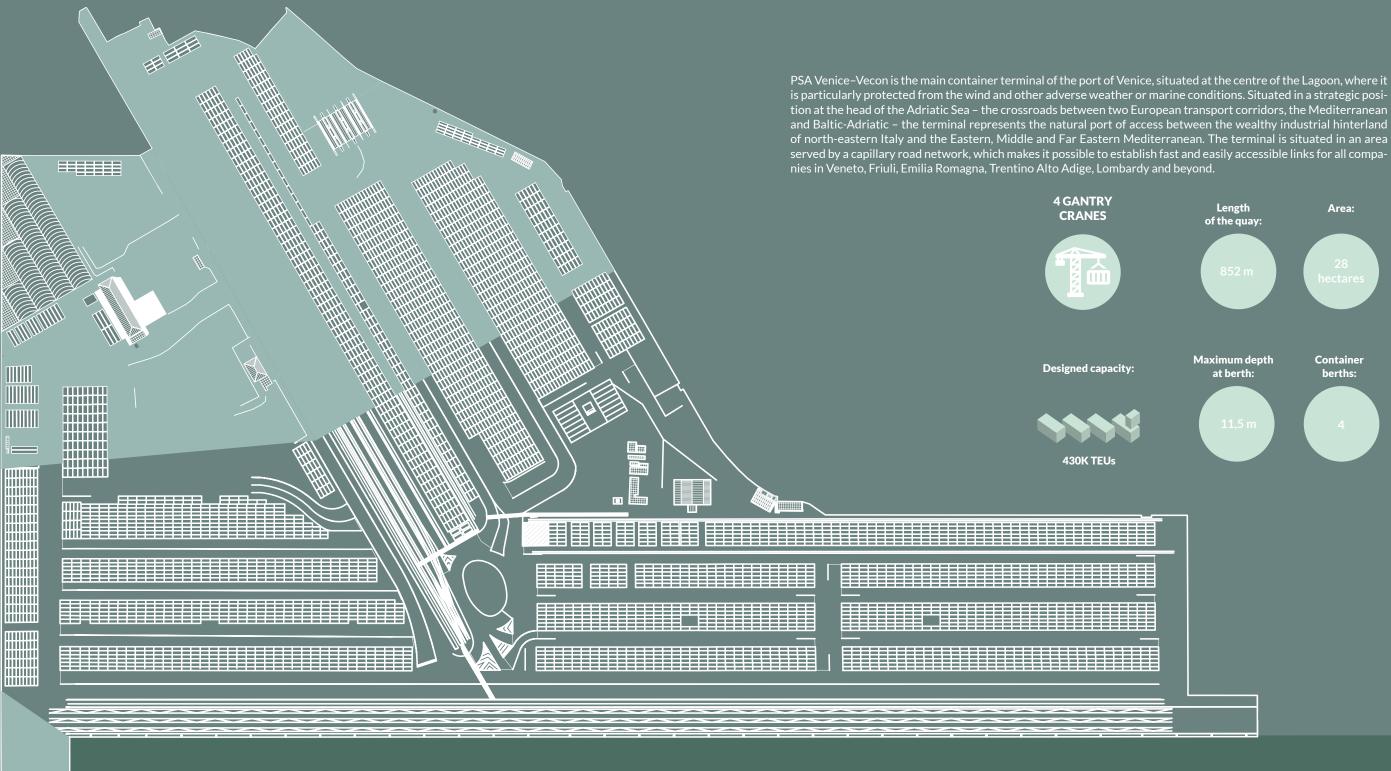
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# **PSA SECH CONTAINER TERMINAL**



# **PSA VENICE-VECON CONTAINER TERMINAL**





LOCATION OF THE TERMINAL AT THE PORT OF VENICE

NORTH AMERICA

CENTRE - SOUTH AMERICA

EAST MED

ASIA



# CONNECTIONS



# **1.3 OWNERSHIP STRUCTURE AND CORPORATE GOVERNANCE**

are united by means of a business network ism and experience of each employee. customers, as well as aiming to fully satisfy ure:

SA Genova Pra' and PSA SECH - them with innovative and high-quality sereach one distinguished from the oth-vices. As a result of the above-mentioned er by its historical nature, traditional restructuring, the new organisation was values, practices and operating methods - defined, which relies on the professionalcontract (PSA Genova Services), with the The breakdown of senior management aim of developing a logistics platform that functions and the mains organisational better responds to the various needs of structure are shown in the following fig-

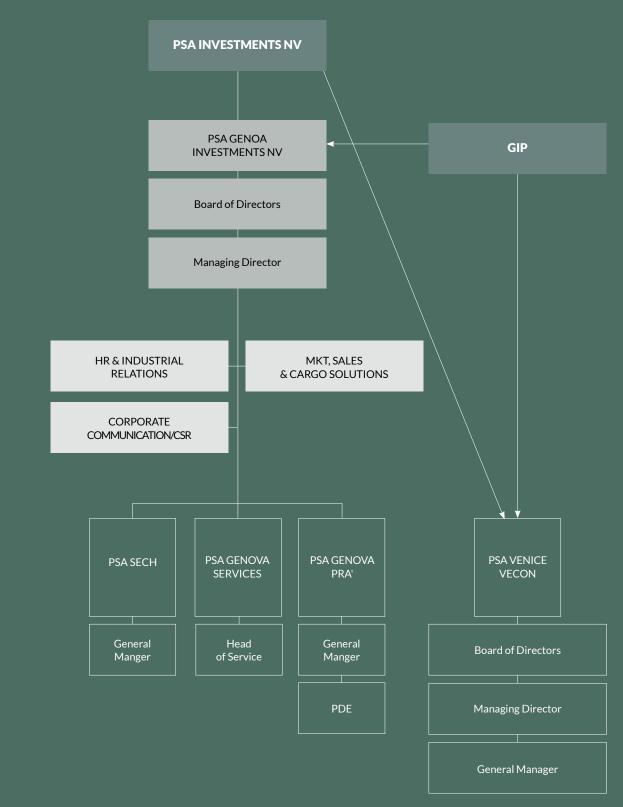
the General Managers (Roberto Goglio for table: PSA Genova Pra' and in 2022 again Rob-

n the involved companies there is a sys- erto Ferrari for PSA SECH) and the exectem of powers of attorney and proxies utives, based on the value of transactions. divided between the directors of the Participation in associations for the repor-Board of Directors of the two companies, ting year is summarised in the following

BODY/ASSOCIATION	COMMITTEES/ ASSOCIATIVE OFFICES	NAME
	Vice President	Giulio Schenone
Confindustria Genova	Director	Gilberto Danesi*
	Director	Roberto Ferrari
	Regulatory and Finance	Roberto Ferrari, Paolo Casali
A . 1 1	HR and Industrial Relations	Massimo Lavezzini, Thomas Bertacchini
Assiterminal	QHSE and Operations	Francesco Parodi
	IT & Digital	Enrico Rossi Ferrari
Cartota	Member Ports Commission	Massimo Lavezzini
Confetra	Member of the Infrastructure Commission	Fausto Ferrera

### PSA GENOA INVESTMENTS PARTICIPATION IN BODIES AND ASSOCIATIONS

\*On 16 February 2023, the board of PSA Italy met and appointed engineer Marco Conforti as the new President of PSA Italy in place of the outgoing President Gilberto Danesi.



PSA Genoa Investments articulation of the main reporting lines

■he Board of Directors of PSA Gen- Enrico Giuseppe Maresca. Giulio Schenone.

of seven members: Chairman Giuseppe esco Brignola and Pietro Barbieri). Giulio Schenone.

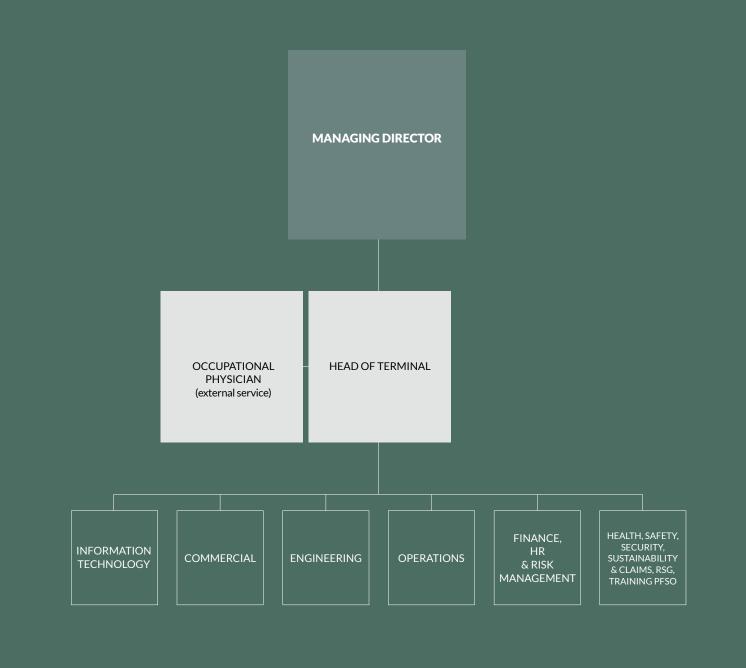
The Board of Statutory Auditors of both As regards the Venice terminal, participacompanies consists of three standing tion in associations is summarised in the members: the Chairman Dr. Claudio Valz following table: and the auditors Dr. Paolo Fasce and Dr.

ova Pra' S.p.A. in office until 31 The Supervisory Board on the application December 2022 consists of seven of the management model for the prevenmembers: the Chairman Giuseppe Dan- tion of offences pursuant to Legislative Deesi\* and six Directors, Nikolaus Roessner cree 231/2001 consists of three members (Vice Chairman), David Yang, Vincent Ng for PSA Genova Pra' S.p.A. (Mr. Guido Tor-Hak Sen, Sacha Denys, Olivier Laroche and rielli Engineer, Chairman; Mr. Francesco Brignola and Mr. Pietro Barbieri, Lawyers) The Board of Directors of PSA SECH (Ter- and three members for PSA SECH (Termiminal Contenitori Porto di Genova S.p.A.) nal Contenitori Porto di Genova SpA) (Dr. in office until 31 December 2022 consists Guido Leonardi, President, Lawyers Franc-Danesi<sup>\*</sup> and six Directors, Stephen Nelson The Financial Statements as at 31 Decem-(Vice Chairman), David Yang, Vincent Ng ber 2022 of PSA Genova Pra' and PSA Hak Sen, Sacha Denys, Olivier Laroche and SECH are certified by the auditing company KPMG S.p.A.

### PSA VENICE-VECON PARTICIPATION IN BODIES AND ASSOCIATIONS

BODY/ASSOCIATION	COMMITTEES/ASSOCIATIVE OFFICES	NAME
ADSP (Port Authority)	Port Operators Representative art. 16 and 18 in advisory commission	Daniele Marchiori
	Member of the Terminal Operators Advisory Committee	Daniele Marchiori
Assiterminal	Member of the Regulatory and Finance Commission	Chiara Bortolami
	Member of the HR and Industrial Relations Commission	Chiara Bortolami
	Member of IT and Digital Commission	Mirco Tamborra
	Member of the QSSE and Operations Commission	Luca Buoso
Confindustria	Port Section Director	Daniele Marchiori
Venice Port Community	Association Member	Daniele Marchiori
	Supporting Member	Chiara Bortolami
ITS Marco Polo	Supporting Member	Luca Buoso
Integrated Operating System (SOI)	Terminal representative	Luca Buoso

\* On 16 February 2023, the board of PSA Italy met and appointed engineer Marco Conforti as the new President of PSA Italy in place of the outgoing President Gilberto Danesi.



PSA Venice articulation of the main reporting lines

he Board of Directors of PSA Ven- Tomasin and Prof. Lorenzo De Angelis. ice-Vecon, as of 31 December 2022. consists of seven members: the Chairman Gilberto Danesi\*, Nikolaus Roessner (Vice Chairman), the Managing Director Roberto Ferrari, and the Direc- bers: Dr. Elena Bonafè, President, Lawyer tors, David Yang, Vincent Ng Hak Sen, Giulio Schenone and Olivier Laroche.

of three standing members: Chairman Dr. KPMG S.p.A. Claudio Valz and Auditors Dr. Giancarlo

The Supervisory Board on the application of the management model for the prevention of crimes pursuant to Legislative Decree 231/2001 consists of three mem-Pietro Barbieri and Dr. Aldo Tassoni. The 2022 Annual Report of PSA Ven-The Board of Statutory Auditors consists ice-Vecon is certified by the auditing firm

# **1.4 ETHICAL BUSINESS** CONDUCT

## MANAGEMENT SYSTEMS

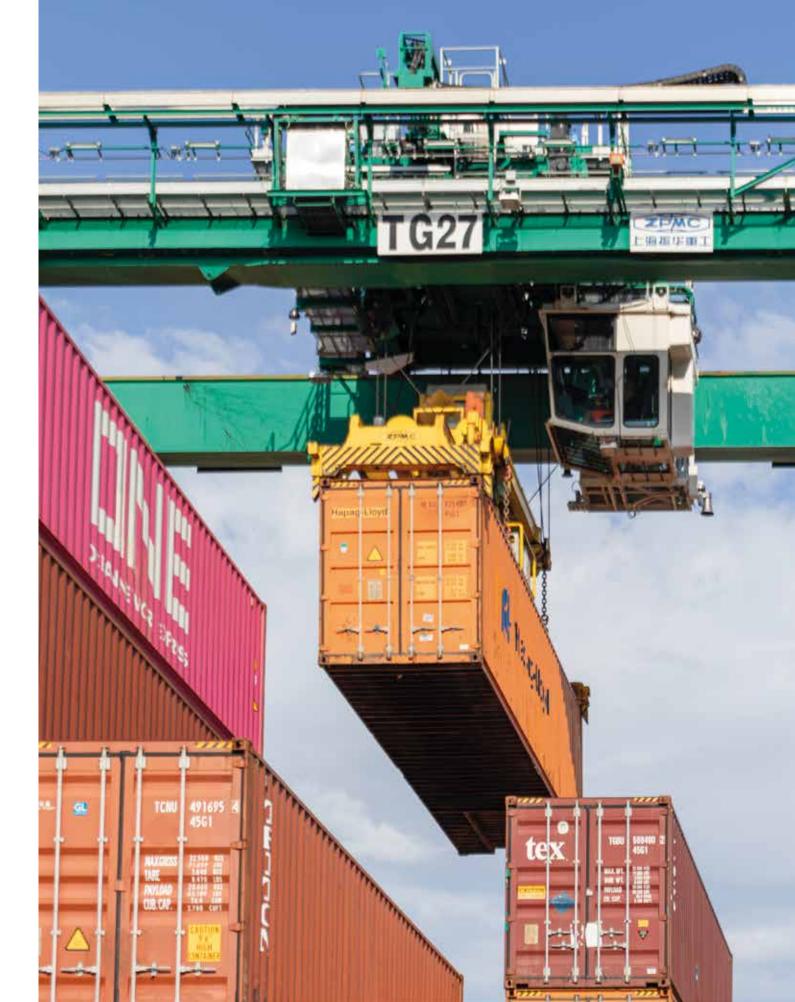
The terminals of PSA Italy, in conducting their business, manage numerous types of risk, which, if not adequately monitored, could generate significant impacts of ecoreputational nature, deteriorating the company's image towards all stakeholders. It is therefore fundamental for the three companies to have management and internal control systems capable of recognising, preventing or minimising the impacts of all risks inherent in the performance of activities, ensuring the effectiveness of actions taken, as well as compliance with mandatory regulations.

The architecture of the management and internal control systems of PSA Genova Pra', PSA SECH and PSA Venice-Vecon is PSA Italy's terminal management systems therefore based on the identification and periodic review of the internal and external factors of the context in which the organisations operate, identifying all the parties involved and their expectations; in particular, the relevant requirements are considered as compliance obligations and therefore monitored over time and associated with continuous improvement objectives of the management system. Among the expectations, particular attention is paid to

open and continuous channel of communication is maintained, as detailed in the following chapters.

PSA Genova Pra', PSA SECH and PSA Vennomic-financial, social, environmental and ice-Vecon have, therefore, adopted a set of rules, procedures and organisational measures aimed at enabling the identification, measurement, management and monitoring of the main risks, also determining their degree of acceptability through management consistent with the identified strategic objectives. In fact, the management defines and periodically reviews targets and objectives in order to improve the performance of the integrated management system, consistent with company policy and applicable requirements.

apply the process approach, which incorporates the concept of P-D-C-A\*\* and riskbased thinking, thus enabling the evaluation of factors that may cause processes to deviate from expected results and the implementation of preventive controls to minimise negative effects and maximise opportunities when they arise. The planning process therefore takes into account significant environmental aspects, as well as relevant occupational health and safethose relating to workers, with whom an ty risks, compliance obligations, relevant



<sup>\*</sup> On 16 February 2023, the board of PSA Italy met and appointed engineer Marco Conforti as the new President of PSA Italy in place of the outgoing President Gilberto Danesi.

<sup>\*\*</sup> P-D-C-A: Plan, Do, Check, Act.

contextual factors and relevant stakeholder requirements.

All this has been translated, for PSA Ita- ment system). ly's terminals, into an integrated manage-14001:2015 (environmental management system) standards; certification for the lat-PSA SECH in 2021.

PSA SECH, since 2018, has implement-

## **CODE OF ETHICS**

(since 2012), PSA SECH (since 2011) have obtained AEOF certification, which and PSA Venice-Vecon (since 2012) have is essential to balance the need for greater adopted is the testimony of a daily operation consistent with the principles of fair- need to facilitate legitimate trade. This sysness, honesty and legality, which are some tem is periodically evaluated and revised in of the guiding values of those who work and collaborate with the organisations, aimed at avoiding any action dictated by The supervisory bodies present at the terimproper or personal motives.

in order to guarantee decision-making and the management systems adopted, are aloperational processes that respect the val- ways complied with. ues contained therein.

n 2022, there were no cases of corruption reported or referred to the companies, no non-compliance with laws and regulations or significant fines imposed. Moreover, in the period under consideration, no legal action was taken, nor are vides for the preparation, prevention and there any pending and/or concluded legal actions relating to anti-competitive behav- for each scenario assessed in the Port Faiour or violations of antitrust and competition regulations.

PSA Genova Pra', PSA SECH and PSA Ven- PSA SECH (www.psasech.it) and PSA Venice-Vecon have also adopted the organisation, management and control model pursuant to Legislative Decree no. 231/01 fications obtained, the integrated system and the sensitive and personal data security management model pursuant to Law pursuant to Legislative Decree 231/01 no. 196/2003, integrated with the amendments introduced by Legislative Decree The website www.psaitaly.com also conno. 101 of 10 August 2018.

In addition, fulfilling the requirements of sustainability report section. the ISPS code (International Maritime Se-

ed a system compliant with UNI ISO 37001:2016 (anti-corruption manage-

From 2015 to 2019, PSA Genova Pra''s inment system that complies with the UNI tegrated business system was also certi-EN ISO 9001:2015 (quality management fied in accordance with the requirements system), UNI ISO 45001:2018 (health of the UNI CEI EN 50001 energy standand safety management system) and ISO ard: PSA Venice-Vecon has also achieved this certification since 2015. The management system of the three terminals ter voluntary standard was obtained by has been adapted over time to the requirements of the PSA Group Standards, against which compliance is monitored.

The code of ethics that PSA Genova Pra' In addition to the above, all companies control and security of shipments with the relation to the evolution of company operations and the reference context.

minals also carry out periodic checks on The ethical codes of the three companies the company's operations to ensure that are aligned with The Code of the PSA the applicable mandatory and voluntary Group, which all Business Units adhere to standards, such as the code of ethics and

> curity Code for Ships and Port Facilities) and of the CE Regulation 725/2004, which came into force on 1 July 2004, PSA Genova Pra', PSA SECH and PSA Venice-Vecon have developed a security plan that proadoption of specific response procedures cility Security Plan (PFSP).

> On the PSA Genova Pra' (www.psagp.it), ice-Vecon (www.vecon.it) websites, the documents relating to the company certipolicies, and the organisational models can be consulted.

tains references to codes of ethics and the

# CYBERSECURITY AND DATA PRIVACY

The terminals of PSA Italy attach primary importance to protection against cyber attacks and the management of the risks arising from them. In fact, digitised companies are exposed on a daily basis to the effects of cyber attacks of various types, including malware, phishing, denial-of-service, among many others. One of the risks that can result is the breach of data security, the possible compromise of confidentiality and integrity of both corporate information and that entrusted to us by stakeholders. Terminals are, therefore, committed to safeguarding digital assets through the adoption of the most up-to-date IT security standards and timely compliance with all applicable laws. To manage cybersecurity risks and safeguard digital assets. the companies have implemented a cybersecurity management system and adhered to the policy and standards defined by the PSA group. The terminals of PSA Italy are also responsible for the implementation of national and European cyber security regulations.

As part of the activities carried out by the individual companies that are part of PSA Italy and as foreseen by the EMA IT Region, PSA Genova Pra' started the second path to comply with the implementation and improvement of the Cyber Security Group framework.

The GITSS 2.0 framework defines the basic security requirements for all systems and is in line with the main practices of ISO 27002:2013 and NIST (National Institute of Standards and Technology) Cyber Security Framework, establishing once again the collaboration between business functions, such as risk management, HR, HSS and legal, demonstrating that cyber security is not only an IT responsibility. Operational technology (OT) refers to any arrangement of interconnected hardware and software used to monitor and/or control physical devices, processes and events. Therefore, a team was set up to deal with IT and OT, assisting the BUs in ensuring that OT security measures are implemented, as well as establishing close collaboration between IT and OT-Engineering, with the aim of reviewing the OT network census and renewing it.

Similarly to PSA Genova Pra', PSA Venice-Vecon also continues its path of implementing cybersecurity by adhering to the GITSS 2.0 standards and the Cyber Security Management System 2 (CSMS 2), which develops the already consolidated standards (of NIST derivation) of CSMS 1, extending them, in fact, in a coherent manner, also to other corporate sectors that are not strictly IT, but susceptible to the same considerations in terms of security and operational continuity.

In addition to these two projects, there is a further activity to expand the cyber security procedures to all operational technology (OT) components that until now had been considered outside the scope of the security standards. Thus, the GOTSS 1.0 (Global Operations Technology Security Standards) project was launched in cooperation with the engineering department, which implements the cyber security standards borrowed from ISO 27001/2, already belonging to the well-established GITSS 1.0 standard, to this new field of application as well.

With regard to PSA SECH, the EMA IT Region asked the company to comply with the CSMS framework, a security framework based on the NIST protocol and adapted for PSA. The starting point was, again, to create a corporate security culture that does not only concern the IT department, but invests the entire company. The organisation self-certifies and indicates what 'deviations' there are from the target. The visibility of the certification is regional and group-wide. The project was akin to a certification project and involved IT, operations, HSSS (safety and quality area), HR, CSR and General Management, forming a cross-departmental working group. This working group included the equivalent figures of the Genova Pra' terminal, initially IT and HSSE, who had gone through the same transition and who contributed to the success by directing and simplifying the working group's approach.

Not a secondary objective of the project was the establishment of the LITSC, the local committee that meets monthly and deals with security issues. The committee's members are the general manager, the IT, HSSE and operations directors, the PFSO and the ITSO, i.e. the IT manager for IT security.

In addition, other teams have been formed: the Local Cyber Incident Response Team (LCIRT) and the Crisis Management Team (CMT), both dedicated to internal and external communication and technical management during crises.

Key steps include a census of all assets, defining the owners of each one; defining the so-called Crown Jewels of the company, i.e. all assets without which the company cannot do business, deciding for each one what is the Maximum Allowed Outage, i.e. the maximum time for which the owner can do without the asset, and the interruption interval, as well as the Maximum Data Loss (MDL), i.e. the acceptable time of data loss. Both indicators are agreed between IT and system owners.

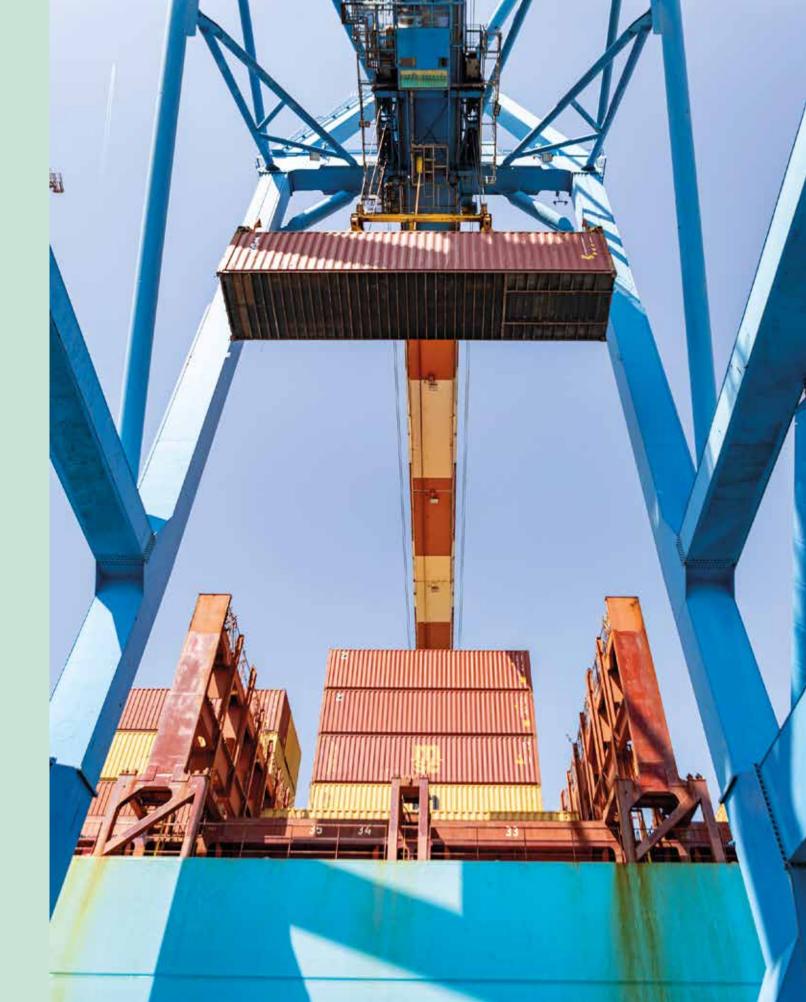
Finally, the project team developed a Business Continuity Procedure (BCP) that will enable the company to deal with crisis situations with tools that will allow it to continue operations, albeit in a reduced manner.

It is reported that in 2022, there were no incidents of loss and theft of stakeholder data or complaints regarding the violation of customer privacy.



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ne shipping sector, and in particular the container sector, continues on its road to recovery following the COVID-19 pandemic; the sea remains the leading player in trade and Asia continues to be the main player in the container segment<sup>1</sup>.

Against this backdrop, maritime transport in 2022 grew by 2.3 per cent year-on-year, with the world's top 30 ports handling 450 million TEUs compared to 440 million lead as the world's busiest container port by recording its thirteenth year at the top, as well as its twelfth year of growth, opening a gap of almost ten million TEUs over its nearest competitor, Singapore<sup>2</sup>.

The rankings for the top ten ports did not change during the year; last year's new entry, the sister port of Los Angeles/Long Beach, remains stable in ninth place, registering 15.8% growth in 2021.

According to UNCTAD, in 2022, international trade reached historic levels in terms of handling, registering a growth of The new situation of a balance between 3% over the previous year. This growth was mainly attributable to the first half of rates from USD 9,000 in 2021 to USD the year, a period during which transport demand remained buoyant, boosted in management.

about changes in trade patterns and contributed to changes in maritime traffic flows, especially in the second half of the year. As previously stated, Asia's leaderthe Med area is increasingly advancing and playing a leading role.

According to the report published by SRM on the occasion of the Assoporti 2022 Public Assembly, container handling in the

various areas of the world will continue to grow; in fact, it is estimated that, according to forecasts to 2027, world-wide handling will grow at an average annual rate of 2.8% (South Asia +6.2%, East Med & Black Sea +4.0%, North Africa +3.8%, North America +2.2%, Greater China +2.5, West Med +2.6%).

According to an analysis carried out by Drewry, it is evident that the growth in traffic was mainly concentrated on the TEUs in 2021. Shanghai strengthened its transpacific routes connecting with China and North America, which until late spring experienced significant levels of congestion and numerous disruptions and delays. The phenomenon of "blank sailing" still characterised the second half of 2022, causing the cancellation of a large number of voyages due to lack of cargo on all the main strategic routes. Lack of empty containers, congestion in ports, especially in Northern European ports, negatively impacted shipping, making liner services less and less reliable<sup>3</sup>.

> supply and demand led to a drop in freight 2.100 at the end of 2022.

A further interesting fact shows that global particular by critical global supply chain container terminal capacity is estimated to grow at an average annual rate of 2.1 per The Russian-Ukrainian conflict brought cent over the next five years, equivalent to an additional 25 million TEUs per year. Against this backdrop, PSA International handled a total of 90.9 million TEUs in 2022, down 0.7% from last year"s figures. ship in container handling is confirmed, but The Singapore PSA terminal alone contributes 37.0 million TEUs, in addition to other PSA terminals outside the city state worth 53.9 million TEUs.

pore (Singapore -Zhoushan (Cina nzhen (Cina dao (Cina Guangzhou-Nansha (Cina Busan (Corea del Sud Tianjiin (Cina Los Angeles/Long Beach (Stati Uniti Xiamen (Cina) Tanjung Pelelas\*\* (Malesia) New York/Newark (Stati Uniti) Kaoshiung(Taiwan) Leam Chabang (Tailandia Hamburg\*\* (Germania) Ho Chi Minh City\*\* (Vietnam) Tangier Med (Marocco) Colombo (Sri Lanka) Lianyungang (Cina) Manila (Filippine)

Source: Dynaliners and Alphaliner - Weekly Newsletter - no.13 2023. \*\* Variation based on estimates. The classification carried out by Alphaliner includes estimates for ports that have not yet published their annual data, therefore the ranking may vary. Data are expressed in millions of TEUs.

82'LÞ

Hong Kong (Cina) Rotterdam<sup>\*\*</sup> (Olanda Dubai/Jebel Ali (EAU Antwerp (Belgio Xiamen (Cina Antwerp (Belgio Port Kelang\*\* (Malesia Jakarta (Indonesia Mundra (India Nhava Sheva (India Savannah (Stati Uniti Rizhao (Cina

down vs. 2021	
up vs. 2021	-
unchanged vs. 2021	

<sup>&</sup>lt;sup>1</sup> Source: Alphaliner, Weekly newsletter no. 13,2023

<sup>&</sup>lt;sup>2</sup> Source: Alphaliner, Weekly newsletter no. 13,2023

<sup>&</sup>lt;sup>3</sup> Source Highlights on Maritime Transport and Logistics- SRM 2022

C hifting the focus to the area whereRange ports (Antwerp-Zeebrugge, Rot-<br/>terdam and Hamburg) recorded negative containerised traffic, concentrating 27% same period in 2021 of the world's approximately 500 liner services by ship.

has paid off in terms of shrinking volumes nean ports in 2022 and the delta on the since spring 2022; all major Northern previous year.

Uthe Mediterranean, once again this results. The port of Genoa and the port of proves to be a privileged transit route for Barcelona held their own compared to the

n light of the above, below is more detail The European context, based on the above, on the volumes handled by Mediterra-

s far as Italian ports are concerned, we report the data for the country's main ports, from which the residual traffic of the quays not mentioned in the table is missing.

### TOP 10 MEDITERRANEAN PORTS BY CONTAINER TRAFFIC, YEAR 2022 (PRELIMINARY DATA)\*

\*Source: AP data from Mediterranean ports and subsequent reworkings

	PORT	COUNTRY	TEU	Δ '21/'20 (%)
1	Tangier Med"	Morocco	7,596,845	5.9%
2	Valencia	Spain	5,076,200	-9.6%
3	Piraeus	Greece	4,913,100	-7.3%
4	Algeciras	Spain	4,800,000	0.28%
5	Barcelona	Spain	3,522,300	-0.84%
6	Gioia Tauro	Italy	3,380,052	7.60%
7	Marsaxlokk	Malta	2,900,000	-3.0%
8	Ambarli	Turkey	2,867,215	-2.6%
9	Genoa	Italy	2,532,552	-0.99%
10	Mersin	Turkey	2,020,967	-3.6%

\*\* Transhipment ports in italics.

### CONTAINER TRAFFIC IN THE MAIN ITALIAN PORTS, YEARS 2020-2022 (PRELIMINARY DATA IN TEUs)\*

\*Source: AP data (loading/discharge/transhipment)

PORT	2020	2021
Gioia Tauro	3,193,360	3,146,533
Genoa	2,352,769	2,557,847
La Spezia	1,173,660	1,375,626
Trieste	776,022	757,255
Livorno	716,233	791,356
Venice	528,676	513,814
Naples	643,540	652,599
Salerno	377,886	419,012
Savona-Vado	146,081	223,265
Ravenna	194,868	212,926
Ancona	158,677	167,338
Cagliari	68,406	109,653
Civitavecchia	106,695	100,248
TOTAL	10,436,873	11,027,472

#### 2022

3,380,052 2,532,552 1,147,682 755,932 673,846 547,039 529,588 314,273 266,591 202,550 165,346 140,216 112,200	
1,147,682 755,932 673,846 547,039 529,588 314,273 266,591 202,550 165,346 140,216 112,200	3,380,052
755,932 673,846 547,039 529,588 314,273 266,591 202,550 165,346 140,216 112,200	2,532,552
673,846 547,039 529,588 314,273 266,591 202,550 165,346 140,216 112,200	1,147,682
547,039 529,588 314,273 266,591 202,550 165,346 140,216 112,200	755,932
529,588 314,273 266,591 202,550 165,346 140,216 112,200	673,846
314,273 266,591 202,550 165,346 140,216 112,200	547,039
266,591 202,550 165,346 140,216 112,200	529,588
202,550 165,346 140,216 112,200	314,273
165,346 140,216 112,200	266,591
140,216 112,200	202,550
112,200	165,346
	140,216
	112,200
10,767,867	10,767,867

n 2022, the total number of TEUs load-Gioia Tauro. In the other ports traditionally devoted to transshipment (e.g. Cagliari, substantially zeroed.

With the exception of the ports of Venice, The Port System of Genoa and Savona-Va-Gioia Tauro, which recorded an increase decrease or stability.

ised cargo, marking a growth of +3.5 com- (+82.5% equal to 146,081 TEUs).

#### PSA GENOVA PRA' AND PSA SECH IN THE PORT OF GENOA - 2021/2022 DATA

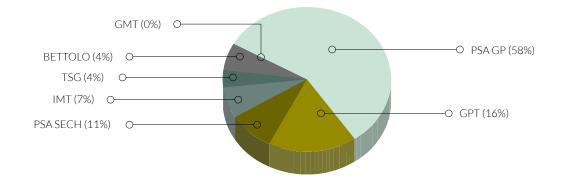
\*Source: AdSP Mal O data

pared to 2021. In 2022, in the area under ed and unloaded in Italy was about 11 the control of the Western Ligurian Sea million; of this traffic, just over 3 million Port Authority System, container gateway were handled at the transhipment port of handling activity in and out of the port areas was significantly strengthened, leading to values equal to +4.1%, especially with Taranto), the transport traffic has been regard to the discharge and loading of fulcontainers.

Civitavecchia, Cagliari, Savona-Vado and do maintained its consolidated leadership role in container"gateway" handling, with in container traffic volumes compared to 2,799,123 TEUs handled during the year 2021, all other terminals recorded a slight (also including movements recorded by Savona-Vado, 266,591 TEUs) marking a new The port system of Genoa in 2022 reached record, not only comparing the figure with 26,571,851 tonnes in terms of container- 2021 (+19.4%) but especially with 2020

TML	TEU 2021	TEU 2022	%	∆ 2022/2021
PSA GP	1,454,582	1,462,691	58%	0.6%
GPT	419,537	434,386	16%	3.5%
PSA SECH	287,363	217,857	11%	-24.2%
IMT	189,516	173,647	7%	-8.4%
TSG	98,499	93,105	4%	-5.5%
BETTOLO	107,730	150,499	4%	39.7%
GMT	619	367	0%	-40.7%
TOTALE	2,557,846	2,532,552	100%	-1.0%

## PSA GENOVA PRA' AND PSA SECH IN THE PORT OF GENOA. 2022 DATA



PSA SECH, where the volumes recorded in 2022 were lower than those of 2021, all the other container terminals located in the old port, and not only, recorded growth, albeit modest compared to 2021; a special mention goes to Terminal Bettolo, which, compared to the previous year, recorded growth of +39.7%.ith the exception of IMT, TSG and PSA SECH, where the volumes recorded in 2022 were lower than those of 2021. all the other container terminals located in the old port, and not only, recorded growth, albeit modest compared to 2021; a special mention goes to Terminal Bettolo, which, compared to the previous year, recorded growth of +39.7%.

For PSA Genova Pra' the year 2022 was characterised by substantial stability in volumes compared to the previous year, in ble levels, with the consequence that work fact recording a growth of 0.6%.

In the first half of 2022, the operational problems that had characterised the previous year remained substantially unchanged (unreliability of schedules, concentration of volumes on fewer ports, increase in average "dwell time", high overbooking).

To counter these phenomena, various actions were taken, both at a purely commercial and operational level. In particular, a contingency plan was implemented, to reduce the average dwell time of containers

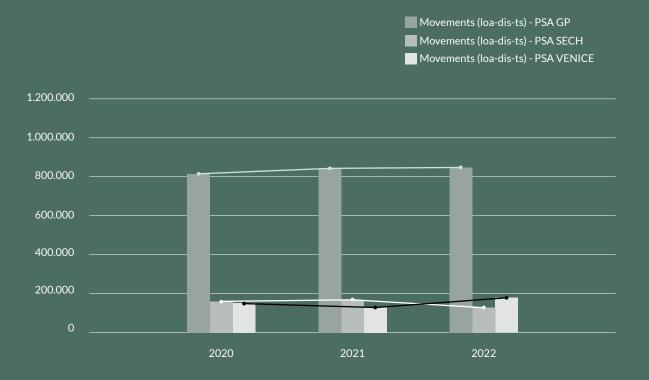
ith the exception of IMT, TSG at the yard, both in import and export. Thanks to this action and the change in the market structure, due in part to the Russian-Ukrainian conflict, dwell time returned to more normal levels in the second half of 2022.

> In particular, in the export business, dwell time dropped from 8.7 days in the first half of the year to 7.5 days in the second half. Overbooking has also substantially returned to normal, with some exceptions linked more to extemporary situations (e.g. port omissions, close ships) than at the end of 2021/beginning of 2022, when it was a precise choice of the companies which, taking advantage of the market situation, did not place limits on bookings, even when ships were fully booked. Blank sailings continued (and still continue) in order to keep sea freight rates at profitais increasingly characterised by a peak and trough pattern with the concentration of cargo on fewer calls. In fact, the 2022 vs. 2021 balance sheet sees volumes substantially unchanged (+3%) against a far lower number of calls (-14%, or 74 fewer ships). Shifting the focus to PSA SECH, the year just ended was characterised by a swinging trend in terms of volumes recorded; the strong upturn in the first guarter of the year was followed by a downturn in the following three quarters.



# TOTAL MOVEMENTS FOR PSA GENOVA PRA' PSA SECH AND PSA VENICE-VECON, 2020-2022 TREND (LOADING/DISCHARGE/TRANSHIPMENT)

# TOTAL MOVEMENTS 2020-2022



In total, in 2022 PSA SECH achieved 131,195 movements (loading/unloading/transhipment), a decrease of 27.6% compared to 2021, a year characterised by the recovery of volumes for the terminal.

# **TRAFFIC VOLUMES**

		2020			2021		2022			
TERMINALS IN NUMBERS	PSA GP	PSA SECH	PSA VECON	PSA GP	PSA SECH	PSA VECON	PSA GP	PSA SECH	PSA VECON	
Operated vessels	573	231	295	523	161	274	449	143	394	
Total movements (loading/ discharge/ transhipment)	833,351	164,219	155,189	861,745	172,534	132,197	866,775	131,195	183,209	
TEU (loading/ discharge/ transhipment)	1,387,016	270,002	254,672	1,454,582	287,364	218,731	1,462,691	217,857	304,727	
Trucks served	452,502	131,988	127,798	432,039	134,655	112,905	465,289	102,708	148,185	
Average truck turnaround time (minutes)	34.1	20.3	15.4	32.6	20.3	17.2	34.0	19.6	22.0	
TEU unloaded/ reloaded by train	192,959	21,449	-	232,629	21,791	-	248,663	16,723	208	
Dwell time import containers	4.9	6.2	5.9	5.7	7.4	6.4	7.5	10.1	8.1	



# TRAFFIC TRENDS 2022 VS. 2021 PSA GENOVA PRA"

# ACT PSA GENOVA PRA' - 2022 VS 2021

MESE (TEU)	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	ОСТ	
2021 ACT monthly	123,495	115,840	134,540	128,820	142,185	132,434	113,701	140,802	99,639	105,690	
2022 ACT monthly	112,024	114,433	133,092	125,232	133,915	127,481	130,519	118,354	124,096	115,513	
Delta %	-9.3%	-1.2%	-1.1%	-2.8%	-5.8%	-3.7%	14.8%	-15.9%	24.5%	9.3%	
YTD (TEU)	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	ОСТ	İ
2021 YTD ACT	123,495	239,335	373,875	502,695	644,880	777,314	891,015	1,031,817	1,131,456	1,237,146	
2022 YTD ACT	112,024	226,457	359,549	484,781	618,696	746,177	876,696	995,050	1,119,146	1,234,659	
Delta %	-9%	-5%	-4%	-4%	-4%	-4%	-2%	-4%	-1%	0%	
	- 7 /0	-370	-470	-470	-+70	-470	-270	-70	170	070	

# TRAFFIC TRENDS 2022 VS. 2021 PSA SECH

## ACT PSA SECH -2022 VS 2021

MESE (TEU)	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	ОСТ
2021 ACT monthly	17,249	22,686	26,283	33,605	22,656	25,299	31,436	23,670	29,421	19,343
2022 ACT monthly	23,815	14,992	23,121	21,267	22,269	18,556	21,094	14,162	15,035	16,558
Delta %	38%	-34%	-12%	-37%	-2%	-27%	-33%	-40%	-49%	-14%
YTD (TEU)	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	ост
2021 YTD ACT	17,249	39,935	66,218	99,823	122,479	147,778	179,214	202,884	232,305	251,648
2022 YTD ACT	23,815	38,807	61,928	83,195	105,464	124,020	145,114	159,276	174,311	190,869
ZUZZ TIDACI	23,015	00,007								
Delta %	38%	-3%	-6%	-17%	-14%	-16%	-19%	-21%	-25%	-24%

# TRAFFIC TRENDS 2022 VS. 2021 PSA VENICE-VECON

ACT PSA VENICE-VECON -	2022 VS 2021									
MESE (TEU)	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	ост
2021 ACT monthly	15,885	19,427	19,169	19,059	19,385	19,371	17,827	18,183	17,134	19,341
2022 ACT monthly	18,777	23,783	24,782	24,257	31,513	23,144	23,650	22,675	27,516	26,235
Delta %	18%	22%	29%	27%	63%	19%	33%	25%	61%	36%
YTD (TEU)	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP	ОСТ
2021 YTD ACT	15,885	35,312	54,481	73,540	92,925	112,296	130,123	148,306	165,440	184,781
2022 YTD ACT	18,777	42,560	67,342	91,599	123,112	146,256	169,906	192,581	220,097	246,332
Delta %	18%	21%	24%	25%	32%	30%	31%	30%	33%	33%
	1070	21/0	2770	2370	5270	0070	01/0	0070	5570	00/0

\*Excluding restows.

DEC	NOV
109,286	108,150
120,051	107,981
9.9%	-0.2%
DEC	NOV
DEC 1,454,582	<b>NOV</b> 1,345,296

NOV	DEC
17,388	18,328
11,059	15,929
-36%	-13%
NOV	DEC
<b>NOV</b> 269,036	<b>DEC</b> 287,364
269,036	287,364

NOV	DEC
15,171	18,065
28,210	28,136
86%	56%
NOV	DEC
<b>NOV</b> 199,952	<b>DEC</b> 218,017

s far as the Venetian port is con- 2021. Overall, ship calls grew by 12.5% cerned, the fragility of the financial markets, inflationary phenomena, rising energy costs and the constant evolution and redefinition of logistics chains as a result of international geopolitical dynamics that are difficult to anticipate, such as the Ukrainian war, are also being felt in the local context.

grew strongly, +77% for local and ferry traffic and +712% for cruise traffic, bearing witness to the intense work of reorganisation of the sector carried out by the Authority following the government's indications that the Venetian cruise industry will be revolutionised in 2021.

year-on-year to 2,829. Passenger traffic

growth, during the year just ended, cargo handling figures settled at a positive, but smaller, +1.5% in tonnes compared to

After a first six months of double-digit As far as the container sector is concerned, where two terminals are present, the year closed with a slight growth close to 534 thousand TEUs, +3.9% on 2021.

#### PSA VENICE-VECON IN THE PORT - 2021/2022 DATA\* \* Source: AdSP MaS data

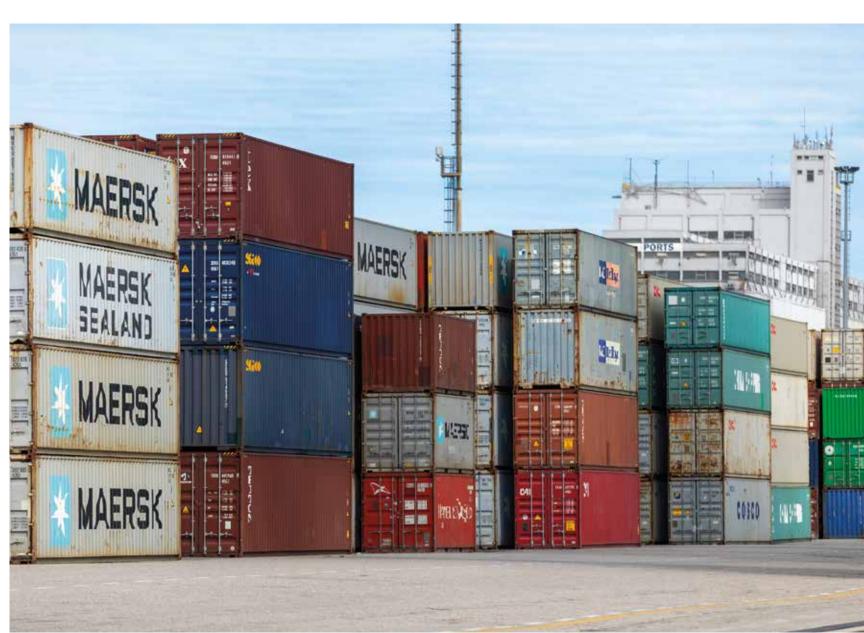
TML	TEU 2020	TEU 2021	%	Δ 2021/2020
PSA VENICE	218,731	304,727	57%	39.3%
ΤΙV	295,083	229,264	43%	-22.3%
TOTAL	513,814	533,991	100%	3.9%

n detail, although presenting an overall increase, the lagoon port's two container terminals, however, show different traffic trends; the TIV terminal, in fact, the terminal in favour of PSA Venice- Vecon, where a 39% growth is noted compared to the 2021 volumes, with import and export traffic growing respectively by 30% A further element that marked, in 2022, and 31% on an annual basis.

In addition to the commercial reasons for shifting traffic between one terminal and another, it should be emphasised that 2022 was characterised by a significant lengthening of the storage times of full containers at yard, heavily impacting the terminal's operational capacity. The same terminals, TIV and PSA Venice-Vecon.

phenomenon also characterised the operations of the Venetian terminals and this meant that some services present in TIV preferred to move to the PSA Venice-Vecloses with a negative sign of -22%, mainly con terminal, where the larger storage due to the shift of part of the traffic from areas and the type of equipment for yard management could guarantee smoother operations, especially during periods of greater congestion.

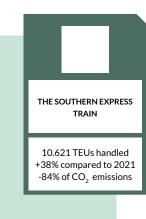
> the operation of the commercial terminals was the restarting of cruise traffic in Venice, but no longer with transit by the Giudecca canal and arrival in the historic centre of Venice, but with arrival via the Malamocco canal in the Porto Marghera area and in particular in the two container



In fact, following Legislative Decree No. 103 of 20 July 2021, converted by Law No. 125 of 16 September 2021, a ban on the transit of larger cruise ships in traditional waterways has been established as well as the construction of temporary mooring points in the area of Porto Marghera and Chioggia.

During 2022, 27 ship calls were received at PSA Venice-Vecon, in the period from May to September, limited to the daily Saturday shift, an operation that, thanks to the terminal's layout and dedicated road accessibility, did not impact the terminal's core business in any way.

# 2.1 OPTIMISATION OF GLOBAL SUPPLY CHAIN



# **CARGO SOLUTIONS**

PSA International's Cargo Solutions are a new frontier for the Group's terminals, whose goal is to create value-added services to offer customers and innovative solutions that improve their ability to manage their cargo and container flows with greater efficiency, agility and resilience.

Over the last few years, the terminals of the PSA Group, also in Italy, have demonstrated their ability to adapt to change and have taken the opportunity to invest in and develop "Cargo Solutions" complementary to container loading and unloading, with the aim of offering an ever-increasing range of services that could, over the years, improve the loyalty of customers operating in their port of reference. The main activities underway at PSA's Italian terminals are listed below.

### **Cargo Solutions = Rail Services**

The "Southern Express" rail link, which connects the quays of Genoa with Basel, reached 10,621 TEUs in the year just ended, marking a record since the start of operations in 2018 and +38% compared to 2021.

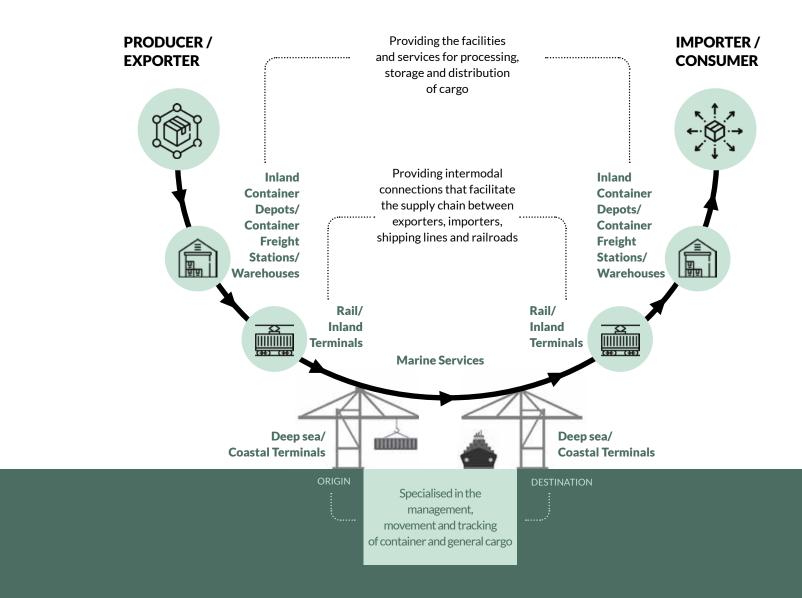
This is a positive sign, not only in commercial terms, but also and above all in terms of trust in the service and those who provide it.

The service is based on the unique interlocution that the terminal organisation is able to offer the customer, covering all aspects related to transit via the port: commercial, documentary, customs, and rail and road transport organisation.

The service is, therefore, in a development perspective, leading the terminal to better understand the needs of its customers and to structure its extended offer in order to retain the loyalty of maritime transport end users and anchor as much traffic as possible at the PSA Genova Pra' terminal.

Thanks to this rail link, 84% of  $CO_2^*$  emissions have been saved since its inception. This once again shows how PSA Italy is championing alternative transport solutions that are sustainable, efficient and cost-effective.

\*According to estimates from the Eco Transit tool



55

**CO**<sub>2</sub>

### **Cargo Solutions = Empty Depot Activities**

In Venice, connected to the activity of discharging and loading of containers, in areas inside the terminal but separate from the discharge area, maintenance, washing, and repair activities are carried out for all shipping lines. This activity has allowed the lines to increase their competitiveness in the marketplace, being able to offer immediately after unloading of the empty units a rapid "sale" to the market and a reduced rotation of the equipment that previously had to necessarily transit through external warehouses with considerable transfer costs before being made available to the exporter.

In parallel, the same activity is also carried out on refrigerated containers with cleaning, washing and pre-loading inspection services carried out quickly and inside the terminal in the concession areas.

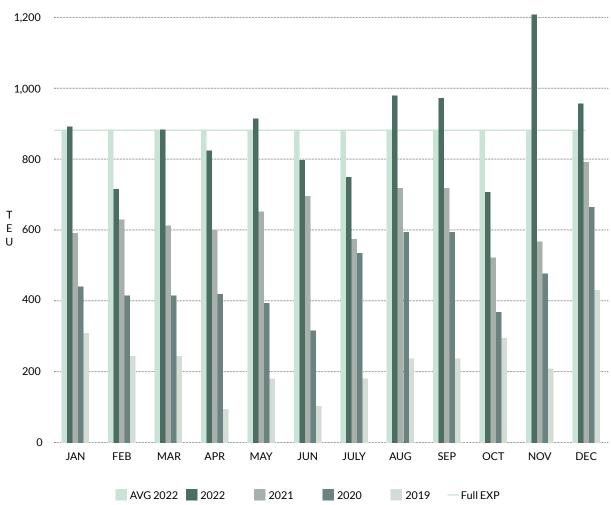
#### Cargo Solutions = Stuffing / Unstuffing Services / Warehousing

Another ancillary activity in continuous expansion even during the pandemic period offered by the PSA Venice-Vecon terminal and among those most requested by customers is that relating to the stuffing and unstuffing of containers. The presence of equipment, dedicated personnel, adequate and covered spaces, and the availability of empty containers of all companies, allows the terminal to represent a reference point in the area for this type of activity.

Cargo handling represents an important distinctive and value-added element, therefore it remains an issue of primary interest in which PSA has intended to invest also in the course of 2021, where a sheltered area has been installed in Venice within its customs areas, allowing the terminal to further expand the Cargo Solutions package, being able to count on a 2000 square metre covered space for goods requiring storage and handling and consolidation services in a covered area.

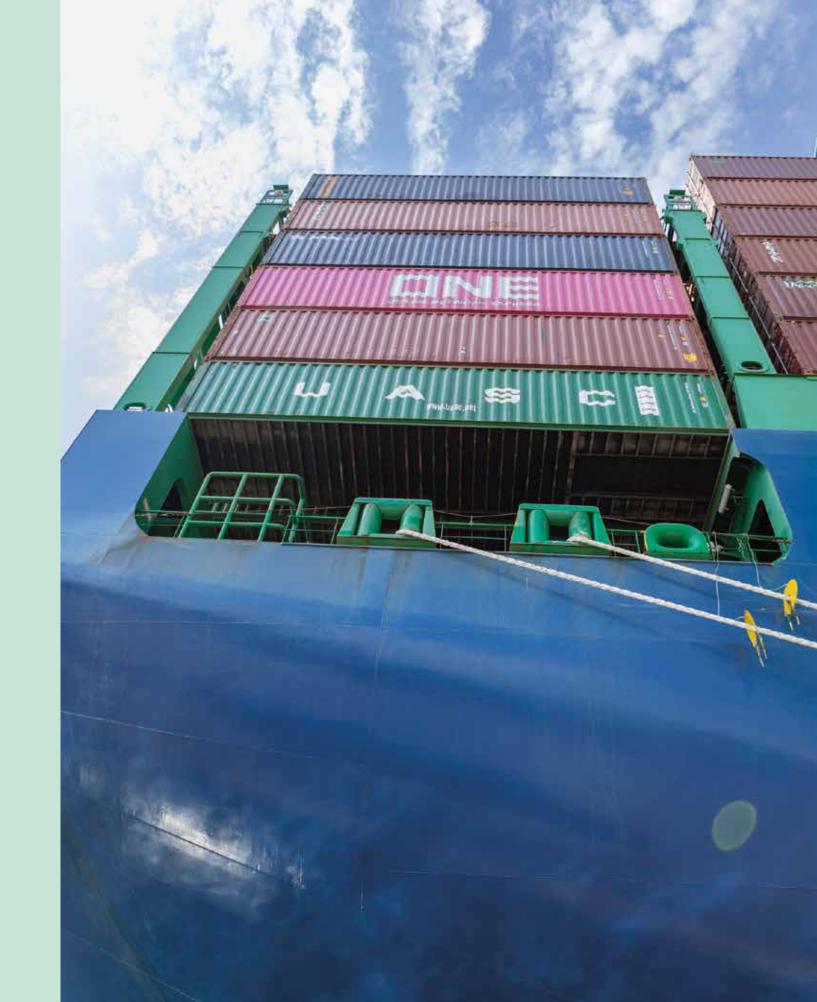
It should be emphasised that during 2022, thanks to the acquisition of new export lines from Venice, stuffing of a commodity typical of the Brescia and Verona area, i.e. the block of marble destined for the Far East market, also started up again for the terminal; this trade was heavily slowed down during the pandemic as the main Chinese receivers were forbidden to move outside for acquisition activities, effectively preventing export traffic.

# TOTAL TEUS HANDLED BY THE BASEL TRAIN SINCE ITS INCEPTION



57





generate a positive social impact for all servation and waste reduction within its stakeholders by guaranteeing a safe and activities, also by making greener logistical inclusive working environment, respon- choices by working alongside its partners.

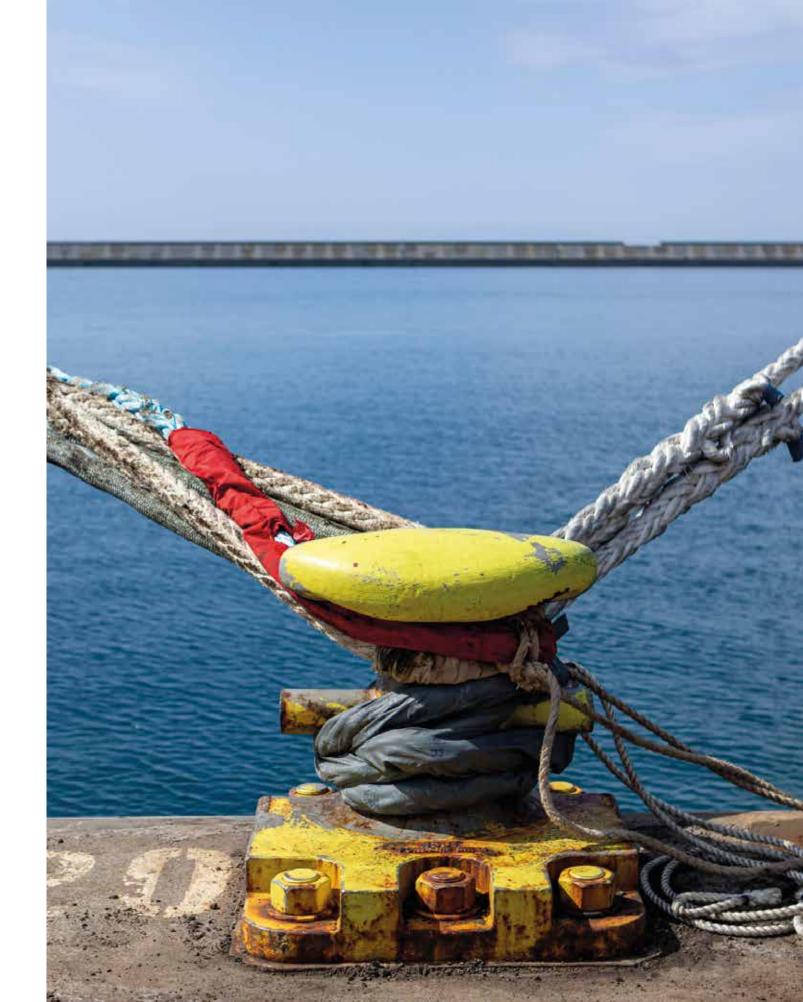
■he PSA International Group, as a sible business practices and actions to global leader, and PSA Italy, as the mitigate climate change by aiming at defirst Italian port operator, aim to carbonisation, energy saving, water con-

# **3.1 STAKEHOLDER ENGAGEMENT**



stakeholders, building great teams stainable growth for the benefit of all. and partnerships and strengthening

SA Italy's desire is to be there for all ties with local communities to achieve su-



# STAKEHOLDER IDENTIFICATION AND ENGAGEMENT 2022

STAKEHOLDER (MACROGROUPS)	STAKEHOLDER NEEDS	WAYS WE ENGAGE WITH STAKEHOLDERS
INVESTORS	<ul> <li>Dissemination of culture and values in economic, social and environmental matters.</li> <li>Legislative compliance with mandatory and voluntary standards.</li> <li>Value creation in economic, social and environmental matters.</li> <li>Corporate governance aligned with best practices.</li> <li>Timely and symmetrical listening and information to shareholders.</li> <li>Guarantee of business continuity.</li> <li>Absence of incidents with penalties and reputational damage.</li> <li>Adoption of risk anticipation and control systems.</li> <li>Ability to attract new customers.</li> </ul>	<ul> <li>Dedicated meetings.</li> <li>Evaluation and approval of the Sustainability at PSA Italy Report.</li> </ul>
WORKERS	<ul> <li>Economic solidity, good company climate and work organisation.</li> <li>Protection of employees' physical integrity, health, safety and dignity.</li> <li>Absence of conflicts and claims.</li> <li>Non-discrimination and equal opportunities.</li> <li>Investment in professional development, training.</li> <li>Participation, communication and consultation.</li> <li>Recognition of the role, skills and individual merit.</li> <li>Strict application of the CCNL and supplementary company bargaining for the parts delegated to it by the CCNL.</li> <li>Management of trade union relations with RSU and territorial secretariats in accordance with the provisions of the CCNL.</li> <li>Terminal accessibility.</li> <li>Legislative compliance with mandatory and voluntary standards.</li> <li>Dissemination of culture and values in economic, social and environmental matters.</li> <li>Benchmarking activities.</li> <li>Sharing of company policies.</li> </ul>	<ul> <li>Organisational well-being survey.</li> <li>Communications via the company intranet, applications and dedicated totems.</li> <li>Focus groups on specific topics.</li> <li>Meeting with territorial secretariats of the trade unions that sign the CCNL, RSU and RLS.</li> <li>Newsletter.</li> <li>Publication of the Sustainability at PSA Italy Report on the intranet and the Internet.</li> </ul>

STAKEHOLDER (MACROGROUPS)	STAKEHOLDER NEEDS	WAYS WE ENGAGE WITH STAKEHOLD
	• Opportunity to compete on quality and price.	• Visits to suppliers.
SUPPLIERS	• Transparent purchasing processes and compliance with contractual commitments.	• Dedicated negotiation or behavioural meetings at terminals.
	<ul> <li>Qualification of suppliers also with quality, environmental and social certifications.</li> </ul>	<ul> <li>Participation in meetings, expos nd conventions.</li> </ul>
	<ul> <li>Anti-mafia and anti-money laundering prevention towards suppliers.</li> </ul>	
	• Efficient, quality service aimed at continuous improvement.	
	• Effectiveness of emergency plans.	
	• Legislative compliance with mandatory and voluntary standards.	
	<ul> <li>Training, information and health and safety protection.</li> </ul>	
	• Timely, clear, complete and effective communication.	
	Operational efficiency and response service quality.	• Daily reporting.
	Completeness and reliability of information.	Regular meetings/institutional meeting
	Location and accessibility of terminals.	
SHIPPERS	• Timely, clear, complete and effective communication.	
	Health and safety protection.	
	• Effectiveness of emergency plans.	
	Operational efficiency and response service quality.	• Daily reporting.
	<ul> <li>Timely, clear, complete and effective communication.</li> <li>Training and information.</li> </ul>	• Regular meetings/institutional meeting
TRANSPORTERS	• Location and accessibility of terminals.	
	Dissemination of culture and values in economic,     social and environmental matters.	
	• Effectiveness of emergency plans.	
	• Efficient, quality service aimed at continuous	• Performance indicators (VPR).
	improvement with emphasis on the environment and safety.	<ul><li>Regular meetings.</li><li>Customer satisfaction analyses.</li></ul>
CLISTOMEDS	Reliability with respect to contractual commitments.	• Litigation analysis.
CUSTOMERS	• Dissemination of culture and values in economic, social and environmental matters.	• Submission of the latest Sustainability at PSA Italy Report.
	• Timely, clear, complete and effective communication.	

STAKEHOLDER (MACROGROUPS)	STAKEHOLDER NEEDS	WAYS WE ENGAGE WITH STAKEHOLDERS
SUPERVISORY AUTHORITIES AND BODIES	<ul> <li>Legislative compliance with mandatory and voluntary standards.</li> <li>Collaborative approach, including participation in institutional tables, to facilitate the regulatory task.</li> <li>Guarantee of business continuity.</li> <li>Absence of incidents with penalties and reputational damage.</li> <li>Collaboration on initiatives of common interest.</li> <li>Timely, clear, complete and effective communication.</li> </ul>	<ul> <li>Daily reporting.</li> <li>Regular meetings.</li> <li>Institutional tables.</li> <li>Information flows.</li> </ul>
TECHNICAL NAUTICAL SERVICES	<ul> <li>Timely, clear, complete and effective communication.</li> <li>Location and accessibility of terminals from outside.</li> <li>Training and information.</li> <li>Control of processes in adverse weather conditions.</li> <li>Collaborative approach to facilitate the performance of work.</li> </ul>	<ul> <li>Daily reporting.</li> <li>Dedicated meetings.</li> </ul>
TRAINING INSTITUTIONS AND ORGANISATIONS	<ul> <li>Information exchanges for better schooling of pupils.</li> <li>Collaboration with universities for the development of specific projects dropped on the reality of the terminal.</li> <li>Lectures by terminal staff.</li> <li>Visits at the terminals.</li> <li>Alternate school work experience at the terminal.</li> <li>Collaboration and co-participation in training programmes.</li> <li>Health and safety protection.</li> <li>Effectiveness of emergency plans.</li> </ul>	<ul> <li>Daily reporting.</li> <li>Dedicated meetings.</li> </ul>
SOCIAL SECURITY AND WELFARE ORGANISATIONS	<ul> <li>Reduction of the accident phenomenon.</li> <li>Continuous monitoring of trends in occupational injuries and illnesses.</li> <li>Ensuring compliance with social security and insurance rights.</li> <li>Timely, clear, complete and effective communication.</li> </ul>	<ul> <li>Daily reporting.</li> <li>Regular meetings.</li> <li>Institutional tables.</li> </ul>
TRADE ASSOCIATIONS	<ul> <li>Representation of own interests and positions in a transparent, rigorous and consistent manner.</li> <li>Collaboration and to initiatives of common interest.</li> <li>Guarantee of maximum clarity in relations.</li> <li>Dissemination of culture, values and focus in the Organization on economic, environmental and social issues.</li> </ul>	<ul> <li>Collaboration and partnership initiatives.</li> <li>Institutional tables.</li> <li>Direct participation in technical committees and governing bodies.</li> <li>Organisation of seminars, workshops, targeted surveys.</li> <li>Submission of the latest Sustainability at PSA Italy Report and request for feedback.</li> </ul>
ONLUS AND NONPROFIT ORGANISATIONS	<ul> <li>Support for initiatives of social, humanitarian and cultural value.</li> </ul>	• Collaboration and partnership initiatives.

STAKEHOLDER (MACROGROUPS)	STAKEHOLDER NEEDS
MEDIA	<ul> <li>Informing the community of the terminal's achievements.</li> <li>Public and truthful dissemination of information.</li> </ul>
WORK PROVIDERS	<ul> <li>Ensuring good working conditions and compliance with all regulations pertaining to occupational heat and safety.</li> <li>Training and information.</li> <li>Compliance with contractual commitments.</li> <li>Fostering the participation of employees in the life the company.</li> <li>Legislative compliance with mandatory regulations</li> <li>Effectiveness of emergency plans.</li> <li>Location and accessibility of terminals.</li> <li>Timely, clear, complete and effective communication</li> <li>Dissemination of culture and values in economic, social and environmental matters.</li> </ul>
UNIONS	<ul> <li>Cooperation and maintenance of labour relations if full compliance with contractual regulations.</li> <li>Absence of conflicts and claims.</li> <li>Absence of accidents, injuries and occupational diseases.</li> <li>Legal compliance with mandatory requirements.</li> <li>Definition of working hours and shifts (work organisation).</li> <li>Timely, clear, complete and effective communication.</li> <li>Health and safety protection.</li> </ul>
COLLECTIVITY	<ul> <li>Contributing to the achievement of economic, sociand environmental well-being in the reference constrained environmental well-being in the reference constrained by the second strengthening links with the port</li> <li>Health and safety protection.</li> <li>Effectiveness of emergency plans.</li> <li>Absence of inputs from PSAs.</li> <li>Location and accessibility of terminals.</li> </ul>
BANKS	Reliability and compliance with contractual/financ obligations.
INSURANCE	Reliability and compliance with contractual/insura obligations.
RESCUE VEHICLES	<ul> <li>Location and accessibility of terminals.</li> <li>Effectiveness of emergency plans.</li> <li>Timely, clear, complete and effective communication</li> </ul>
NEIGHBOURING COMPANIES	<ul> <li>Absence of incidents with penalties and reputation damage.</li> <li>Effectiveness of emergency plans.</li> </ul>

	WAYS WE ENGAGE WITH STAKEHOLDERS
	<ul> <li>Newspaper articles.</li> <li>Press conferences.</li> <li>Visits to terminals for articles and television reports.</li> </ul>
e lth e of	<ul> <li>Daily reporting.</li> <li>Collaboration and partnership initiatives.</li> <li>Institutional tables.</li> <li>Direct participation in technical committees and governing bodies.</li> </ul>
s.	
on.	
in	<ul> <li>Daily reporting</li> <li>Institutional tables.</li> <li>Direct participation in technical committees and governing bodies.</li> </ul>
ion.	
ial itext.	<ul> <li>Participation in expos and conventions.</li> <li>Terminal open days for visit.</li> </ul>
ial	• Dedicated meetings.
ince	Dedicated meetings.
on.	<ul> <li>Information flows</li> </ul>
nal	• Information flows.

Following are some of the initiatives implemented by PSA Italy terminals in 2022.

# FIRST PSA ITALY NEWSLETTER

of employees from the three terminals through the tool of the transversal editorial committee, with the aim of sharing projects and company results, strengthening the and consolidating synergies. sense of belonging of workers and foster-

April 2022 saw the birth of PSA Italy's first ing collaboration between departments of company newsletter, drawn up by a group the three companies; the newsletter is published guarterly, so as to maximise the information content towards PSA employees in Italy, while strengthening their integration

# SUSTAINABILITY AT PSA ITALY REPORT: ALL FOR ONE!

In mid-July 2022, the first Sustainability at the group's ongoing desire to do business PSA Italy Report saw the light of day, the result of the work of a group of colleagues the release of the document, which was drafted in accordance with GRI guidelines, a video on the ten most significant sustainability topics for the three companies was published on the PSA Italy website. The document includes all the ESG-related objectives achieved by the terminals in internal and external stakeholders and re-2021 and the previous two years, as well as a passage on future ones, testifying to

in a sustainable and responsible manner, always keeping in mind and rooted in the across the three organisations. Parallel to business strategy the territory in which the three facilities operate. It also aims to give greater resonance to the synergies created by the three PSA terminals at a national level.

> In addition to publishing the document on the company website, it was distributed to ported in the local media.

## **CHARITY WEEK, CHARITY BETWEEN WELLNESS** AND MOVEMENT

The "Moving for Charity" challenge, organised for the second time at PSA Euromed & Americas Region level with the involvement of all terminals in Europe, the Mediterranean and the Americas, was once Thanks to the efforts of all the many paragain a great success: every calorie spent by the employees of the three companies in sporting activities, measured by means of a dedicated application, was associated with the value of one euro and the proceeds were donated by each individual business unit, including the three terminals forming

# **READY, GREEN...GO!**

The Go Green initiative has also been a cornerstone for PSA since 2013: in these times of climate change and concern about the energy situation, also for 2022 the Group has decided to give space to a strongly felt and topical issue with concrete initiatives.

part of PSA Italy, to associations that deal with children and are active locally in the area where the companies carry out their operations.

ticipants, the number of total calories accumulated exceeded all expectations, thus increasing the value of the donations, supporting the group's focus on distributing the value generated in the territory in which it operates.

During the week of 19-29 September 2022, days dedicated to sustainable mobility, healthy eating and planting green spaces were organised, namely Zero-Emission Day, Veggie Day, and Tree Day. All these activities were united by the objective of encouraging greater attention to the negative environmental impacts generated by our habits and lifestyles, inside and outside the workplace.

During **Zero-Emission Day**, a day dedicated to sustainable mobility, employees of the companies were encouraged to use public transport and to reach the terminals via on-demand shuttle services.

For **Veggie Day**, aimed at healthy and sustainable eating, employees had the opportunity to enjoy vegetarian menus for their lunch break, bringing them closer to a balanced diet, free of all exploitation. and benefiting environmental protection, which also stems from the reduction of meat consumption in daily meals.

The **Tree-Day** took place with the purchase of a further three hundred trees by PSA Italy in addition to the previous three hundred, planted in areas sensitive to deforestation through the Treedom association. All the trees are planted directly by local farmers and bring environmental, social and financial benefits to their communities. By accessing the Treedom web-

site it is also possible to virtually follow the growth of the forest. The project involves donating a tree on behalf of every PSA Italy employee over a three-year period. PSA Venice-Vecon has also decided, for the day dedicated to the growth of green spaces. to donate a nectariferous forest to feed local bees, in collaboration with 3Bee. The initiative involved the purchase and planting of one hundred trees, which are hosted by a local beekeeper, allowing the environmental ecosystem to be rebalanced and guaranteeing nectar for pollinators. The aim of the initiative is to protect the ecosystem, increase biodiversity and at the same time contribute to the development of the economic and social potential of local beekeepers and farmers. On the occasion of **Upcycling Day**, PSA Venice-Vecon also organised initiatives to raise awareness among employees to generate positive environmental impacts by recycling garments and clothes and sharing tips and small 'tricks' to reduce consumption in the office.

# INNOVATION AND TECHNOLOGY Innovate and share - iCAN and Innovation Awards

PSA Italy terminals, a key factor for the creation of the sustainability strategy. This entails an investment policy oriented towards the technologically innovative options available on the market and the implementation of projects involving employees to suggest sustainable solutions.

The PSA Kua Hong Pak Innovation Awards project was launched at Group level in 2013 with the aim of stimulating employees from all business units to suggest innovative ideas for improving all aspects of working life from a technical, health and safety and environmental impact perspective.

The milestone of the project, at Group level, is the birth of the iCAN platform in 2016, which has given rise to a real community, offering the opportunity for all people working in PSA companies to present, comment, suggest and vote on the various ideas proposed, with the aim of making everyday working life better. Before the birth of

Technological innovation represents, for the platform, the original PSA Genova Pra' iCAN group had a vision that was more focused on the hardware part of the terminal, which was mainly aimed at improving work equipment. After the numerous investments made, the realisation of a new design for the terminal of PSA Genova Pra' and the various training campaigns, the attention of the personnel also started to be directed towards the interior of the company, affecting various departments, even those not in close contact with operations, but equally important for the care of the other aspects necessary for the company's business. In 2020, the "Italy iCAN & Inno Team" group was created, which to date consists of people from the three Italian business units (PSA Genova Pra', PSA SECH and PSA Venice-Vecon), with experience ranging from operations to human resources, marketing, engineering, communication, business process and safety. The aim of this new reality is to try to reach as many people



50 ideas to enhance sustainability and productivity suggested by PSA Italy's employees in 2022.

CAMPAIGN



in Italy as possible.

e-mail address could participate on iCAN. but thanks to the new team, even people and voted on by the largest number of without such an address can send their ideas to a 'robot' which, after verification, mented. has the task of uploading them onto the

working in the Group's companies located platform. The team comments weekly on the ideas received and, if deemed eligible, Until now, only people with a company promotes them to the next level. At the end of the year, all ideas submitted people can be shared, rewarded and imple-

# **SUPPLY CHAIN ORCHESTRATION -**THE PSA BDP OFFERING TAKES SHAPE

More than a year after the announcement of the Group's acquisition of the freight forwarding company BDP, which was comentity resulting from the transaction is taking shape.

Cargo Solutions joined forces with BDP itself to create the new PSA BDP brand to provide a complete end-to-end supply all key vertical sectors. These include chemicals, retail and consumer goods, pharma, va Pra' in 2023.

electric vehicles and industry. As for the offering, this will include terminal services, digital applications, multimodal transport pleted in April 2022, the offer of the new solutions focused on reducing CO2 emissions, import and export customs services and more, relying on the network of 137 offices worldwide. In the peninsula, the group has therefore started the path to becoming an all-round logistics operator; a chain management model to customers in path that is coming to life with the start of operations of the new warehouse in Geno-

## THE VGM WEIGHING STATION AT PSA GENOVA PRA' As an additional service offered to the users essary formalities for entry into the export

storage areas.

of its terminals. PSA makes its VGM weighing station available for use. Compliant with the Solas guidelines, it is situated near the cargo office in the terminal at PSA Genova Pra'.

Its position means truck drivers can avoid is already known and used in the trucking stops and deviations from their itineraries, and can obtain the certified weight of the container, quickly and efficiently, just outside the gate-in area.

The VGM data is transmitted digitally to all involved, in order to complete the nec- Italy.

## **CRAL@PSASECH**

The CRAL (Circolo Ricreativo Assistenziale dei Lavoratori - Workers' Recreational and Welfare Club) is an association that provides entertainment and leisure time for employees by organising trips, outings, excursions, theatrical activities, and offering members subsidised services through agreements with companies in the area. PSA Genova Pra' has already had its

own CRAL (called "Corporate Recreational Club of PSA Genova Pra' Workers") for some time, whose membership has been expanded to allow the participation of PSA SECH workers as well. PSA SECH in 2022 has therefore decided to open a site at its premises, so as to make CRAL closer to its employees and let it take better care of their well-being.

# **3.2 MATERIALITY ASSESSMENT**

he intention of PSA Italy is to guar- on which the report is based are as follows: antee maximum transparency in reporting activities, also allowing the comparability in time and space (benchmarking) of the information contained in the document.

The three organisations have jointly launched a wider-ranging reporting exercise and have conducted the project by setting up a working group within and across the three companies, making use of the tool offered by the GRI guidelines in their renewed 2021 edition.

The contents of the report and their level of detail were, therefore, defined considering the updated reporting principles, with the aim of emphasising the importance of the care taken in the information presented and disseminated within the sustainability report. The key principles identified by the new edition of the GRI Standards

 accuracy; • balance; clarity; • comparability; • completeness; • sustainability context; • timeliness; verifiability. One of the main novelties of the 2021 edition of the GRI Guidelines consists, moreover, in the definition of two new modalities for GRI reporting, which provide for the elimination of the previous distinction between Core and Comprehensive and the introduction of the two new options In ac**cordance** (in conformity with Standards) and With reference (with reference to

Standards). PSA Italy has reported for 2022, under the In accordance option, in compliance with all

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In order to render the service even more accessible, the booking system for weighing is linked, via the PSA portal, to the VGM Consortium's App "Truck it easy", which world: in this way, users of the VGM Consortium can book a weigh-in at the PSA Genova Pra' terminal directly on the App, without further steps being required, as is currently the case for other installations in



employees products at favourable prices.

nine of the following requirements:

• apply the reporting principles;

• report the disclosures in GRI 2: General Disclosures 2021;

- determine material topic;
- rendicontazione delle informative previste dal GRI 3: Temi materiali 2021:
- report the disclosures in GRI 3: Material Topics 2021;
- Standards for each material topic;
- provide reasons for omission for disclosures and requirements that the organisation cannot comply with;
- publish a GRI content index;
- provide a statement of use; • notify GRI.

Data were calculated on the basis of information available within the accounting and management systems of the three termiin which case the calculation assumptions are clearly stated. With regard to externalcated in the notes.

2022 Sustainability at PSA Italy Report to significance analysis, with the introduction verification by an external certifying body, of the concept of impact. but to proceed with registration by sending it to GRI, as required by the compliance was therefore based for the first time on requirements of the 2021 Guidelines: every organisation that uses the Guidelines is, in fact, required to notify GRI of its an analysis that involved the involvement use of the Standard by sending a copy of the report to report registration@globalre- tion 3.1), as well as the management of the porting.org.

The structure of the report has been deread for all stakeholders to whom it is addressed. The chapters are divided according to macro-areas of interest, as defined in the GRI Guidelines' Topic Specific sections: economic, environmental and social is more dedicated to governance issues.

In order to facilitate the search for specific information, chapter 7.1 GRI Standard Contents and Indicators lists all the indicaguidelines, with an indication of the para-Omissions are also reported for all disclosures or requirements of a disclosure that The following table shows the subdivision

cannot be fulfilled and for which the reasons for omission are allowed, which may only be the following:

- not applicable;
- legal prohibitions;
- confidentiality constraints;

 information unavailable/incomplete. For the second year in a row, an analysis was then conducted between the top-• report disclosures from the GRI Topic ics considered material by PSA Italy for 2022 and by the Parent Company PSA International (PSAI) in the 2021 Report, as well as in the 2021 and 2022 Sustainability Surveys sent by PSAI to all business units, from the comparison of which a substantial alignment emerges. However, the differences in materiality identified have been managed, in order to ensure maximum uniformity at PSAI, by reporting in the PSA Italy 2022 document in-depth nals; some data are the result of estimates, boxes describing the monitoring methods and other information considered relevant to these aspects as well.

ly sourced information, the source is indi- Turning to the identification of material issues, the main novelty this year is the PSA Italy has decided not to subject the revision of the approach adopted for the

> The process of determining material issues the identification and assessment of the impacts generated by the organisation. of the main stakeholders (see table in secthree companies and led to a broader consideration of the reference context.

fined with the aim of making it easy to Through the aforementioned analysis, the fronts on which the terminals are most committed to developing concrete actions and consistent initiatives were identified. Specifically, once the impacts had been identified, a qualitative threshold of signifisustainability, while the introductory part cance was established, according to which the various topics related to them could be evaluated: topics that received a score between 3 and 4 were considered a priority, between 2 and 3 important, while betors and general contents required by the low the threshold of 2 were all the aspects that, although considered relevant, were graphs in which these topics are dealt with. not found to be significant in the same way as priority and important topics.

between priority and important topics and related SDGs of significance for the within the whole of the material aspects, organisation, on the basis of the "Compass with particular attention to the correspondence between individual GRI topics

2022" document.

# **PSA ITALY'S SIGNIFICANCE ASSESSMENT ON GRI TOPICS**

PRIORITY TOPICS: topics of highest importance to the business These form the focus of our Sustainability Stra			
GRI	Торіс	Relevant SDGs	
ECONOMIC AREA			
201	Economic performance	8 DECRY WORK AND ECONOMIC GROWTH 9 AND MERSINGCIDE 13 CEMATE ECONOMIC GROWTH 9 AND MERSINGCIDE 13 ACTION	
202	Market presence	1     NO POVERTY     5     EDNORR FOULITY     8     BEEDENMIC ERRIT       1     1     1     1     1     1     1       1     1     1     1     1     1     1	
203	Indirect economic impacts	1 NO ROBERTY 3 GOOD HEALTH 5 EDDER REFERENCE 5 EDDER	
204	Procurement practices	8 DECENT WORK AND ECONOMIC GROWTH	
205	Anticorruption	16 PEASE. ASSING ANY STRAGE ASSINTATIONS	
	ENVI	RONMENTAL AREA	
302	Energy	7 AFRIMANLAND LIAN INTROV CIAN INTROV AND POLICIAN AND	
305	Emissions	3 GOOD HALTH 12 RESPONSELE AND WELLENNE 12 CONSIMPTION ADD PODUCTION	
306	Waste	3 GOOD HEALTH AND WELL-BING 6 CLEAN WATER	
SOCIAL AREA			
401	Employment	3 GOOD HEALTH 5 GENER 8 BECENT WORK A AND WELL-BENE 5 TROALTY 8 DECEMBER CARD	
403	Occupational health and safety	3 GOOD HEALTH AND WELL-BING 8 EECHWWORK AND 16 PEACE.USTR AND WELL-BING 8 EECHWWORK AND 16 PEACE.USTR AND STRUMENT AND STR	
416	Customer health and safety	16 Proce, INSTREE INSTITUTIONS	

s and our stakeholders. ategy			
for the organisation			
но ИТН			
8 BEEERT WORK AND ECONOMIC GROWTH 9 AND INFRASTRUC	ATION 11 SUSTAINABLE CITIES		
Le 13 Climate			
14 UIFE 15 UNE ON LAND			
NTH 11 SUSTAINABLE CITIES 12 RESPONSIB WITH 11 AND COMMUNITIES 12 CONSUMPTI AND PRODU	ON JON LAND		
ND REDUCED INCOLATIVES			
E			

assessment       SOCIAL AREA         IO4       Training and education       Image: Second Control of Co	GRI	Торіс	Relevant SDGs for the organisation		
308       assessment       SOCIAL AREA         404       Training and education       4 routing       5 routing       8 rootwork with it 0 websities         405       Diversity and equal opportunity       5 routing       8 restwork with it 0 websities       10 websities         413       Local communities       1 wower       2 routing       6 routing       6 routing         414       Supplier social assessment       5 routing       8 rootwork with it 0 websities       16 routing         116 routings       16 routings       16 routings       16 routings       16 routings	ENVIRONMENTAL AREA				
404       Training and education       4 Sultring       5 ENNER       8 EXEMUTE AND REAL TO RECEARD TO RECEAR	308		-		
404       Training and education       Image: Construct Advance Constru		1	SOCIAL AREA		
405       Diversity and equal opportunity       Image: Composition of the second secon	404	Training and education	4 EDUCATION 5 EXAMPLE EQUIVATION 5 EXAMPLE 4 EDUCATION 5 EXAMPLE 4 EDUCATION 6 EXAMPLE 4 EDUCATION 7 EXAMPLE		
4:13     Local communities       4:14     Supplier social assessment       5     FORMER FORMER       16     FACE, INSTREE FORMER	405				
114     Supplier social assessment     Image: Constraint of the second s	413	Local communities	1 NO 2 ZERO NERTY 2 ZERO NERTY SUSS		
INSTITUTIONS	414	Supplier social assessment	5 EDINER EDINITY 8 EEENVINOR AND FOR AND THE ADDRESS AND A CONTRACT AND STRONG AND STRO		
	418	Customer privacy	16 глас. ните: мая этелов нелтипово		

Although there are some deviations, due to the introduction of the updated guidelines<sup>1</sup>, the current materiality analysis of the aspects in any case confirms the themes of the past year, with the sole exception of GRI 308 - Environmental assessment of suppliers (incoming).

# **3.3 IMPACTS, AMBITIONS, TARGETS AND GOALS**

of the parent company PSA.

In addition to specific objectives for each pany practices and procedures defined in company, the three organisations have the integrated management system and identified and shared macro-objectives therefore stop being monitored as imof common value, aimed at pursuing the provement activities. continuous improvement of the compa- More specifically, the following table ny management systems. In many cases, shows the sustainable performance of the these are large-scale projects, even with a three terminals; it is a summary statement multi-year duration, therefore articulated in goals approved by management, achievable in the short or medium term and accounted for, for the year 2022, in this sus- the objectives and goals achieved in 2022, tainability report.

With regard to the latter, it should be noted that, upon achievement of the short

or the year 2023, the three PSA Italy or medium-term goals, in which the mac-■ terminals have defined objectives in ro-objectives defined for performance line with the Targets & Commitments improvement are articulated, the activities deemed suitable become part of the comwhich connects the impacts generated, the topics reported divided by priority and important ones, the ambitions of PSA Italy, representing the most important innovation introduced by the new GRI guidelines.

<sup>&</sup>lt;sup>1</sup> GRI 307 and GRI 419 were merged within disclosure 2-27 "Compliance with laws and regulations"; GRI 412, dealing with human rights, was removed and merged with the broader disclosure 2-23.

<b>GRI PRIORITY TOPICS</b>	PSA ITALY
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	<b>ECONOMIC PERFORMANCE</b> Guarantee profitability not only for the benefit of shareholders, but also for all stakeholders, promoting an investment policy aimed at generating sustainable positive impacts			
	GRI 201 Economic performance	GRI 202 Market presence	GRI 203 Indirect economic impacts	
	8 BECANT WORK AND BECONSING GROWTH AND INFLASTRUCTION AND INFLASTRUCTION A	1     POVERTY     5     ECHNIC     8     ECCHNIC GROWTH       POVERTY     5     ECHNIC GROWTH     9     ECHNIC GROWTH	1     NO     3     GODD HALTH     5     FORMER       Image: Powerty     3     And Well-BEING     5     FORMER       Image: Powerty     Image: Powerty     Image: Powerty     Image: Powerty     Image: Powerty       8     BECHNINGC GOVIN     9     MULTICK, IMAGE: Powerty     11     Image: Powerty       Image: Powerty     Image: Powerty     Image: Powerty     Image: Powerty     Image: Powerty	
IMPACTS	Achievement of positive economic results resulting in: 1) integration of the measures needed to tackle climate change into sustainable strategies, policies, objectives and investments; 2) redistribution of the value generated to stakeholders to progressively achieve greater equality; 3) disbursement of revenue to the Public Administration, so that it can be used in initiatives with sustainable returns; 4) replacement of old operating vehicles with latest generation electrical equipment, capable of drastically reducing emissions and guaranteeing the right ergonomics for workers; 5) job creation; 6) increase in employee welfare and loyalty.	<ol> <li>Realisation of positive economic results;</li> <li>increase in local employment;</li> <li>creation of decent jobs for women, men, young people and people with disabilities;</li> <li>distribution of the value generated to stakeholders with particular attention to the reference market.</li> </ol>	<ol> <li>Positive employment impacts thanks to the lengthening of the value chain, also through the creation of partnerships and a relationship of trust with our suppliers and customers;</li> <li>sustainable impacts of infrastructural investments, goods an services which represent a measure of the contribution to the economy in terms of capital redistributed by PSA Italy; terminal investments seek as much as possible to focus on locally purchased supplies;</li> <li>donations made to associations operating in the area.</li> </ol>	
AMBITIONS	PSA Italy aspires to long-term profitability in order to generate positive impacts and promote sustainable economic growth through: a) the search for new sources of revenue; b) the reduction of costs by improving energy performance, the efficiency of business processes and production processes; c) the implementation of the group's sustainable policy through investments that allow for the progressive modernisation of the systems and equipment in the terminals.	PSA Italy, as the leader Italian port and intermodal operator, aims to consoli- date and further affirm its presence on the market, maintaining the focus on responsible industrial leadership and a sustainable business approach aimed at mitigating climate change by decarboni- sing operations.	PSA Italy aims to lengthen the value chain, initiating partnerships and creating sustainable growth opportunities in collaboration with key customers, suppliers and other stakeholders. For PSA Italy, economic sustainability consists in the process of taking into consideration environmental, social and governance (ESG) aspects, leading to an increase in investments in sustainable economic activities and projects.	
TARGETS	ACHIEVING MEDIUM-LONG-TERM PROFITS, GENERATE POSITIVE IMPACTS TOWARDS STAKEHOLDERS AND PROMOTE SUSTAINABLE ECONOMIC GROWTH.	CONSOLIDATE AND STRENGTHEN THE POSITION ON THE MARKET BOTH AS A PORT AND INTERMODAL OPERATOR, PROMOTING THE DECARBONISATION OF OPERATIONS.	LENGTHEN THE VALUE CHAIN, CREATING SUSTAINABLE GROWTH OPPORTUNITIES FOR STAKEHOLDERS. PSA'S DEBUT IN THE LOGISTICS SECTOR WILL BE ONE OF THE MOST CAPTIVATING CHALLENGES IN TERMS OF BUSINESS IN THE COMING YEARS.	
PROGRESS 2022	Achievement of a positive economic result through the implementation of new services and a simultaneous cost reduction policy aimed at energy efficiency and the improvement of operating and company processes, through an in-depth analysis of risks and opportunities deriving from climate change ( <b>PSA Italy</b> ).	<ol> <li>Leading Italian port and intermodal operator;</li> <li>launch by the PSA Group of the path to transform <b>PSA Italy</b> into an all- round logistics operator thanks to the acquisition in 2022 of the BDP freight forwarding firm; this path is coming to life with the start of operations of the new warehouse in Genova Pra' in 2023;</li> <li>PSA Italy terminal traffic volumes: operated vessels: 986, TEU handled: 1,985,275;</li> <li>iAt the PSA GP terminal, the Southern Express train that connects Genoa to Basel made it possible to achieve +38% of traffic compared to 2021.</li> </ol>	<ol> <li>PSA Italy, during 2022, had commercial relations with 1,106 suppliers;</li> <li>to lengthen the value chain and offer an increasingly complete service PSA Italy has launched the new Port+ service, offering additional logistic services to companies;</li> <li>PSA Italy, also for 2022, has made its utmost efforts to support the social fabric in which it operates. Our b solic social responsibility policy has been transformed into concrete actions in support of the activities promoted by institutions, local bodies and private associations that have been able to count on our contribution.</li> </ol>	

SUSTAINABLE PROCUREMENT Minimize environmental impacts and create positive social impacts through the procurement of goods and services, giving due consideration to diversity and supplier engagement	Uphold hig This reflect
GRI 204 Procurement practices	
8 HEEN WIDE AND HEENOME GROWTH	
Support for productive activities, favoring employment in the area and encouraging the growth of local businesses.	1) Reductior 2) dissemina the main sta
PSA Italy wishes to promote and support productive activities, decent job creation, entrepreneurship, creativity and innovation and encourage the formation and growth of local micro, small and medium-sized enterprises.	PSA Italy wis 1) contribut operates, bo concrete act 2) raise awar of corruption
SUPPORT PRODUCTION ACTIVITIES, CONTRIBUTING TO THE DEVELOPMENT OF ENTREPRENEURSHIP AND THE CREATION OF DECENT JOBS IN THE DISTRICTS OF OPERATION.	NO CASE O AIMED AT T
1) Use of local suppliers where possible; 2) for the year 2022, <b>PSA Italy</b> spent 107 M euros on local supplies using 67% of suppliers located in its reference regions, Liguria and Veneto.	No cases of 6 companies h Training cou

ETHICAL BUSINESS CONDUCT high ethical and regulatory compliance standards, which go beyond minimum legal requirements. lects our long-term commitment to building a successful, honest and responsible business				
GRI 205 Anti-corruption				
16 PEGE INSTRUE INSTITUTIONS				
tion of corruption in all its forms; nination of anti-corruption awareness among the workforce and stakeholders.				
y wishes: bute to eliminating corruption in the iindustry in which it s, both through multi-stakeholder collaborations and through e actions within its own operations; awareness and train personnel involved in sensitive areas at risk otion offences.				
E OF CORRUPTION AND DISSEMINATION OF A CULTURE AT THE ADOPTION OF A RESPONSIBLE ETHICAL CONDUCT.				
s of corruption related or attributable to the <b>PSA Italy</b> es have been ascertained or reported. courses on anti-corruption were provided to workers.				

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Adopt more circular approaches to optimize the use of resources, minimize waste generated during operations and increase recycling.

GRI 306 - Waste         3 MENTILES         A Section of Maste deriving from the processes of storage and handling of goods and containers, from the maintenance of vehicles and infrastructures, from civil administrative processes and services to workers;         2) production of urban waste: paper, glass, plastic and undifferentiated waste which derive from activities assimilated to domestic ones such as office activities and food consumption;         3) production of special waste delivered to authorized transporters and disposers, by contract;         4) production of oily substances (PSA Italy) and other emulsions (PSA GP and PSA SECH), used oils and waste from maintenance activities;         5) production of road cleaning residues.         PSA Italy aspires to reduce waste production and to increasingly improve the percentage of waste destined for recovery.         IMPROVEMENT OF ENVIRONMENTAL PERFORMANCE         1) As part of the Go Green initiative, in addition to the Zero-Emission Day, Veggie Day, and Tree Day, PSA Venice-Vecon organised the Upcycling Day to raise employee awareness of generating positive impacts also in terms of reducing consumption in the office and recovery of garments and clothes;         2) reduction of plastic production in the canteen associated with the reactivation of water vending machines (PSA GP);
Image:
and containers, from the maintenance of vehicles and infrastructures, from civil administrative processes and services to workers; 2) production of urban waste: paper, glass, plastic and undifferentiated waste which derive from activities assimilated to domestic ones such as office activities and food consumption; 3) production of special waste delivered to authorized transporters and disposers, by contract; 4) production of oily substances (PSA Italy) and other emulsions (PSA GP and PSA SECH), used oils and waste from maintenance activities; 5) production of road cleaning residues. PSA Italy aspires to reduce waste production and to increasingly improve the percentage of waste destined for recovery. IMPROVEMENT OF ENVIRONMENTAL PERFORMANCE 1) As part of the Go Green initiative, in addition to the Zero-Emission Day, Veggie Day, and Tree Day, <b>PSA Venice-Vecon</b> organised the Upcycling Day to raise employee awareness of generating positive impacts also in terms of reducing consumption in the office and recovery of garments and clothes; 2) reduction of plastic production in the canteen associated with the reactivation of water vending machines ( <b>PSA GP</b> ); 3) donation to the Genoa Pra' marina of a filtering device - Seabin - used for cleaning
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<ul> <li>and separated before releasing clean water (PSA GP);</li> <li>4) use of reusable oil-absorbing cloths and mats (PSA SECH);</li> <li>5) Average waste sent for recovery in the PSA Italy terminals:</li> <li>2020 2021 2022</li> <li>82.8% 86.8% 90.7%"</li> </ul>

	<b>ENERGY</b> Reducing energy consumption and intensity by exploiting efficient technologies that guarantee energy savings, as well as progressively increasing the use and generation of renewable energy	<b>EMISSIONS</b> Reducing carbon emissions throughout the supply chain, supporting the decarbonisation of the port and logistics sector
	GRI 302 - Energy	GRI 305 - Emissions
	7 AFFROMME EAM 8 DESERVING REWITH 12 DESCRIMENT AND PRODUCTION AND PRODUCTION AND PRODUCTION	3 DOOD HEALTHIN 12 RESPONSIBLE CONCLUMENTION AND PRODUCTION AND PR
IMPACTS	1) Consumption of energy necessary to carry out the operational and administrative activities of the terminals; 2) energy consumption by upstream operators (e.g. suppliers of materials and transporters within the terminals) and downstream (ships).	<ol> <li>Direct (Scope 1) greenhouse gas (GHG) emissions from diesel, petrol, methane and refrigerant fluids;</li> <li>indirect greenhouse gas (GHG) emissions from energy consumption (Scope 2);</li> <li>other indirect greenhouse gas (GHG) emissions (Scope 3).</li> </ol>
AMBITIONS	PSA Italy aims to counter the risks generated by climate change, driving sustainable growth in the port and logistics sector, through energy savings, working alongside strategic partners.	As part of the PSA Group, PSA Italy terminals aim to reduce Scope 1 and 2 CO2 emissions by 50% by 2030 and by 75% by 2040, with 2019 as the baseline year. The organisation also plans to reach net zero by 2050.
TARGETS	IMPROVEMENT OF ENVIRONMENTAL PERFORMANCE	
PROGRESS 2022	<ol> <li>Purchase by the terminals of energy covered by the renewable Guarantee of Origin (G.O.), which guarantees the use of renewable energy sources without CO<sub>2</sub> emissions; 100% of the electricity purchased by PSA Italy comes from renewable sources;</li> <li>progressive replacement of the lights on the light towers, carried out during maintenance on the towers themselves or for new buildings (<b>PSA Genova Pra', PSA Venice-Vecon</b>);</li> <li>progressive adoption of VRV/VRF heat pump systems for heating and cooling in new and existing buildings (<b>PSA Genova Pra'</b>);</li> <li>installation of the on-off lights system, equipped with presence detectors with microwave sensors, in the new changing rooms (<b>PSA Genova Pra'</b>);</li> <li>installation of LED lights on quay cranes to reduce the power involved in lighting the mobile and fixed booms (<b>PSA SECH</b>);</li> <li>shutdown of some light towers and crane service lights (in non- operational conditions) and along the administrative building, to reduce energy consumption (<b>PSA SECH</b>);</li> <li>installation of a column for powering electric cars serving the offices and in order to encourage the use and purchase of hybrid and electric cars (<b>PSA Venice-Vecon</b>).</li> </ol>	<ol> <li>Organisation of the Go Green initiative in the PSA Italy terminals to spread a green culture with days dedicated to sustainable mobility, healthy eating and the planting of green spaces, i.e. Zero- Emission Day, Veggie Day, and Tree Day;</li> <li>expansion of the PSA Italy forest (Treedom) by purchasing a further 300 trees in addition to the previous 300;</li> <li>donation of a nectariferous forest to feed local bees, in collaboration with 3Bee (PSA Venice- Vecon);</li> <li>extension of remote working also to the post- emergency period COVID-19 (PSA GP, PSA SECH)</li> <li>PSA provides its own VGM certified weighing station, compliant with Solas regulations, located near the cargo office of the PSA GP terminal.</li> </ol>
TARGETS	MODERNISATION OF EQUIPMENT AND INSTALLATIONS AT THE TERMINALS	
PROGRESS 2022	<ol> <li>Replacement of 7 reachstackers with TIER5 engine (PSA)</li> <li>purchase of 2 sreachstackers, designed to reduce NOx nit Catalytic Reduction (SCR) system (PSA SECH);</li> <li>purchase of a quay crane spreader (PSA SECH);</li> <li>use of 2 mild hybrid cars (PSA Venice-Vecon);</li> <li>purchase of a full electric fork lift (PSA Venice-Vecon);</li> <li>in the PSA GP terminal, the Southern Express train linking emissions by 84% compared to road transport (equivalent to</li> </ol>	rogen oxide emissions through the Selective g Genoa to Basel made it possible to reduce CO2

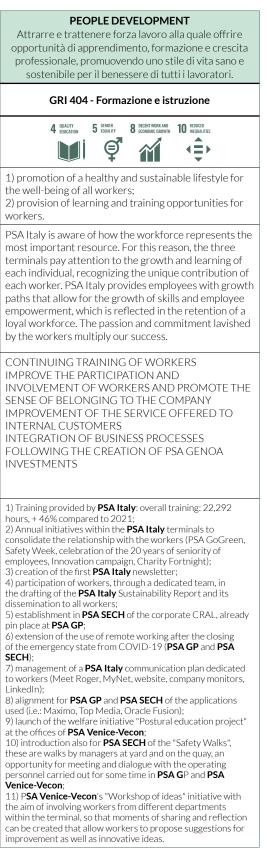
	<b>EMPLOYMENT</b> Building an organisation ready to embrace change, attracting a workforce, promoting employment in the territories to which the terminals belong.		
	GRI 401 - Employment		
	3 GOOD HEALTH 5 GRINDER 8 DECENTIVER AND 10 REDUCED ADD NELL-BERG 5 GRINDER OF THE DECEMBER CRAWING ADD 10 REDUCED ADD NELL-BERG ADD 10 REDUCED ADD 10 REDUC		
of goods ivil e which nd food osers, d PSA	1) Increase in employment through the creation of decent jobs for women, men, young people and people with disabilities; 2) creation of employment in the territories to which the PSA Italy terminals belong.		
5	Building an organisation ready to embrace change, attracting workforce and promoting employment in the territories to which the terminals belong.		
	DEFINITION OF A PLAN FOR THE REJUVENATION OF WORKFORCE		
eggie ation of cleaning ed inside	1) Local employment: 993 direct employees of <b>PSA Italy</b> , + 2.2% compared to 2021; 2) Insertion of young apprentices in operational departments and offices ( <b>PSA Italy</b> ).		

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#### **GRI IMPORTANT TOPICS PSA ITALY**

	OCCUPATIONAL HEALTH & SAFETY Ensure the highest standards of health and safety for workers and other stakeholders in all our operations.		
	GRI 403 - Occupational health and safety	GRI 416 - Customer health and safety	
	3 GOOD HEALTH BY DECENT WORK AND 16 PRACE, INSTRUCT AND WELL-BEING BY DECENTION CROWN 16 AND STRONG INSTRUCTIONS		
IMPACTS	<ol> <li>Accidents, injuries, near misses related to the type of activity performed;</li> <li>creation of a safe and secure working environment for all workers;</li> <li>promotion of workers' health and well-being;</li> <li>diffusion of the culture of health and safety in the workplace;</li> <li>participation and consultation of workers and preparation of communication channels suitable for promoting a safe working environment for all.</li> </ol>		
AMBITIONS	PSA Italy works constantly to provide a healthy, safe and secure work environment by implementing management systems that aim at the continuous improvement of safety standards and the dissemination of the Health & Safety culture among all employees and stakeholders who connect with the organisation.		
TARGETS	REDUCING INCIDENTS AND INJURIES' FREQUENCY		
PROGRESS 2022	<ol> <li>Safety training: 5,407 hours (<b>PSA Italy</b>).</li> <li>implementation of the Objective 18 Campaign to mak order to prevent accidents in the workplace (<b>PSA Italy</b>);</li> <li>in-depth analysis of the safety culture through a share the involvement of the LHS Foundation - Leader in Healt</li> <li>on the occasion of "Safety Week", the <b>PSA Italy</b> termi workers, promoted by the PSA group and launched "Safe quay - and the "Safety walkabouts" in the operational are (Health, Safety, Security and Sustainability) managers ar 5) the RMG 4th tier laser tracking system was put into o (transtainer) enables to work in 4th tier avoiding hitting yard (<b>PSA SECH</b>).</li> </ol>	ed path between management and safety officers with th and Safety ( <b>PSA GP</b> and <b>PSA SECH</b> ); nals shared safety awareness video messages with ety Walks" - walks by managers in the yard and on the eas of the three terminals, walks attended by HSSS nd staff; operation. The safety system for yard cranes	

	SUSTAINABLE P Minimize environmental im social impacts through th and services, giving due co and supplier e	pacts and create positive e procurement of good onsideration to diversity
	GRI 308 - Supplier environmental assessment	GRI 414 - Supplier social assessment
		5 GRUDER EQUALITY 8 ECONOMIC GRWTH 16 PAGE STORE
IMPACTS	Implementation of increasing through the conscious choice suppliers with low environme	of partnerships and
Ambitions	Ensure stakeholders awarene by PSA Italy through the purc and services, the decisions of environment and society alon	hase of products which weigh on the
TARGETS	1) INTEGRATION OF SUSTA BUSINESS STRATEGY; 2) PROGRESSIVE ADOPTIC SUSTAINABLE PROCUREM DEVELOPED BY THE PAREI WHICH PROVIDES FOR TH OF RESPONSIBLE OPERAT CIRCULAR ECONOMY, GRI AND IT SECURITY, IN COM PRINCIPLES OF ETHICS AN IN PLACE.	DN OF THE SPF, ENT FRAMEWORK, NT COMPANY PSA, E STRENGTHENING IONS IN TERMS OF EEN ALTERNATIVES PLIANCE WITH THE
PROGRESS 2022	1) Sustainability has become one policy of the Parent Company and 2) PSA has identified a combined managing the assessment of sup of which has been introduced wit	d the PSA Italy terminals; ESG/GHG platform for pliers in the ESG area, the us



## OTHER RELEVANT TOPICS

	<b>INNOVATION &amp; TECHNOLOGY</b> Innovate and leverage technology to drive digitalisation, creating more efficient and sustainable operations.	
IMPACTS	IMPROVE THE EFFICIENCY OF BUSINESS PROCESSES	
AMBITIONS	<ol> <li>Improvement of administrative management through the installation of the Mobile App roster (holidays, leave and shift change) (<b>PSA GP</b>);</li> <li>improvement of the purchasing process through automation of the sending of purchase orders (<b>PSA GP</b>).</li> </ol>	
TARGETS	IMPROVE PRODUCTION PROCESSES	
PROGRESS 2022	<ol> <li>Activation of the automatic tracking system on the electric RTGs - Container Positioning on E-RTG (GPS) and D-RTG for the positioning of the containers at yard (<b>PSA GP</b>);</li> <li>implementation of the automatic entrance gate, i since November 2021 (<b>PSA SECH</b>);</li> <li>digitisation of the VGM weighing service at the Genoa Pra' terminal. To make the service even more accessible, the weighing booking system, via the PSA portal, has been connected to the "Truck It Easy" application (<b>PSA GP</b>).</li> <li>PSA Innovation bottom-up campaign, 50 ideas to improve sustainability and productivity proposed by <b>PSA Italy</b> employees</li> </ol>	

	EMPLOYEE DIVERSITY & INCLUSION Create a work environment that respects and promotes diversity and inclusion	<b>COMMUNITY RELATIONS</b> Contribute significantly to the life and well-being of the communities in which we operate, involving stakeholders to minimize the social and environmental impacts generated by our operations.	CYBERSECURITY & DATA PRIVACY Protect our business systems and ensure data privacy by adopting robust cybersecurity measures.		
	GRI 405 - Diversity and equal opportunity	GRI 413 - Local communities	GRI 418 - Customer privacy		
	5 GENERA EQUALITY 8 DECEMBING GENERAL 10 INCLUCED 10 I	1 POVERTY 2 HUNGER	16 Prace, RUSTREE AND STRING INSTITUTIONS		
IMPACTS	Creation of decent and accessible jobs, in line with the dictates of the corporate Code of Ethics and the guidelines of the Parent Company, in the total absence of discrimination based on gender, nationality, religion, sexual orientation, with the ultimate aim of reducing inequalities.	<ol> <li>Employment creation;</li> <li>redistribution of the value generated by PSA Italy through donations and activities carried out in the areas of operation, also in partnership with the municipality and other institutions, aimed at involving and benefiting the local population;</li> <li>reduction of resource consumption: i.e., fuels, electricity, waste production, emissions.</li> </ol>	Protecting customer privacy and preventing data leaks.		
AMBITIONS	At PSA Italy we want to fight discrimination and create a more diverse, fair and inclusive workplace, where employees feel they can make their own personal contribution to improving corporate life. A key priority is to promote gender equality as this is the largest gap yet to be bridged, reflecting on company performance in terms of diversity.	PSA Italy wishes to support local activities by promoting initiatives in areas where the organisation's skills and resources can generate a positive sustainable impact. Donations and social investments are always promoted and guided by stringent corporate and Group guidelines.	PSA Italy wishes to continue to demonstrate leadership in the ability to ethically manage and use the data of all stakeholders who entrust PSA Italy terminals with the management of sensitive information.		
TARGETS		IMPROVEMENT OF THE RELATIONSHIP WITH STAKEHOLDERS OUTSIDE THE COMPANY AND RAISING THEIR AWARENESS OF COMPLIANCE WITH SUSTAINABILITY REQUIREMENTS	CYBERSECURITY		
PROGRESS 2022		<ol> <li>Sponsorships and support to local eassociations for social purposes - 73K Euros provided by <b>PSA Italy</b>;</li> <li>offer to students or recent graduates the possibility of integrating or completing their studies with a training period in the <b>PSA Italy</b> terminals, aimed at gaining direct knowledge of the world of work.</li> </ol>	Compliance of <b>PSA Italy</b> with the Cyber Security Group framework, an IT security framework based on the NIST (National Institute of Standards and Technology) protocol and adapted for PSA, to protect customer and data privacy.		

#### SUSTAINABLE PORT DEVELOPMENT

Ensure that the planning, design and development of port infrastructure and operations take into account and minimize the environmental impacts resulting from land development and land reclamation.

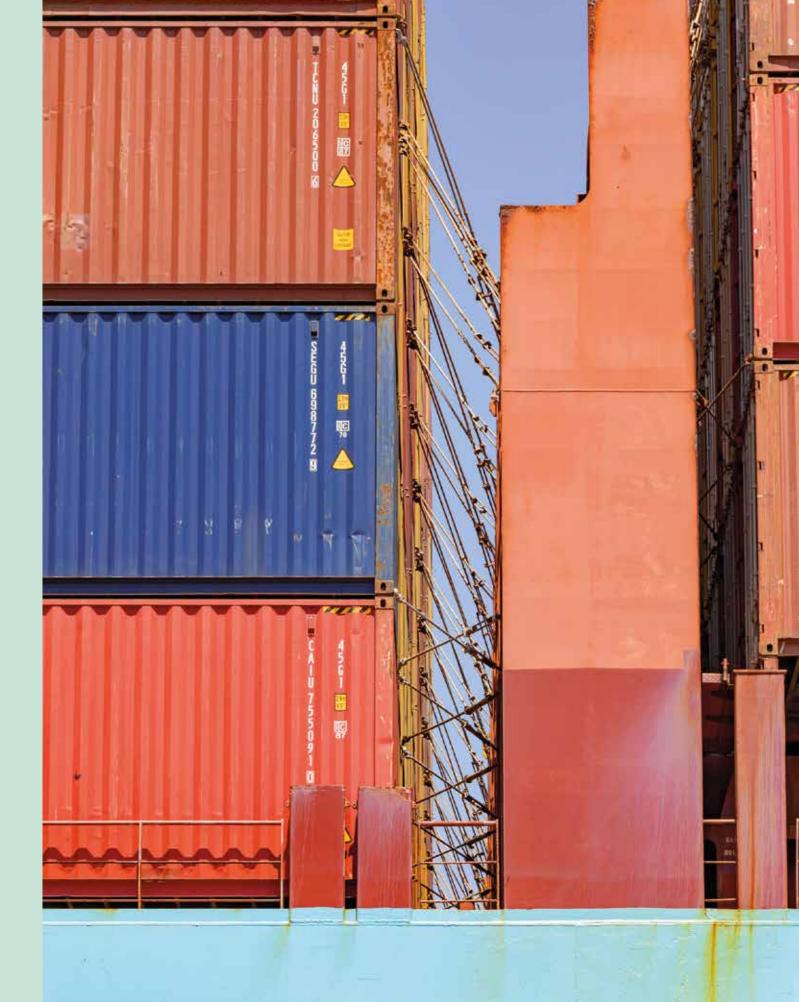
MODERNISATION OF INFRASTRUCTURE/ SERVICES AND BUILDINGS AT THE TERMINALS

1) Renovation of the old changing rooms and infirmary (**PSA GP**);

2) transfer to company gym (**PSA GP**);

3) construction of the new reception area (**PSA SECH**).





and governance (ESG) aspects, leading to increased investment in sustainable indirect return at community level, makeconomic activities and projects. In es- ing public investment in welfare services sence, a sustainable investment strategy more efficient as well. The investments integrates financial analysis with environ- planned for PSA Genova Pra. PSA SECH mental, social and governance analysis, and PSA Venice-Vecon in the five-year pein order to create value for all stakehold- riod 2023-2027 are focused on plants and ers. This objective can be achieved either infrastructures capable, as far as possible, through direct investments in relevant of sustainably managing energy sources sustainable projects, or through indirect and reducing emissions. investments in associations, organisations

or PSA Italy, economic sustainability or entities that are primarily concerned is the process of taking into account with generating a positive social impact. and enhancing environmental, social Moreover, the achievement of the social objective also generates a broader and

## **4.1 BALANCE SHEET**

solid capital structure and good margins are the basis for being able to concretely pursue sustainability. Companies are born to create profit and there can be no sustainable development without value creation and economic solidity. The balance sheet structure of PSA Genova Pra', PSA SECH and PSA Venice-Vecon is detailed in the next page, with evidence of the sources and uses for the financial years 2020, 2021 and 2022.

## **4.2 OPERATING RESULTS**

In 2022 the PSA Italy companies recorded higher average revenue per unit handled, inflation.

shipowners continued to keep hold capacitrend, which is still ongoing, makes the man- the financial year. agement of port terminal operations chal-

an overall recovery in terms of turnover mainly due to storage, which increased and operating margins, despite the effects by over 30%. This phenomenon, a conseof the Russia-Ukraine conflict and rising quence of the greater irregularity in the arrival of ships and dynamics in the supply As far as the reference market is concerned, policy of importers, began in the second part of 2021 and reached peaks in January ty limited, with relative cancellations of and February 2022, giving signs of a return calls and in some cases entire services. This to normal levels only in the final months of

Both the irregularity in the arrival of ships lenging, with problems of congestion of the and the yards congested by the greater yards, especially in the first part of the year. number of containers stored also had a At the PSA Genova Pra' terminal, the value proportional impact on the costs strictly reof production showed an increase of 21% lated to port handling activities, which rose compared to the previous year, mainly due sharply. These include the increase in costs to the combined effect of higher container for temporary port labour, a direct contraffic volumes compared to 2021 and a sequence of the increase in volumes and

#### PSA GENOVA PRA' BALANCE SHEET (K €)

USES	2020	2021	2022	SOURCES	2020	2021	2022
Fixed Assets (Intangible)	3,662	3,249	2,870	NET EQUITY (N)	64.133	67,415	04747
Fixed Assets (Tangible)	153,357	148,700	144,121	INET EQUITY (IN)	04,133		84,767
Fixed Assets (financial)	17,790	18,790	22,669	CONSOLIDATED	104,521	24,381	27,344
Inventoires	2,724	2,904	3,130	LIABILITIES			
Liquidity deferred liabilities (Ld)	47,413	54,569	68,028	CURRENT	82.803	147.953	155 500
Liquidity immediate (Li)	26,512	11,537	26,816	LIABILITIES (Pc)	82,803	147,953	155,523
TOTAL USES	251,458	239,749	267,634	TOTAL SOURCES	251,458	239,749	267,634

#### PSA SECH BALANCE SHEET (K €)

USES	2020	2021	2022	SOURCES	2020	2021	2022
Fixed Assets (Intangible)	5,552	31,515	30,366	NET EQUITY (N)	8.701	11.211	40 / / 4
Fixed Assets (Tangible)	17,135	15,661	14,879	INET EQUITY (IN)	8,701	46,266	48,664
Fixed Assets (financial)	13	22	30	CONSOLIDATED	2,593	2,602	2,512
Inventoires	722	603	570	LIABILITIES			2,312
Liquidity deferred liabilities (Ld)	10,366	12,088	15,081	CURRENT	22.074	44 / 04	10 710
Liquidity immediate (Li)	366	660	3,969	LIABILITIES (Pc)	22,861	11,681	13,719
TOTAL USES	34,154	60,549	64,895	TOTAL SOURCES	34,154	60,549	64,895

#### PSA VENICE VECON BALANCE SHEET (K €)

USES	2020	2021	2022	SOURCES	2020	2021	2022
Fixed Assets (Intangible)	3,957	3,261	2,271		40.450	40.075	18,080
Fixed Assets (Tangible)	6,595	5,177	3,214	NET EQUITY (N)	12,153	12,975	
Fixed Assets (financial)	4,003	3,003	3	CONSOLIDATED	2,742	464	522
Inventoires	687	694	647	LIABILITIES			
Liquidity deferred liabilities (Ld)	4,404	4,361	7,005	CURRENT	( 017	4 0 0 1	0.004
Liquidity immediate (Li)	1,566	3,823	13,755	LIABILITIES (Pc)	6,317	6,881	8,294
TOTAL USES	21,212	20,320	26,895	TOTAL SOURCES	21,212	20,320	26,895

increase in fuel and electricity.

The rail service, launched in October 2018, As far as PSA Venice-Vecon is concerned, dorf) continued during the year, with a di-Swiss Federation. During the financial year, 10,621 TEUs were transported, an increase • the presence, as of January 2022, of of 38% compared to the previous year.

Turning to the PSA SECH terminal, the latter reported a 24.2% decrease in volumes handled in the year under analysis compared to the previous year. At the beginning of the year, The Alliance's MD1 service, due to problems with the number of units handled per call, shifted to PSA Genova Pra', with a loss for PSA SECH of more than 35% of volumes. During the year, the IMEX service (Eastbound and Westbound) and the feeder service (the only two services to call at the terminal) increased the number of TEUs handled, helping to limit the net loss of volumes for the terminal.

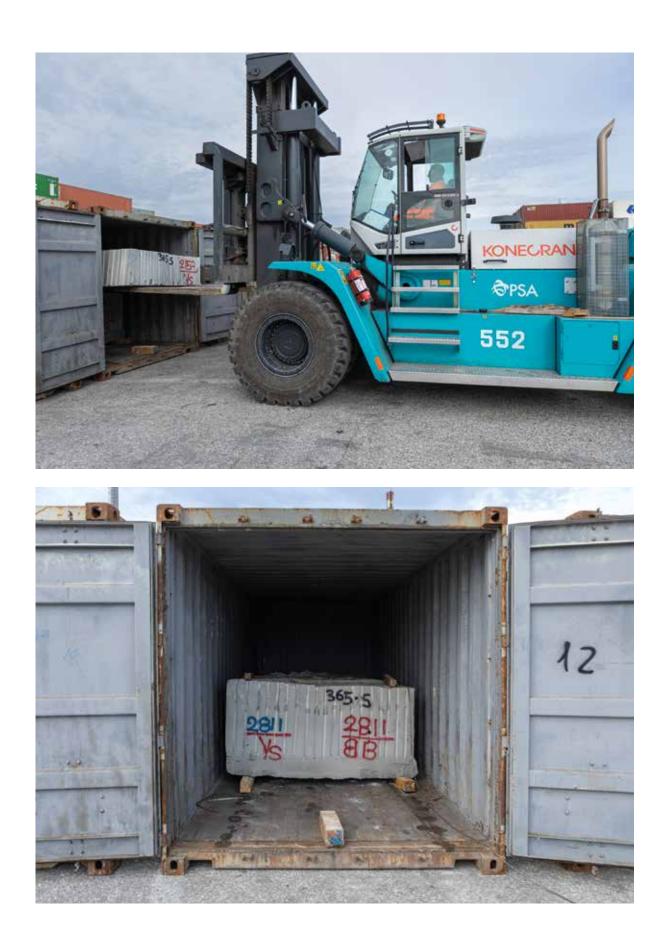
Due to the same dynamics already highlighted at the Pra' terminal, storages also The increase in traffic actively contributincreased substantially at PSA SECH, doubling in terms of turnover. This particular which more than tripled compared to 2021. dynamic caused core revenues to increase

congestion in the yards. There was also an by 7% despite a previously highlighted drop in volumes.

with dedicated container trains from the the 2022 financial year recorded a 39% interminal to Switzerland (Basel-Frenken- crease in traffic compared to the previous year, returning to pre-pandemic results. rect connection between Liguria and the The main factors that contributed to this increase are as follows:

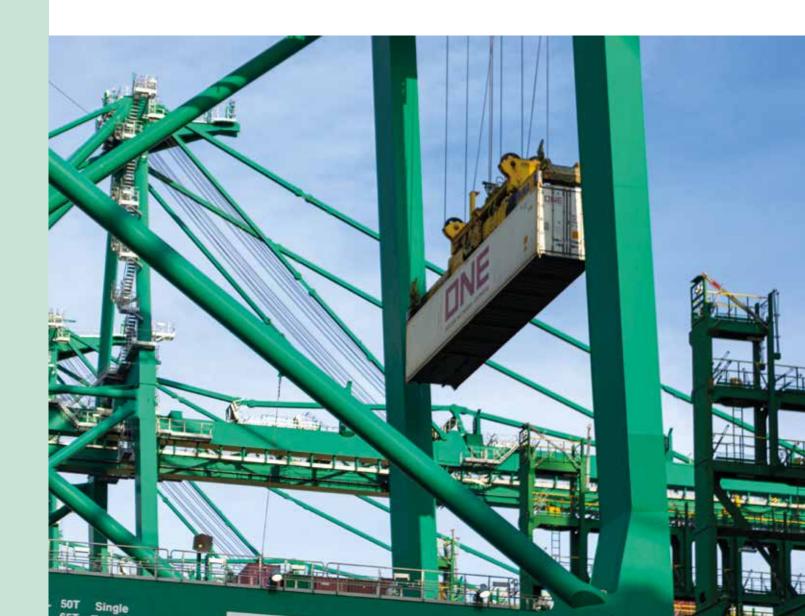
- Maersk's SL1-North Adriatic Shuttle service, with a total impact of 68,000 TEUs in the year under analysis;
- the presence, starting from January 2022, of the shipping company MSC, initially through occasional ships (spot call) and, from September 2022, through the SL4-Adriatic to Gioia Tauro service. The total volumes handled by MSC in 2022 were 39,000 TEUs, of which 21,000 TEUs related to spot services and 18,000 TEUs attributable to the SL4 service;
- the persistence of a general congestion situation in the North Adriatic ports in the first half of 2022, in line with the second half of the previous year.

ed to the increase in the economic result,



# 4.3 DIRECT ECONOMIC GENERATED AND DISTRIBUTED VALUE

- The reclassification of the economic generated and distributed value below highlights the economic effect that the activities of PSA Genova Pra', PSA SECH and PSA Venice-Vecon have produced on the main categories of stakeholders, i.e. • its employees, through salary remuneration;
- the shareholders, through the distributions;
- suppliers, through procurement and investment spending;
- the public administration, through the payment of taxes;
- the community, through the disburse operating in local contexts.



#### **PROFIT AND LOSS ACCOUNTS**

		PSA GP			PSA SECH		F	PSA VENICE	:
ITEMS (€)	2020	2021	2022	2020	2021	2022	2020	2021	2022
Revenues	138,888,732	165,629,731	214,063,885	29,884,982	35,028,270	38,338,331	24,192,971	22,491,231	33,815,177
Other operating revenue	3,035,850	6,025,041	4,968,455	2,059,334	2,324,962	2,883,985	307,588	131,134	3,030,713
Raw materials and consumables	-4,733,394	-6,061,612	-7,345,732	-867,620	-1,104,056	-1,259,700	-616,824	-617,598	-1,131,703
Service costs	-46,712,233	-51,759,083	-59,788,325	-10,318,051	-12,542,210	-11,289,494	-5,756,236	-5,450,219	-8,288,009
Other operating costs	-16,211,829	-18,233,595	-20,625,118	-1,859,845	-1,956,213	-3,816,183	-2,717,751	-2,410,791	-3,128,576
Staff costs	-43,540,795	-45,812,338	-48,535,968	-16,074,005	-16,472,388	-16,806,740	-6,938,387	-6,375,396	-7,045,205
Gross operating margin	30,726,331	49,788,144	82,737,197	2,824,794	5,278,365	8,050,199	8,471,361	7,768,360	17,252,397
Depreciation, amortisation and provisions	-16,426,424	-16,219,845	-17,838,545	-3,954,384	-4,844,875	-4,140,195	-4,255,408	-2,727,713	-3,433,182
Operating profit	14,299,907	33,568,299	64,898,652	-1,129,590	433,490	3,910,004	4,215,953	5,040,646	13,819,215
Financial management	-157,853	-43,082	-798,577	-166,108	-24,208	-30,842	-1,851	14,516	7,485
Non-operating items	0	0	0	0	0	0	0	0	0
Profit before tax	14,142,054	33,525,217	64,100,075	-1,295,698	409,282	3,879,162	4,214,102	5,055,163	13,826,700
Taxes	-3,696,277	-10,243,573	-18,176,228	-121,126	-138,524	-1,481,629	-1,750,261	-1,832,686	-3,722,238
Net profit for the year	10,445,777	23,281,644	45,923,847	-1,416,823	270,758	2,397,533	2,463,841	3,222,477	10,104,462

- the shareholders, through the distribution of dividends and remuneration of credit in-
- the community, through the disbursement of contributions to non-profit organisations

### DISTRIBUTION OF ADDED VALUE TO STAKEHOLDERS

		PSA GP	
ITEMS (€)	2020	2021	2022
Economic value generated	171,695,101	171,702,525	219,132,868
Revenues	171,654,772	171.654.772	219.032.340
Income (financial and extraordinary)	40,329	47,753	100,528
Distributed economic value	120,357,167	130,707,868	153,839,054
Operating costs	67,511,162	75,370,372	87,882,887
Remuneration of employees	42,151,481	44,293,953	46,779,043
Remuneration of shareholders	304,657	116,053	899,104
Remuneration of public administration	10,243,573	10,243,573	18,176,228
Remuneration of the local community	146,294	683,917	101,792
Economic value retained in the company	51,337,934	40,994,657	65,293,814
Amortisation and depreciation	16,426,424	16,219,845	17,838,545
Provisions and reserves	24,565,784	24,620,334	47,455,268

	PSA SECH		PSA VENICE					
2020	2021	2022	2020	2021	2022			
31,944,324	37,356,580	41,232,098	24,525,964	22,640,148	36,856,839			
31,944,316	37,353,232	41,222,316	24,500,559	22,622,365	36,845,890			
8	3,348	9,782	25,405	17,783	10,950			
29,032,965	32,113,446	33,972,193	17,406,427	16,336,328	22,752,986			
13,214,291	15,942,173	16,321,586	8,846,755	8,373,259	12,222,977			
15,494,387	15,830,421	16,084,564	6,737,929	6,140,754	6,777,483			
166,116	27,556	40,624	27,257	3,267	3,465			
121,126	138,524	1,481,628	1,750,261	1,832,686	3,722,238			
37,046	174,772	43,791	44,225	-13,638	26,823			
2,911,358	5,243,134	7,259,905	7,119,537	6,303,820	14,103,854			
3,253,055	4,119,447	4,072,515	4,255,408	2,727,713	3,433,182			
-341,697	1,123,687	3,187,390	2,680,799	3,459,619	10,670,672			

04. ECONOMIC SUSTAINABILITY

■he economic impact of PSA Italy's by improving staff working conditions. ed value; in fact, the objective of the three continuously embrace the entire profescompanies is not only to produce profits sional life and are aimed at creating value for shareholders, but also to create job op- for people through the growth and diverportunities and economic growth for the sification of skills (employability) and for local community.

three organisations focused, in particular, business strategy. on interventions to improve productivity Details of investments over the last three and raise safety levels within the terminals years are shown in the table below.

companies does not end with the As far as the companies' investments in production and distribution of add- training activities are concerned, they companies through the growth of their As far as infrastructure is concerned, the resources, in line with their mission and

	2020			2021				2022		
INVESTMENTS IN TRAINING (€)	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
FUNDED TRAINING	41,035	15,586	22,647	30,360	27,580	4,947	31,635	6,240	C	
Of which:										
Private funds	41,035	15,586	22,647	30,360	27,580	4,947	31,635	6,240	C	
Public funds	0	0	0	0	0	0	0	0	C	
NON-FUNDED TRAINING	28,194	42,327	16,517	54,969	45,927	38,673	48,252	50,871	35,780	
TOTAL TRAINING	69,229	57,913	39,164	85,329	73,507	43,620	79,887	57,111	35,780	

#### INVESTMENTS IN FUNDED AND NON-FUNDED TRAINING

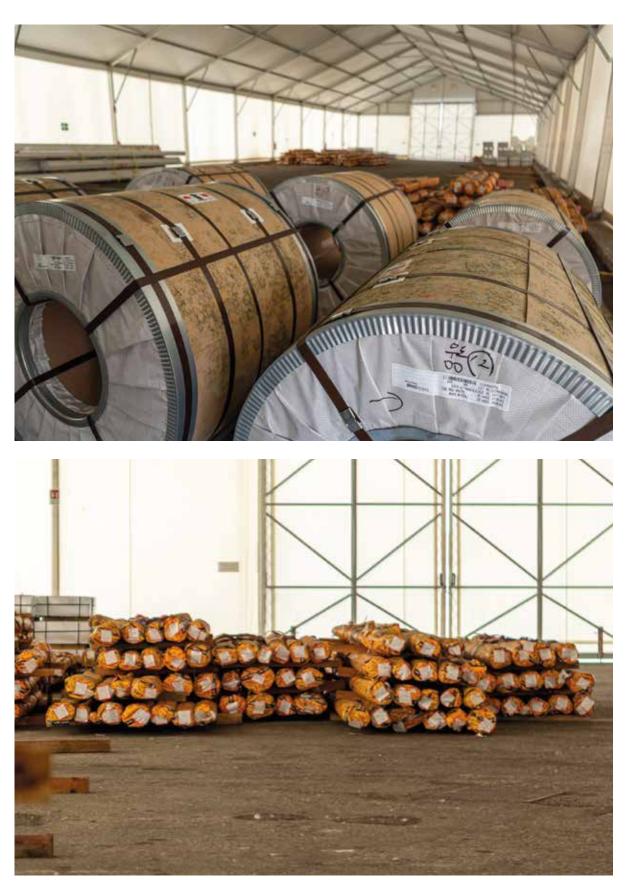
The following table shows the costs of the training provided, broken down by investment area.

#### **COSTS PER TRAINING TYPOLOGY**

		2020			2021			2022		
COSTS PER TYPE OF TRAINING (€)	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
Managerial training	10,864	0	22,647	15,292	0	21,041	25,369	163	5,927	
Safety training	22,183	10,217	7,123	16,706	15,660	9,548	14,506	19,546	12,097	
Professional refresher training	36,182	47,696	9,394	53,331	57,847	13,031	40,012	37,402	17,756	
TOTAL	69,229	57,913	39,164	85,329	73,507	43,620	79,887	57,111	35,780	

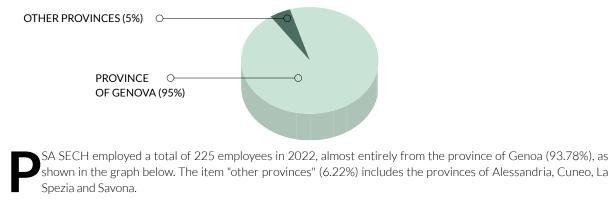
PSA Genova Pra' employed a total of 683 As a result of the network agreement beemployees, almost entirely from the prov- tween PSA Genova Pra' and PSA SECH, ince of Genoa (95.46 %). The item 'other some workers were transferred to a new provinces' (4.54 %) includes the provinces work location: the finance, procurement, of Alessandria, Cuneo, Como, Reggio Emil- corporate CSR and general services deia and Savona. The figure considers resi- partments were relocated at the PSA dence; workers residing outside the region SECH terminal premises, where PSA Genare domiciled in Liguria.

ova Pra' has opened a secondary office.

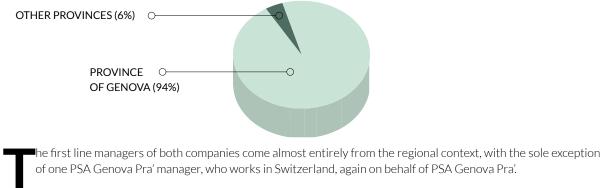




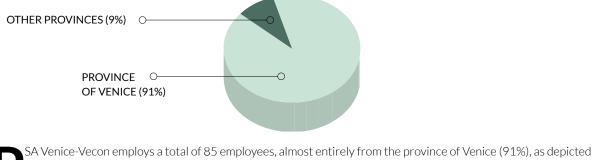
### PSA GENOVA PRA' WORKERS DISTRIBUTION BASED ON THEIR RESIDENCE



#### PSA SECH WORKERS DISTRIBUTION BASED ON THEIR RESIDENCE



### PSA VENICE-VECON WORKERS DISTRIBUTION BASED ON THEIR RESIDENCE



in the graph below. The item 'other provinces' (9%) includes the provinces of Padua and Treviso.

**BREAKDOWN OF PSA GENOVA PRA' PROCUREMENT EXPENSES** 

	2020	%	2021	%	2022	%
GENOA	44,736,562	61%	50,492,349	63%	53,615,017	63%
Rest of the Province	828,383	1%	535,960	1%	661,841	1%
Rest of the Region	696,880	1%	853,976	1%	731,227	1%
Rest of Italy	22,536,335	31%	21,967,317	27%	21,485,948	25%
EEC	4,546,635	6%	1,879,436	2%	1,302,888	2%
Non-EEC	416,957	1%	4,664,637	6%	6,786,607	8%
TOTAL	73,761,752	100%	80,393,678	100%	84,583,529	100%

#### **BREAKDOWN OF PSA SECH PROCUREMENT EXPENSES**

	2020	%	2021	%	2022	%
GENOA	10,454,137	71%	10,927,675	68%	8,387,217	67%
Rest of the Province	140,973	1%	60,159	0%	61,889	0%
Rest of the Region	119.,510	1%	72,518	0%	76,522	1%
Rest of Italy	3,490,100	24%	4,013,797	25%	3,068,422	25%
EEC	268,074	2%	404,301	3%	455,119	4%
Non-EEC	156,345	1%	578,091	4%	465,574	4%
TOTAL	14,629,139	100%	16,056,542	100%	12,514,743	100%

#### **BREAKDOWN OF PSA VENICE-VECON PROCUREMENT EXPENSES**

	2020	%	2021	%	2022	%
VENICE	4,948,460	77,07%	3,938,245	64%	7,629,858	81%
Rest of the Province	184,107	2,87%	110,967	2%	104,969	1%
Rest of the Region	325,041	5,06%	287,770	5%	360,248	4%
Rest of Italy	874,138	13,61%	1,574,698	26%	1,172,744	12%
EEC	78,921	1,23%	73,844	1%	87,219	1%
Non-EEC	10,297	0,16%	105,459	2%	109,936	1%
TOTAL	6,420,964	100%	6,090,982	100%	9,464,973	100%

■or the PSA Italy's terminals, the as- (NCLP), the only entities authorised to of an internal career path, thanks to which 17 law 84/94. the employee develops a strong sense of As far as procurement is concerned, in identity and belonging to the company. 2022 expenditure for services and con-Great importance is attached to this as- sumables amounted to €84.5 million for pect, defining individual career paths and PSA Genova Pra', €12.5 million for PSA ad hoc targeted development plans that SECH and €6 million for PSA Venice-Veenable people to rise to positions of in- con. The analysis by geographical area of creasing responsibility.

Genova Pra' and PSA SECH make use of chases made). the services of the Compagnia Unica fra Below is the detail of the percentage share i Lavoratori delle Merci Varie (CULMV), of expenditure on total purchases made in while PSA Venice-Vecon from the Nuova the three-year period 2020-2022 for the Compagnia Lavoratori Portuali di Venezia three companies.

■ sumption of positions of responsibil- supply temporary port manpower as conity represents the natural outcome cessionaires of the service pursuant to art.

origin shows a clear prevalence of suppli-In addition to their own employees, PSA ers located in Italy (over 95% of total pur-



IN THE TERRITORY

107M euros invested in procurement 67% of which spent within the regions of the terminals in 2022



choice of qualified suppliers; in fact, the to-reflected in the choices made to support tal expenses generated by common supplies non-profit organisations operating in local amounted to 55% in the reference year.

•he new corporate structure of the The strong ties of the three companies two Genoese terminals has also part of PSA Italy with the territory and brought with it synergies in the their closeness to the community are also contexts.

The following infographic shows the amounts invested in the three years by the three organisations.

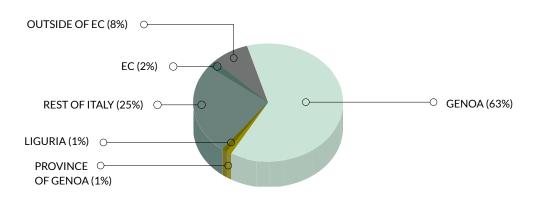


Below is a list of the main sponsorships and donations of PSA Genova Pra' and PSA SECH in 2022:

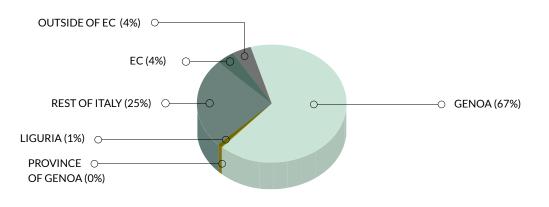
- donation to "II Porto Dei Piccoli Onlus", a non-profit organisation for hospitalised and non-hospitalised sick children, which organises home/hospital animation and sea-related activities. (http://www.ilportodeipiccoli.org/);
- donation to 'Associazione Tutti Per Atta', a non-profit organisation for young people and parents with terminally ill children:
- donation to AMRI (Association for Infantile Rheumatic Diseases). The budget earmarked for the 'Moving for charity' challenge organised as part of the annual 'Charity Week', thanks to the 'energy points' burned by employees doing sporting activities, was donated to AMRI, a non-profit association for children suffering from serious rheumatic diseases, which works in collaboration with the scientific team of the Gaslini Children's Hospital in Genoa, with the PRINTO international research network on childhood rheumatic diseases and the other family associations of the European Network for Children with Arthritis, ENCA;
- purchase of medical equipment sent to Ukraine via a shipment organised by some employees;
- partnership with "Stelle Nello Sport", this sponsorship aims to promote the practice of sport as a healthy way of networking among the region's younger population;
- sponsorship 'Amici Della Lanterna', PSA Genova Pra' and PSA SECH have dedicated a donation to the preservation of the Lanterna di Genova, a historical monument dating back to the early Middle Ages, making it the oldest and tallest lighthouse in Europe, part of the UNESCO World Heritage. The lighthouse is located right in the middle of the commercial port, surrounded by container terminals and other commercial facilities; it is therefore important to preserve it, keep its memory alive and highlight the importance of history and roots;
- sponsorships to various local sports teams, made to underline PSA's closeness to the world of youth, where sport is seen as an opportunity for growth and the spread of a healthy culture among young people;

As evidence of the strong roots of the two organisations in the Italy, for a value of € 54,276,858 and € 8,449,106. territory, the graph highlights how purchases from suppliers lo- The same applies to PSA Venice-Vecon, which in 2022 purchased cated in the province of Genoa represent for PSA Genova Pra' goods and services from suppliers located in the province of Venand PSA SECH respectively 64% and 67% of the supplies made in ice for a total of € 7,734,827.

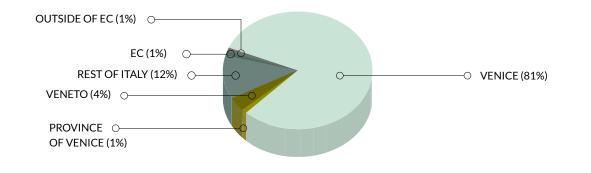
### VALUE OF SUPPLIES BY GEOGRAPHIC AREA PSA GENOVA PRA'

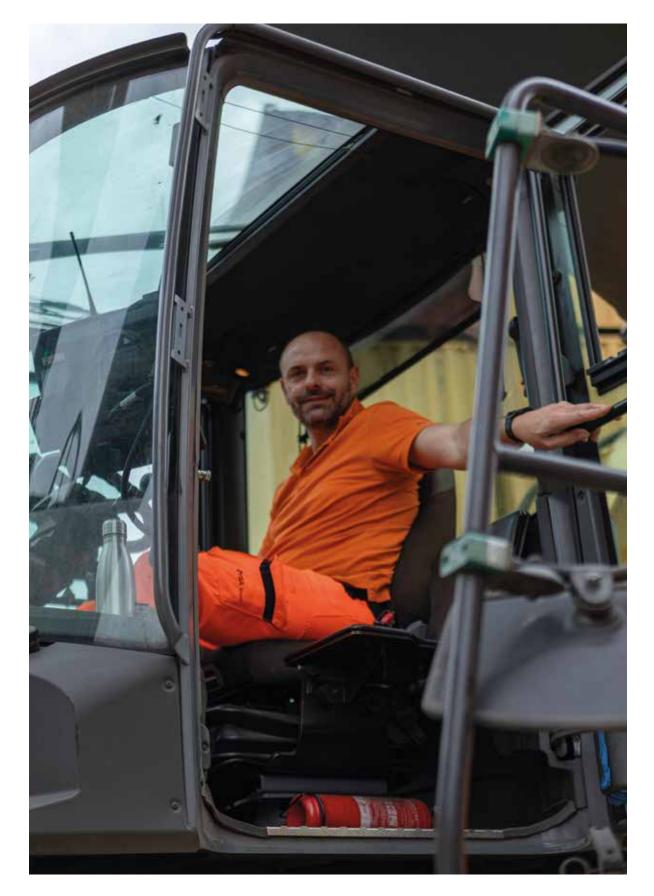


### VALUE OF SUPPLIES BY GEOGRAPHICAL AREA PSA SECH



### VALUE OF SUPPLIES BY GEOGRAPHICAL AREA PSA VENICE-VECON





• contribution to 'Music For Peace', a non-profit organisation dedicated to sending humanitarian aid to difficult areas of the world (Afghanistan, Syria, Palestine, etc.).

For PSA Venice-Vecon, the CSR initiatives for 2022 are listed below: • sponsorship of local youth basketball club Reyer Citycamp;

- participation in the PSA Group initiative 'Regional Charity Fortnight' with a donation to the designated association 'Casa del Fanciullo';
- donation for humanitarian aid in Ukraine;
- Go-Green event with the creation of a nectar forest and the planting of one hundred trees, in cooperation with 3Bee, for the protection of bees;
- Telethon donation.

# **4.4 LABOUR RELATIONS AND WORKER WELLBEING**

he employees of the **PSA Italy** bargaining agreement, it has the twofold companies are covered by national collective bargaining agreements: for employees with the status of 'cadres', and of bringing additional remuneration to 'clerks' and 'workers' (about 98% of the workers, on the other. total) reference is made to the CCNL<sup>\*</sup> for On the basis of the above assumptions, the port workers, for 'executives' (the remain- current supplementary company agreeing 2%) to the CCNL for executives of in- ment in PSA Genova Pra' focuses, above dustrial companies.

Remuneration is mainly based on the muneration mechanism to staff, which is first-level national contract and the supplementary company contract, while to a lesser extent it is established on the basis of the responsibility and role of the management reporting directly to the General Manager.

Supplementary (or second-level) bargaining, in particular, plays an important role in determining overall remuneration.

Complementing the national collective

#### **ACTUAL ABSENTEE RATE**

EMPLOYEES	2020		2021			2022			
ACTUAL ABSENTEE RATE (%)**	ACTUAL ABSENTEE RATE (%)** PSA GP SECH VENICE		PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
Actual Absentee Rate	8.17	7.70	5.36	7.93	6.30	5.11	8.91	6.86	7.90

detailed below.

efficiency.

\*\* Actual Absentee Rate: (Absentee hours - Paid leave/workable hours)\*100

\* CCNL: Contratto Collettivo Nazionale di Lavoro (National Collective Bargaining Agreement)

100

101

objective of creating organisational efficiency for the company, on the one hand,

all, on the recognition of an incentive relinked to two indicators that will be further

Similarly, **PSA Venice-Vecon** applies awards linked to presence, productivity and flexibility, also in order to limit the rate of absenteeism and achieve organisational

At **PSA SECH**, increasing productivity also plays a key role in this regard, as does decreasing actual absenteeism.



The contents of the supplementary company bargaining agreement at **PSA Genova Pra'** provide for:

- a performance bonus based on monthly TEU handling volumes and a productivity incentive based on two indicators: one is work attendance, the other is the average monthly productivity result of the quay cranes;
- an annual per capita amount paid in the form of welfare, which allows staff to use a range of tax-free goods and services through a special web portal.
- In **PSA SECH** the breakdown of bonuses is more capillary, consisting of:
- a productivity bonus, paid for the hours of actual presence at work and possibly increased following the achievement of

certain monthly average performance values;

- a professionalism bonus, paid only to workers with at least 50 per cent of workable hours:
- an attendance-related bonus, which provides for the payment of an additional amount over and above the normal remuneration for each shift/days of actual presence at work:
- the recognition of additional leave in the event of a zero incidence of accidents during the year and an absenteeism rate of less than 5%.
- In PSA Venice-Vecon the breakdown of bonuses is as follows:
- •efficiency bonuses, linked to work attendance on an individual basis and aver-

average quay crane movements;

- efficiency bonuses, linked to MMBF<sup>1</sup> indicators and the number of TEUs moved in the month:
- mixed team premiums, linked to the number of TEUs and willingness to operate on a voluntary basis in teams composed of internal/external personnel;
- reefer container handling bonuses, linked to the number of TEU handled in the month and number of connections/ disconnections of temperature-controlled containers:
- variable production premium, annual premium linked only to the quantity of TEU handled in the year;
- readiness allowance, paid to operations/ maintenance personnel for a period of time at the beginning of their shift earlier than usual:
- an annual per capita amount paid in the form of welfare, which allows staff to use a whole series of tax-free goods and services through a special web portal.

Numerous other initiatives have been launched by the three terminals to further improve employee welfare. **PSA Genova** Pra' and PSA SECH offer a shuttle service to transport employees from the railway station to their place of work: while for PSA Genova Pra' the service was already active prior to the tragedy of the collapse was activated precisely to cope with the consequent serious difficulties faced by many workers in reaching their place of work. Given the staff's appreciation and despite the restoration of the road network through the reconstruction of the new Genoa San Giorgio bridge, PSA SECH decided to keep the shuttle bus service active anyway.

With a view to concretely adopting measures aimed at favouring the flexible articulation in time and place of subordinate work (according to the dictates of Law 81 of May 2017) in 2018, for the first

age monthly productivity, calculated on time in its history, **PSA SECH** introduced the possibility of carrying out its work according to the modality known as "agile work" (smart working), formalising in this sense an agreement with a female worker who was joined by another worker during 2019. What happened in 2020, with the outbreak of the pandemic, led to a sudden increase in the use of this working methodology thanks to the possibility given to private employers - in an emergency phase such as the one specified - to resort to smart working in a simplified form, thus disregarding the individual agreements required by current legislation. In order to stabilise this new working method within its reality, the company decided to proceed, well in advance of the declaration of the end of the emergency period, to formalise individual agreements with the employees concerned (currently 24% of the workforce).

In January 2019, after a detailed analysis on the feasibility in the different departments, PSA Genova Pra' also launched the smart working project, on an experimental and voluntary basis. The initial group of adherents was 54 employees, which later expanded, also in view of the COVID-19 pandemic, to 110 workers in 2020. The company equipped all smart working workers with a laptop and a mobile phone, so that everyone could be reached easily. This of the Morandi Bridge, for PSA SECH it project was met with great satisfaction by the employees, so the company decided to extend the use of this methodology. In **PSA Italy**, in terms of total remuneration, i.e. including all elements of value (salary, benefits, bonuses, etc.) that the employee receives in exchange for their work in the company, the ratio between the remuneration of the highest paid individual in the organisation (excluding executives) compared to the average remuneration of all employees (the highest paid excluding) is 1.93 for PSA Genova Pra', 1.53 for PSA SECH and 1.60 for PSA Venice-Vecon.

<sup>&</sup>lt;sup>1</sup> MMBF: Mean Movements Between Failure which is a numerical representation of how many containers are moved during loading and unloading operations between two crane outages.

#### **RATIO OF REMUNERATION PAID ON ENTRY** TO LOCAL MINIMUM WAGE

	2020			2021			2022		
%	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
Men	1.19	1.30	1.27	1.15	1.31	1.24	1.17	1.31	1.23
Women	1.20	1.25	1.16	1.15	1.26	1.17	1.18	1.27	1.14

the parties to the national contract have expansion contract, pursuant to Article 41 agreed to set up an early retirement support fund. This fund will be fed, as from 1 Therefore, for **PSA Genova Pra'** the bilat-January 2022, by a monthly contribution eral fund established by union agreement to be paid by the employer equal to €10.00 for each worker (for thirteen months) and niment to early retirement is not currently by the amounts paid by the Port System Authorities, equal to 1% of the revenue Since 2005, a complementary pension from taxes on imported and exported fund was introduced in the Ports CCNL goods. Starting from the year 2023, the (art. 51), currently identified in the Priamo fund is also financed by each employee's contribution equal to € 65 (through monthly deductions of € 5.00 for thirteen indemnity paid into it with an additional monthly payments).

In order to encourage generational turno- 1% of the pay elements valid for the calcuver and to accompany to retirement those lation of the severance indemnity.

ollowing the profound transfor- than sixty months from the first useful remation of the organisation of work tirement date, **PSA Genova Pra' and PSA** that has taken place in recent years, **SECH** have activated in the year 2023 the

> of Legislative Decree no. 148/2015. of 30/03/2018 for support and accompaactivated.

> pension fund, to which all employees can adhere by having their accrued severance employee-company equal contribution of

workers who will be within the hypotheti- In addition to the statutory pension plans cal exit date (30 November 2023) no more guaranteed by the payment of compulsory INPS\* contributions, workers are therefore granted, upon termination of employment, severance pay for those who have not joined the supplementary pension scheme, while those who have joined it may receive a life annuity and/or redemption of their accrued pension position from the Priamo fund.

In the cases provided for, the employee is also entitled to an indemnity in lieu of notice.

employees may choose to allocate the accrued severance indemnity in the manner provided for by Article 2120 of the Civil Code or to open-ended supplementary pension funds, or to the Solidarietà Veneto fund, which is an inter-branch pension fund, equivalent to Priamo as regards the additional employee/company contribution. The composition of and changes in termination benefits and other employee funds as of 31 December 2022 are detailed below:

As far as PSA Venice-Vecon is concerned,

#### **BENEFITS DUE UPON TERMINATION OF EMPLOYMENT**

		2020			2021		2022		
%	PSA GP PSA PSA PSA SECH VENICE		PSA GP PSA SECH PSA VENICE		PSA GP		PSA VENICE		
Severance fund remaining in the company	4,173,432	1,578,856	451,796	3,997,344	1,526,840	458,760	4,184,083	1,451,631	479,142
Other (replacement allowances, IMA, etc.)	-	-	-	-	-	-	-	-	-

\*INPS: Istituto nazionale della previdenza sociale (National Social Insurance Agency).







## THE RIO DECLARATION ON ENVIRONMENT AND DEVELOPMENT

"In order to protect the environment, the precautionary approach shall be widely applied by States according to their capacities. Where there are threats of serious or irreversible damage, lack of full scientific certainty shall not be used as a reason to postpone cost-effective measures to prevent environmental degradation".

United Nations - Principle 15 of The Rio Declaration on Environment and Development.

None of the terminals are subject to the constraints of the Kyoto Protocol or *emission trading schemes*.

As part of their management systems, PSA Italy terminals identify the environmental aspects of their activities, products and services that they can keep under control and those over which they can exercise influence.

## MARINE PROTECTION AND CONSERVATION

As a global terminal operator and major partner of many port authorities, PSA is committed to actively encouraging nature conservation, pollutant reduction and proper waste management wherever it operates. Within PSA Italy, in particular, the PSA Venice-Vecon terminal has the peculiarity of being located within one of the largest (550 square kilometres) and most important lagoon ecosystems in Europe and the entire Mediterranean basin. The Venice Lagoon has been designated a UN-ESCO World Heritage Site. It is a natural wetland area with an immense biological, faunal and floristic biodiversity, with some animal and plant species that are rare or threatened with extinction. The conservation of nature, in the particular context of the Venetian lagoon, is therefore a priority in the human and operational activities of the PSA Venice-Vecon terminal, as the latter cannot disregard the commitment to protecting the dynamic balance of the lagoon ecosystem. The exceptional value of this area deserves to be enhanced and protected<sup>1</sup>. The Venice Lagoon and the bodies of water falling within its drainage basin are therefore identified as sensitive areas subject to specific protection; the area was identified with the 'Plan for the prevention of pollution and the reclamation of the waters of the drainage basin immediately spilling into the Venice Lagoon - Master Plan 2000', the delimitation of which was approved by Regional Council Resolution No. 23 of 7 May 2003. In the context defined above, the activity carried out by PSA Venice-Vecon does not interfere with the water environment, except by means of the second rainwater regulated by the authorisation Concession no. 50/SAMA rep. 900234, renewed by the Anti-Pollution Bureau for the Venice Lagoon in 2021. Storm water runoff from yards, on which vehicles travel, can carry pollutants (essentially hydrocarbons and surfactants). The paved areas are equipped with a collection system for runoff water, so the possibility of contamination is considered to be very remote.

<sup>1</sup> Source: https://www.comune.venezia.it/it/content/tutele-e-vincoli-protezione-lagunavenezia

# **5.1 DIRECT ENVIRONMENTAL IMPACTS**

he direct environmental aspects that are associated with the activities, products and services of PSA Italy's three terminals, over which there is direct management control, are those arising from the ship - rail - truck unloading and loading cycles and from the upstream and downstream ancillary ones.

Alongside these are the indirect environmental impacts, which are linked to the activities of internal and external suppliers and customers and over which terminals have indirect power of intervention of varying intensity.

In light of the above, we can consider the following significant direct environmental aspects related to the activities of the three terminals, while respecting their individual peculiarities:

- resource consumption, understood as fuel and electricity consumption. The consumption of terminal equipment is attributable to direct use by staff and third parties;
- <u>waste production</u>. The waste produced is partly municipal and partly special. The former (paper, glass, plastic and undifferentiated waste) derive from activities

assimilated to households, such as office and food consumption activities, and as such the waste is delivered to the public collection service. Special waste is delivered to authorised transporters and disposers by contract. As part of its activities, each terminal maintains a temporary waste deposit, the management of which is carried out in accordance with Article 183 of Legislative Decree No. 152/2006 as amended;

• emissions into the atmosphere, broken down into:

1. channelled emissions; 2. diffuse emissions.

outside, relevant for PSA Genova Pra' in abnormal and emergency conditions and for PSA SECH, only in emergency conditions;

• water discharges, an aspect that only becomes significant for terminals under emergency conditions; • impact on traffic, relevant for PSA Genova Pra' and PSA SECH, in exceptional and

- emergency cases;
- PSA SECH under emergency conditions.

## MARINE CONSERVATION STARTS **FROM THE GROUND UP -**THE SEABIN PROJECT

Litter floating in our seas is fast becoming one of the most serious threats to the health of our ecosystems, which is why it was decided to contribute to the conservation of the area's marine habitat through a Seabin installed in the marina in the immediate vicinity of the PSA Genova Pra' terminal. The Seabin is a filtering device used to clean harbours and marinas; it works connected to a water pump, which sucks up all the floating waste that gets trapped inside a mesh bag. The water is subsequently expelled from the other side of the pump, without waste. The device also has an oil removal system; as oil can deteriorate the seas much faster than any other substance, it is essential that this element is filtered out of the water. The Seabin is able to push water through an oil-water separator, which removes all oil and harmful detergents before releasing clean water.



• visual effect and light impact towards the

releases to soil, subsoil, sea, relevant for

The Sea Bin installed at the tourist port of Pra

vironment are the following:

Other aspects, again associated with ter- noise emissions: minal activity, but not significant because • withdrawal of water resources; of their low intensity of impact on the en-• electromagnetic emissions; • odorous emissions.

## THE VISUAL EFFECT AND LIGHTING **IMPACT FOR THE TERMINALS**

The visual effect and the light impact are important for PSA Genova Pra', as the terminal is highly visible from the adjacent districts, both because of the size of the area and because of the type of vehicles and vessels that can moor at the quay. Light impact affects both the man-made environment and the ecosystem, the orientation of animals (migratory birds, night moths) and, in general, circadian rhythms in plants, animals and humans.

Above all, the terminal is highly visible at night, when 24-hour operational needs require an adequate level of brightness, which is guaranteed both by light towers located on the yards and by lighting systems installed directly on board the installations and operating vehicles. Moreover, the visual impact of the terminal is strongly accentuated in conditions of abnormal operation, where the incidence of traffic at the local level is strongly increased. Similarly, the normal visual arrangement towards the local context could be compromised in the event of special emergency conditions, which could involve the sea surface or the yard in the case of the involvement of dangerous goods. Strict operational and emergency management procedures are in place to avoid this possibility.

The mitigation of the visual effect of the terminal is aided by some notable spatial elements:

- the presence of the buffer strip along the calm channel and the calm channel itself, which physically separate the terminal from the city district;
- the terminal's proximity to the motorway, the railway and other port and airport facilities, which alone therefore have a considerable visual impact and dilute the light impact of the PSA Genova Pra' terminal.

The visual impact of the PSA SECH and PSA Venice-Vecon terminals on the urban context is not significant as the areas are in operational areas, not bordering on residential areas; the site is in fact class VI 'exclusively industrial areas'. The impact concerns for PSA SECH the highest installations (quay cranes), visible from the city context adjacent to the port. For PSA Venice-Vecon, the luminous impact on the surrounding area, although not significant, concerns the potential production of light at night from the light towers, which remain lit only during working hours, and from the orions of the towers themselves, which are constantly active during the night.

## WATER USE AND POLLUTION

Terminals strive to reduce their water footprint. The use and discharge of water comply with the requirements and guidelines of the local regulatory authorities. Initiatives to reduce water consumption include the installation of water-efficient plumbing and sanitary facilities, monitoring processes and employee awareness sessions on water conservation.

The terminals do not produce water; as far as water consumption within the terminals is concerned, it should be considered that the resource is mainly drawn from third-party or municipal suppliers. The water withdrawn does not come from water-stressed areas, does not draw from surface water, groundwater or sea water, and is classified as fresh water. Water is mainly used for operational activities, such as maintenance and repairs, and for civil use in buildings, such as offices and canteens.

#### 5.1.1 RESOURCE CONSUMPTION

he consumption of resources in the nals are: terminals is strongly proportionate to the operational activity, although a physiological consumption base is maintained even during periods of lower production, related for example to the lighting of the yards and the yard storage of reefer containers.

 electricity; fuel; • water.

The consumption of materials, such as office paper and beverages, often bottled, is also highlighted, requiring action to reduce environmental impacts.

The main resources exploited in the termi-

#### **PSA GENOVA PRA' FLEET BY ENERGY CARRIER**

FLEET PSA GP	DIESEL FUELLING	POWER SUPPLY	PETROL SUPPLY
2022	10 yard RTGs 25+3 ppu reach stackers 92 port tractors 11 forklift + front loader 16 forklifts 2 elevating platforms (AWP) 2 vans 2 containers 1 tanker truck 2 sweepers 8 cars (5 rental, 3 owned)	21 E-RTGs (yard crane) 12 quay cranes 4 RMGs (railway crane) 14 forklifts 3 pallet trucks 2 elevating platforms (AWP) 1 car (rental)	32 cars (rental)
2021	10 yard RTGs 31 reachstackers (rental) 92 port tractors 11 forklift + front loader 16 forklifts 2 elevating platforms (AWP) 2 vans 2 containers 1 tanker truck 2 sweepers 8 cars (5 rental, 3 owned)	21 E-RTGs (yard crane) 12 quay cranes 4 RMGs (railway crane) 14 forklifts 3 pallet trucks 2 elevating platforms (AWP) 1 car (rental)	27 vehicles (rental)
2020	10 yard RTGs 34 reachstackers (rental) 97 port tractors 12 forklifts + front loader 16 forklifts 3 elevating platforms (AWP) 7 cars (rental)	21 E-RTG (gru di piazzale) 12 gru di banchina 4 RMG (gru ferrovia) 17 carrelli elevatori (muletti) 2 piattaforme elevabili (PLE) 2 autovetture operative (rental)	26 vehicles (rental)

Electrical power in PSA Genova Pra' is distributed over the following main functional areas:

• quay cranes (QCs) - for loading and unloading containers onto/from vessels;

• yard cranes (E-RTGs) - for loading and unloading containers onto/from trucks;

• railway cranes (RMGs) - for loading and

unloading containers and goods onto/ from trains; • refrigerated containers' plug-in (reefer);

• lighting (street, light towers);

• buildings.

energy carrier:

n terms of energy consumption, the activity carried out by the terminals has different needs, which can be attributed to the following energy carriers: electricity, natural gas, diesel, petrol. The main source of consumption is plants, vehicles and equipment supporting administrative and operational activities.

#### As far as **PSA Genova Pra'** is concerned,

into the three functional areas of reference:

- loading from ships, loading and unloading trains, container handling, reefer fleet);
- related energy utilities that are not strict- diesel consumption. ly process-related, but necessary and supportive to the process itself (internal circulation, CED conditioning, generator sets, air compression);
- general services: comprise activities

and related energy utilities of a general nature, i.e. not directly connected to production, nor serving it (lighting, summer-winter air conditioning, power consumption, canteen and voltage transformers).

Starting from the year 2015, PSA Genova Pra' started a global terminal renewal project, with the purchase of new goosethe company's energy users are grouped neck-type quay cranes, the replacement of yard equipment with the installation of electric cranes (Electric Rubber Tyred • core activities: comprise the activities Gantries), the replacement of two rail and related energy utilities exclusive to crane installations, the expansion of the the production process (loading and un- rail fleet, and finally the replacement of reachstackers with more efficient TIERfrom trucks, loading and unloading from 4FINAL engines; the renewal of the fleet of vehicles involved a reorganisation of the • auxiliary services: include activities and ship cycle, also related to the reduction of

> Below is the size of the PSA Genova Pra' fleet by energy carrier over the last three years.



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Below is the size of the **PSA SECH** fleet by

#### **PSA SECH FLEET BY ENERGY CARRIER**

FLEET PSA SECH	DIESEL FUELLING	POWER SUPPLY	PETROL SUPPLY
2022	2 RTGs 23 port tractors (for which there are 28 semi-trailers) 17 reachstackers 8 forklift 1 AWP 3 company-owned vehicles 16 leased cars	5 quay cranes 6 RMGs 4 forklift 1 AWP	1 leased car
2021	6 RTGs 23 port tractors (for which there are 28 semi-trailers) 15 reachstackers 9 forklift 1 AWP 3 company-owned vehicles 16 leased cars	5 quay cranes 6 RMGs 4 forklift 1 AWP	1 leased car
2020	6 RTGs 23 port tractors (for which there are 28 semi-trailers) 15 reachstackers 9 forklift 1 AWP 3 company-owned vehicles 17 leased cars	5 quay cranes 6 RMGs 4 forklift 1 AWP	1 leased car

In PSA SECH, energy consumption is due to:

- use of quay cranes/RMGs/RTGs;
- use of rolling stock (forklifts, tractor-trailers, reachstackers);
- containers (reefer);
- yard lighting;
- office activities;
- auxiliary activities.

with the scrapping, which began in 2019 years. and was completed in 2022, of six of the

eight diesel-powered RTGs that operated on the yard. The demolition of the last two remaining RTGs serving the railway siding is also planned for 2023. The terminal also espoused the PSA group's policies in • plugging in of temperature-controlled the replacement of vehicles, favouring energy-saving actions and others aimed at reducing impacts, detailed in section 5.3 Climate Change Adaptation.

PSA SECH has also undertaken some fleet Below is the size of the **PSA Venice-Vecon** renewal initiatives in recent years, starting fleet by energy carrier over the last three

#### **PSA VENICE-VECON FLEET BY ENERGY CARRIER**

FLEET PSA VENICE	DIESEL FUELLING	POWER SUPPLY	PETROL SUPPLY
2022	2 yard RTGs 11 reachstackers 17 port tractors 9 forklift (1 for hire) 2 elevating platforms (AWP) 2 cars	4 quay cranes 1 E-RTG (yard crane) 1 forklift full electric	11 cars (2 leased) of which No. 2 mild hybrid
2021	2 yard RTGs 11 reachstackers 17 port tractors 9 forklift (1 for hire) 2 front loaders 1 elevating platform (AWP) 2 cars	4 quay cranes 1 E-RTG (yard crane) 1 forklift full electric	11 vehicles (2 rental)
2020	2 yard RTGs 11 reachstackers 17 port tractors 9 forklift (1 for hire) 2 front loaders 1 elevating platform (AWP) 2 cars	4 quay cranes 1 E-RTG (yard crane) 1 forklift full electric	11 vehicles (2 rental)

In PSA Venice-Vecon, electrical power is distributed over the following main functional areas:

- loading containers onto/from vessels;
- unloading containers onto/from trucks; refrigerated containers' plug-in (reefer);

• lighting (street, light towers); office building.

Over the past few years, PSA Venice-Ve-• quay cranes (QCs) - for loading and un- con has embarked on a renovation project involving the replacement of existing • forecourt crane (E-RTG) - for loading and equipment with more state-of-the-art, sustainable equipment, detailed in section 5.3 Climate Change Adaptation.

n **PSA Genova Pra**', as can be seen from tion, related to the operation of yard veline with that of the previous year. There sonal weather patterns. was a slight increase in diesel consump-

the data in the tables below, electricity hicles during the year, and a reduction in consumption in 2022 is more or less in methane consumption in relation to sea-

#### **ENERGY CONSUMPTION WITHIN PSA GENOVA PRA'**

(Expressed in kWh, litres and m<sup>3</sup>)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	2022
	A) TOTAL ELECTRICITY CONSUMPTION	kWh	23,292,320	25,784,483	25,567,489
	B) TOTAL DIESEL CONSUMPTION	[litres]	3,600,933	3,763,484	3,843,186
PSA GP	Non-operational diesel*	[litres]	40,775	37,797	16,712
	Operational diesel	[litres]	3,560,158	3,763,484	3,826,474
	C) METHANE BOILER	[m³]	274,813	302,111	252,110
	D) PETROL	[litres]	44,372	46,954	50,159

\* For PSA Genova Pra', non-operating diesel is defined as diesel not used in direct activities of the operating cycle, i.e. diesel used for generators or cars.

#### **ENERGY CONSUMPTION WITHIN PSA GENOVA PRA'**

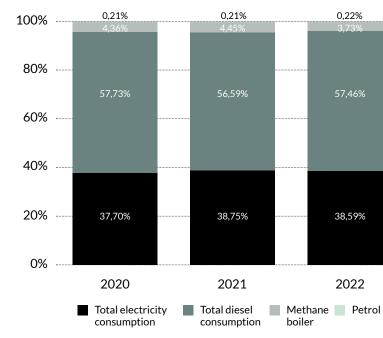
(Expressed in G joule = 10<sup>9</sup> joule)

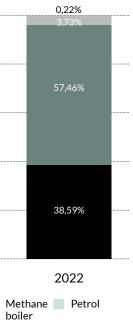
	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	2022
	A) TOTAL ELECTRICITY CONSUMPTION	GJ	83,852	92,824	92,043
	B) TOTAL DIESEL CONSUMPTION	GJ	128,406	135,550	137,044
PSA GP	Non-operational diesel	GJ	1,454	1,348	596
	Operational diesel	GJ	126,952	134,202	136,448
	C) METHANE BOILER	GJ	9,702	10,665	8,900
	D) PETROL	GJ	474	501	536
	TOTAL ENERGY (A+B+C+D)	GJ	222,433	239,541	238,523



The distribution of energy consumption of the previous two years is also confirmed for the year 2022.

# BREAKDOWN OF ENERGY CONSUMPTION IN THE THREE-YEAR PERIOD 2020-2022 FOR PSA GENOVA PRA'





bles below, all energy carriers appear to temperature, for which electrical outlets have decreased significantly, mainly due were not then sufficient. to the decrease in units handled. With re- For the third year, the petrol consumption gard to diesel consumption, it should also of the new reefer car, which was added to be noted that, unlike in 2021, no additional the fleet as of March 2020, is entered into generators had to be used in 2022 to pow- the system

n **PSA SECH**, as can be seen in the ta- er the reefer containers to keep them at

#### **ENERGY CONSUMPTION WITHIN PSA SECH** (Expressed in kWh, litres and m<sup>3</sup>)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	2022
	A) TOTAL ELECTRICITY CONSUMPTION	kWh	5,423,875	5,499,656	4,861,736
	B) TOTAL DIESEL CONSUMPTION	[litres]	671,700	697,620	492,675
PSA SECH	Non-operational diesel	[litres]	65,801	63,345	10,274
	Operational diesel	[litres]	605,899	634,275	482,401
	C) METHANE BOILER	[m³]	25,336	24,236	24,479
	D) PETROL	[litres]	964	1,399	1,054

\* By PSA SECH is meant non-operating diesel fuel that is not used in direct operations, i.e. that used for generators, cars, forklifts and AWPs.

### **ENERGY CONSUMPTION WITHIN PSA SECH**

(Expressed in G joule<sup>\*</sup> = 10<sup>9</sup> joule)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	2022
	A) TOTAL ELECTRICITY CONSUMPTION	GJ	19,526	19,799	17,502
	B) TOTAL DIESEL CONSUMPTION	GJ	23,952	24,876	17,568
PSA SECH	Non-operational diesel	GJ	2,346	2,259	366
	Operational diesel	GJ	21,606	22,618	17,202
	C) METHANE BOILER	GJ	894	856	864
	D) PETROL	GJ	10	15	11
	TOTAL ENERGY (A+B+C+D)	GJ	44,383	45,546	35,946

\*1kWh = 3.6 GJ, 1l diesel = 35.65 GJ. Source of conversion factors used: 'National Energy Balance 2007'.

### CHANGE IN ENERGY CONSUMPTION WITHIN PSA GENOVA PRA'

(Expressed in kWh, litres and m<sup>3</sup>)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2021	2022	∆ 2022/2021
	A) TOTAL ELECTRICITY CONSUMPTION	kWh	25,784,483	25,567,489	-216,994
	B) TOTAL DIESEL CONSUMPTION	[litres]	3,763,484	3,843,186	79,702
PSA GP	Non-operational diesel	[litres]	37,797	16,712	-21,085
	Operational diesel	[litres]	3,763,484	3,826,474	62,990
	C) METHANE BOILER	[m³]	302,111	252,110	-50,001
	D) PETROL	[litres]	46,954	50,159	3,205

#### CHANGE IN ENERGY CONSUMPTION WITHIN PSA GENOVA PRA'

(Expressed in G joule<sup>\*</sup> =  $10^{9}$  joule)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2021	2022	Δ 2022/2021
	A) TOTAL ELECTRICITY CONSUMPTION	GJ	92,824	92,043	-781
	B) TOTAL DIESEL CONSUMPTION	GJ	135,550	137,044	1.494
PSA GP	Non-operational diesel	GJ	1,348	596	-752
	Operational diesel	GJ	134,202	136,448	2.246
	C) METHANE BOILER	GJ	10,665	8,900	-1.765
	D) PETROL	GJ	501	536	34
	TOTAL ENERGY (A+B+C+D)	GJ	239,541	238,523	-1.018

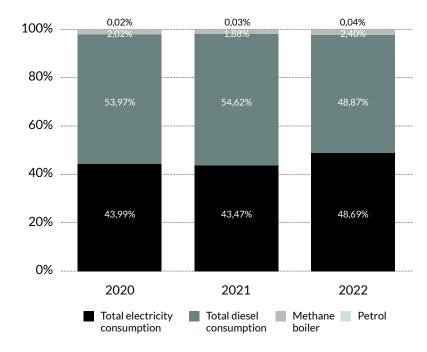
\*1kWh = 3.6 GJ, 1l diesel = 35.65 GJ. Source of conversion factors used: 'National Energy Balance 2007'.

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SUSTAINABILITY AT PSA ITALY 2022



# BREAKDOWN OF ENERGY CONSUMPTION IN THE THREE-YEAR PERIOD 2020-2022 FOR PSA SECH



#### CHANGE IN ENERGY CONSUMPTION WITHIN PSA SECH (Expressed in kWh, litres and m<sup>3</sup>)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2021	2022	Δ 2022/2021
	A) TOTAL ELECTRICITY CONSUMPTION	kWh	5,499,656	4,861,736	-637,920
	B) TOTAL DIESEL CONSUMPTION	[litres]	697,620	492,675	-204,945
PSA SECH	Non-operational diesel	[litres]	63,345	10,274	-53,071
	Operational diesel	[litres]	634,275	482,401	-151,874
	C) METHANE BOILER	[m³]	24,236	24,479	243
	D) PETROL	[litres]	1,399	1,054	-345

### CHANGE IN ENERGY CONSUMPTION WITHIN PSA SECH

(Expressed in G joule = 10<sup>9</sup> joule)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2021	2022	Δ 2022/2021
	A) TOTAL ELECTRICITY CONSUMPTION	GJ	19,799	17,502	-2,297
	B) TOTAL DIESEL CONSUMPTION	GJ	24,876	17,568	-7,308
PSA SECH	Non-operational diesel	GJ	-2,297	366	-1,892
	Operational diesel	GJ	22,618	17,202	-5,416
	C) METHANE BOILER	GJ	856	864	9
	D) PETROL	GJ	15	11	-4
	TOTAL ENERGY (A+B+C+D)	GJ	45,546	35,946	-9,600



number of TEUs handled during the same energy costs. period.

basis of the number of TEUs handled, a and the heating of the changing rooms, and slight improvement in overall performance petrol for the cars used for internal travel.

t PSA Venice-Vecon in 2022 both (around 5%) is shown, mainly due to the electricity and diesel consump- increase in volumes handled and consetion increased by 25.8% compared quently a better saturation of the producto 2021 due to the sharp increase in the tion cycle and a lower incidence of fixed

This is followed by the energy contribution Normalising these consumptions on the of LPG, used only for domestic water use

#### **ENERGY CONSUMPTION WITHIN PSA VENICE-VECON**

(Expressed in kWh, litres and m<sup>3</sup>)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	2022
	A) TOTAL ELECTRICITY CONSUMPTION	kWh	2,825,056	2,789,891	3,763,813
	B) TOTAL DIESEL CONSUMPTION	[litres]	552,785	494,092	656,160
PSA VENICE	Non-operational diesel	[litres]	13,227	13,365	18,985
	Operational diesel	[litres]	539,558	480,727	637,175
	C) LPG BOILER	[m³]	2,837	2,829	2,174
	D) PETROL	[litres]	2,986	3,585	4,693

\*By PSA Venice-Vecon is meant non-operating diesel fuel that is not used in direct operations, i.e. that used for generators, cars, forklifts and AWPs.

#### **ENERGY CONSUMPTION WITHIN PSA VENICE-VECON**

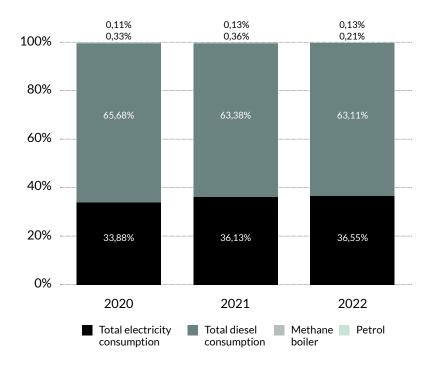
(Expressed in Gjoule\*= 10<sup>9</sup> joule)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	2022
	A) TOTAL ELECTRICITY CONSUMPTION	CJ	10,170	10,044	13,550
	B) TOTAL DIESEL CONSUMPTION	GJ	19,712	17,619	23,398
PSA VENICE	Non-operational diesel	GJ	472	477	677
	Operational diesel	GJ	19,240	17,142	22,721
	C) LPG BOILER	GJ	100	100	77
	D) PETROL	GJ	32	38	50
	TOTAL ENERGY (A+B+C+D)	GJ	30,014	27,801	37,075

\*1kWh = 3.6 GJ, 1l diesel = 35.65 GJ. Source of conversion factors used: 'National Energy Balance 2007'.



# BREAKDOWN OF ENERGY CONSUMPTION IN THE THREE-YEAR PERIOD 2019-2021 FOR PSA VENICE-VECON



63.11% diesel consumption, 36.55% changes have been introduced in the activielectricity consumption and the remaining ties carried out and the equipment present 0.35% the sum of LPG and service car fuel within the terminal. consumption. These values are homogene-

n 2022 for **PSA Venice-Vecon**, the to- ous over the three-year period 2020-2022 tal primary energy consumption was and depend on the fact that no substantial

#### CHANGE IN ENERGY CONSUMPTION WITHIN PSA VENICE-VECON

(Expressed in kWh, litres and m<sup>3</sup>)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2021	2022	Δ 2022/2021
	A) TOTAL ELECTRICITY CONSUMPTION	kWh	2,789,891	3,763,813	973,922
	B) TOTAL DIESEL CONSUMPTION	[litres]	494,092	656,160	162,068
PSA VENICE	Non-operational diesel	[litres]	13,227	13,365	162,068
	Operational diesel	[litres]	539,558	480,727	-58,831
	C) LPG BOILER	[m³]	2,837	2,829	-8
	D) PETROL	[litres]	2,986	3,585	599

### CHANGE IN ENERGY CONSUMPTION WITHIN PSA VENICE-VECON

(Expressed in G joule = 10<sup>9</sup> joule)

	SOURCES OF ENERGY CONSUMPTION	U.M.	2020	2021	Δ 2021/2020
	A) TOTAL ELECTRICITY CONSUMPTION	GJ	10,044	13,550	3,506
	B) TOTAL DIESEL CONSUMPTION	GJ	17,619	23,398	5,779
PSA VENICE	Non-operational diesel	GJ	477	677	200
	Operational diesel	GJ	17,142	22,721	5,579
	C) LPG BOILER	GJ	100	77	-23
	D) PETROL	GJ	38	50	12
	TOTAL ENERGY (A+B+C+D)	GJ	27,801	37,075	9,274

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05. ENVIRONMENTAL SUSTAINABILITY \_\_\_\_

n **PSA Genova Pra'**, the energy intensithe three-year period of reference. ty indicator, calculated in relation to the

number of TEUs moved, is stable for

#### **ENERGY INTENSITY PSA GENOVA PRA'**\*

TEU = Troughput TEU

	ENERGY INTENSITY	U.M.	2020	2021	2022
	Total consumption (excluding central heating plant, Gjoule)	GJ	212,732	228,875	229,623
PSA GP	Denominator (total units moved)	[unit]	1,407,308	1,484,580	1,526,707
	ENERGY INTENSITY PER TEU MOVED	GJ/TEU	0.15	0.15	0.15
	ENERGY INTENSITY	U.M.	2020	2021	2022
	ENERGY INTENSITY Total consumption (excluding central heating plant, kWh)	U.M.	<b>2020</b> 59,092,619	<b>2021</b> 63,576,978	<b>2022</b> 63,784,572
PSA GP	Total consumption				

\*GRI requires reporting in Joules, PSAI requires data in kWh. Double reporting in Gj and kWh/Throughput TEU required.

n **PSA SECH**, the same intensity indica- operational energy performance. As can be energy spent on maintenance, but not the user type are not yet available. units, as it has no bearing on the terminal's

tor is affected by the number of reefer seen, the indicator is in line with the two containers at yard, which decrease com- previous years, affected by all the termipared to the previous two-year period fol- nal's consumption not strictly related to lowing the trend of movements for the year movements (yard lighting, reefer storage, 2022 (10,114 in 2020, 10,270 in 2021 building power supply, etc.). In PSA SECH, and 7,291 in 2022). The number of reefer in fact, it is not possible to perform a more containers affects the indicator in terms of accurate analysis, as separate meters per



	ENERGY INTENSITY	U.M.	2020	2021	2022
	Total consumption (excluding central heating plant, Gjoule)	GJ	43,488	44,690	35,082
PSA SECH	Denominator (total units moved)	[unit]	281,985	303,213	217,857
	ENERGY INTENSITY PER TEU MOVED	GJ/ TEU	0.15	0.15	0.10
	ENERGY INTENSITY	U.M.	2020	2021	2022
	Total consumption (excluding central heating plant, kWh)	kWh	12,080,201	12,414,019	9,745,023
PSA SECH	Denominator (total units moved)	[unit]	281,985	303,213	217,857
	ENERGY INTENSITY PER TEU MOVED	kWh/ TEU	42.84	40.94	44.73

increasing for the two-year period 2020- dled during the reporting year.

t **PSA Venice-Vecon**, the energy 2021, and decreasing in 2022. Compared intensity indicator, calculated in to last year, the indicator is certainly afrelation to the TEUs handled, is fected by the number of containers han-

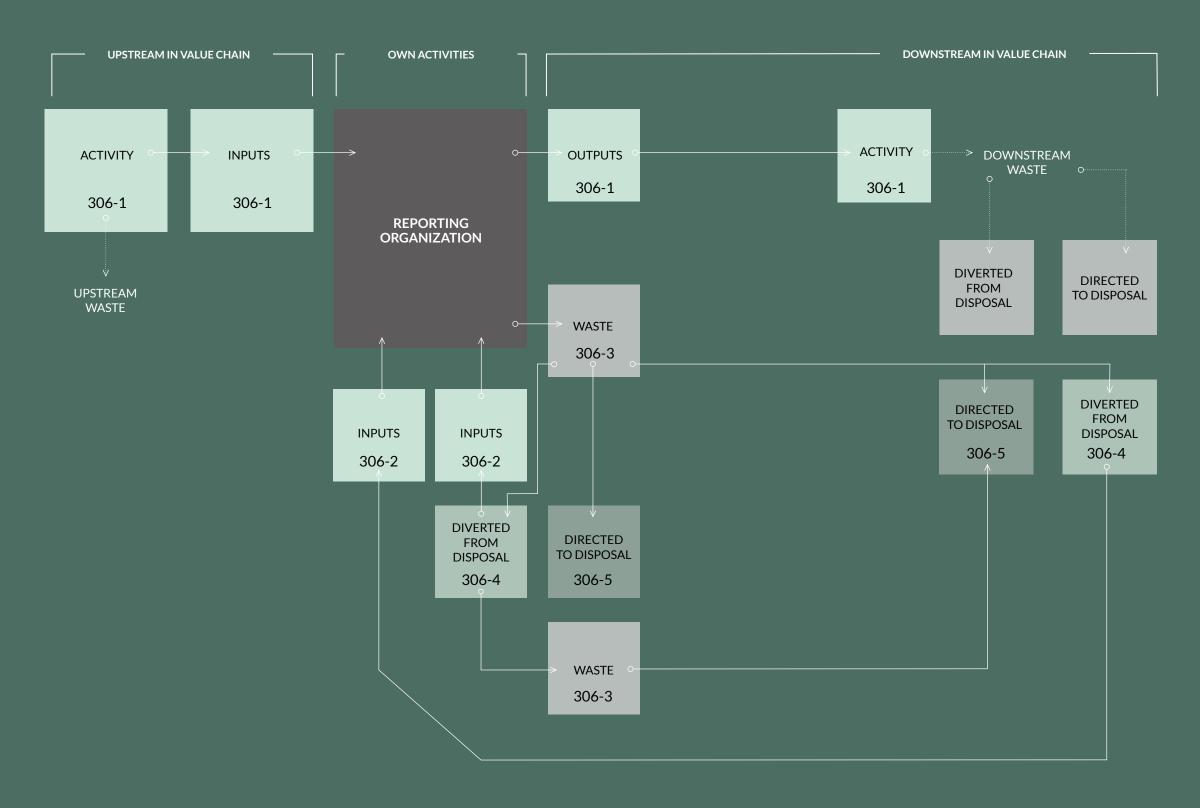
#### **VENICE-VECON PSA ENERGY INTENSITY**

TEU = Troughput TEU

	ENERGY INTENSITY	U.M.	2020	2021	2022
	Total consumption (excluding central heating plant, Gjoule)	GJ	29,914	27,701	36,998
PSA VENICE	Denominator (total units moved)	[unit]	254,672	218,731	304,727
	ENERGY INTENSITY PER TEU MOVED	GJ/ TEU	0.12	0.13	0.12
	ENERGY INTENSITY	U.M.	2020	2021	2022
	Total consumption (excluding central heating plant, kWh)	kWh	8,309,464	7,694,701	10,277,262
PSA VENICE		kWh [unit]	8,309,464 254,672	7,694,701 218,731	10,277,262 304,727

## 5.1.2 WASTE MANAGEMENT

The PSA Group encourages PSA Italy and all business units to adopt a circular approach in waste management.



#### TOTAL WEIGHT OF WASTE PSA GENOVA PRA' BY TYPE

CER CODE	DESCRIPTION	2020 (kg)	2021 (kg)	2022 (kg)	RECOVERY	DISPOSAL
02 03 04	Waste unusable for consumption or processing	0	0	0	R13	
04 02 22	Waste from processed textile fibres	0	0	0	R13	
08 01 11*	Waste paints and varnishes containing organic solvents or other hazardous substances	0	0	0	R13	
08 03 18	Spent printing toner, other than those mentioned in 080317	156	160	125	R13	
12 01 12*	Spent waxes and fats	0	0	0	R12	
12 01 15	Processing sludge	0	25	0	R13	
13 02 05*	Mineral oil waste for engines, gears and lubrication, non- chlorinated	49,509	41,090	39,320	R12	
13 03 07*	Non-chlorinated insulating oils	0	0	1.300	R12	
13 08 02*	Other emulsions	1,040	9,680	2,150		D9
14 06 03*	Other solvents	0	0.12	0.00		D15
150101	Packaging Paper and cardboard	8,775	16,920	15,060	R13	
150103	Wood Packaging	50,280	26,672	32,520	R13	
15 01 06	Mixed Material Packaging	3,120	0	2,640	R13	
15 01 10*	Packaging containing residues of or contaminated by hazardous substances	3,506	5,153	4,242	R13	
15 02 02*	Absorbents, filter materials, wiping cloths and protective clothing contaminated with hazardous substances	5,566.30	3,690	5,475	R13	
15 02 03	Absorbents, filter materials, wiping cloths and protective clothing, other than those mentioned in 15 02 02	1,807	2,350	3,738	R13	
160103	End-of-Life Tyres	0	0	0	R13	
16 01 07*	Oil filters	2,346	3,335	4,036	R13	
160121*	Hazardous components other than those mentioned in 160107 to 160111, 160113 and 160114	712	360	485	R13	
16 01 22	Components not otherwise specified	0	25	0	R13	
16 02 09*	PCB-containing transformers and capacitors	0	0	0		D9

■he PSA Group encourages all busi- agement system. ness units, including PSA Italy, to Apart from the waste listed below, termimanagement.

ic procedures of PSA Italy's terminal man- courses on the management system.

adopt a circular approach to waste nals do not handle or transport, import or export hazardous waste. Internal staff is All activities related to waste management informed of the correct handling of waste and regulatory compliance (mandatory in dedicated containers, both through peand voluntary) are regulated within specif- riodic information and through training

### **5.1.2.1 WASTE PRODUCTION IN PSA GENOVA PRA'**

n 2022, there was a significant increase Despite the increased production of waste, ly due to the cleaning of the terminal's year 2022. inland area (with a consequent increase in iron and steel) and the taking in of bitumi- Below is a detailed table of the classificawith a considerable increase in waste from to which it is destined. road cleaning activities.

in the amount of waste produced, main- there is a halving of hazardous waste in the

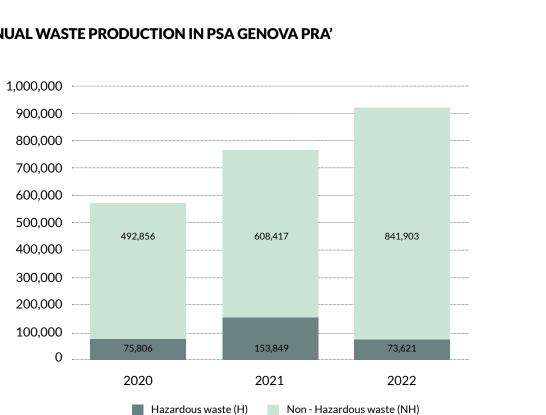
nous mixture residues from civil mainte- tion of waste produced during the threenance activities; these are again associated year period, complete with the treatment



\* hazardous waste.

CER CODE <sup>®</sup>	DESCRIPTION	2020 (kg)	2021 (kg)	2022 (kg)	RECOVERY	DISPOSAL
16 02 11*	Discarded equipment containing chlorofluoro carbides, HCFCs, HFCs.	1,848	245	1280	R13	
16 02 13*	Discarded equipment containing hazardous components other than those mentioned in 160209 and 160212	215	73,140	300	R13	
16 02 14	Discarded equipment, other than those in 160209 to 160213	375	2,285	10,250	R13	
16 02 15*	Hazardous components removed from discarded equipment	0	0	240	R13	
16 05 04*	Gases in pressure vessels (including halons) containing hazardous substances	43	7	0		D15
16 05 05	Gases in pressure containers other than those mentioned in 16 05 04*	185	0	0		D15
160601*	Lead-acid batteries	9,167	8,821	9,964	R13	
16 06 02*	Nickel-cadmium batteries	0	0	0	R13	
16 06 04*	Alkaline batteries	0	0	0	R13	
16 07 08*	Waste containing oil	634	8,080	1,570	R13	
16 10 02	Aqueous liquid wastes other than those mentioned in 161001	0	0	0		D13
170101	Cement	0	0	0	R13	
17 02 02	Sheet glass	0	0	0	R13	
170107	Concrete mixtures, bricks, tiles other than 170106	0	540	760	R13	
17 02 03	Plastic	260	0	705	R13	
170301*	Tar	0	0	150	R13	
17 03 02	Bituminous mixtures	0	0	17,215	R13	
17 04 05	Iron Steel	94,200	69,140	159,040	R13	
17 04 11	Cables, other than those of heading 170410	0	0	380	R12	
17 06 03*	Other insulation materials containing or consisting of hazardous substances	961	0	2,994		D15
17 06 04	Insulating materials other than those mentioned in 17 06 01* and 17 06 03*	480	0	6,690	R13	

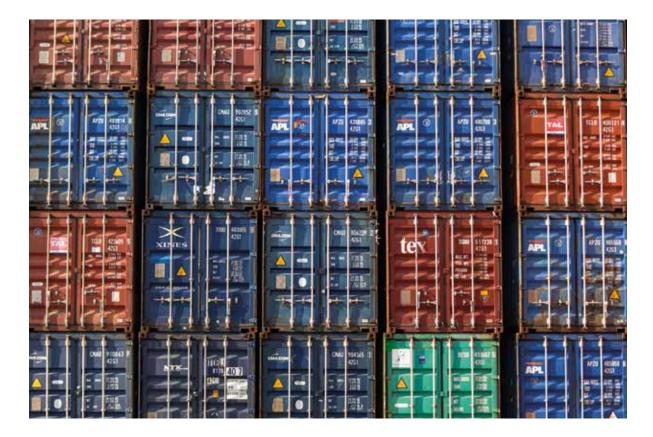
CER CODE	DESCRIPTION	2020 (kg)	2021 (kg)	2022 (kg)	RECOVERY	DISPOSAL
17 08 02	Gypsum-based construction materials	0	0	2,180		
17 09 04	Mixed construction and demolition waste other than those mentioned in 17 09 01*, 17 09 02* and 17 09 03	1,020	297,360	319,700	R13	
18 01 03*	Waste that must be collected and disposed of with special precautions to avoid infection	19	8	15		D15
19 12 04	Plastic and rubber	0	0	0	R13	
200101	Paper and cardboard	11,693	13,420	6,060	R13	
20 01 10	Clothing	0	75	0		D15
200121*	Discarded equipment containing chlorofluorocarbons	240	240	100	R13	
20 01 23*	Apparecchiature fuori uso contenenti clorofluorocarburi	0	0	0	R13	
200139	Plastic	60	880	3310		D15
200140	Metal	0	0	0		D15
20 02 01	Biodegradable waste	0	0	0	R13	
20 03 01	Unsorted municipal waste	120,345	115,745	139,850		D15
20 03 03	Street cleaning residues	190,300	59,460	11,1540	R13	
20 03 07	Bulky waste	9,800	3,360	10,140	R13	



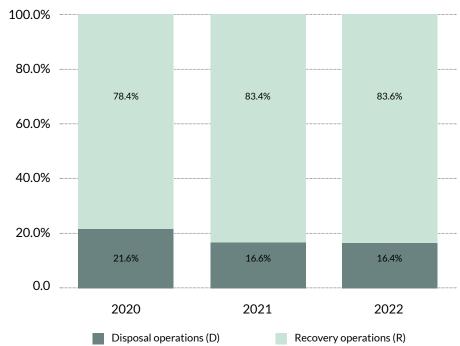
#### ANNUAL WASTE PRODUCTION IN PSA GENOVA PRA'

## TOTAL WEIGHT OF WASTE BY DISPOSAL MODE IN PSA GENOVA PRA'

	U.M.	2020	2021	2022
Waste sent for recovery (R)	Kg	446,009	635,871	765,025
Waste sent for recovery (K)	%	78.4%	83.4%	83.6%
Waste sent for disposal (D)	Kg	122,653	126,395	150,499
	%	21.6%	16.6%	16.4%
TOTAL	kg	568,662	762,266	915,524



# TREND IN % OF WASTE SENT FOR DISPOSAL AND RECOVERED IN PSA GENOVA PRA'



#### **OPERATIONS FOR WHICH HAZARDOUS WASTE IS DESTINED** IN PSA GENOVA PRA'

	U.M.	2020	2021	2022			
HAZARDOUS WASTE (H)	kg	75,806	153,849	73,621			
DISPOSAL OPERATIONS							
Sent to incinerators (with energy recovery)	kg	0	0	0			
Sent to incinerators (without energy recovery)	kg	0	0	0			
Sent to landfill	kg	0	0	0			
Sent to other disposal operations (cod. D9, D13 and D15)	kg	2,063	9,695	5,159			
RECOVERY OPERATIONS							
Prepared for re-use	kg	0	0	0			
Sent to recycling operations	kg	0	0	0			
Sent to other recovery operations (R12 -R13)	kg	73,743	144,154	68,462			

#### **OPERATIONS FOR WHICH NON-HAZARDOUS WASTE IS DESTINED IN PSA GENOVA PRA'**

	U.M.	2020	2021	2022			
NON-HAZARDOUS WASTE (NH)	kg	492,856	608,417	841,903			
DISPOSAL OPERATIONS							
Sent to incinerators (with energy recovery)	kg	0	0	0			
Sent to incinerators (without energy recovery)	kg	0	0	0			
Sent to landfill	kg	0	0	0			
Sent to other disposal operations (cod.D9, D13 and D15)	kg	120,590	116,700	145,340			
RECOVERY OPERATIONS							
Prepared for re-use	kg	0	0	0			
Sent to recycling operations	kg	0	0	0			
Sent to other recovery operations (R12 -R13)	kg	372,266	491,742	696,563			

### **5.1.2.2 WASTE PRODUCTION IN PSA SECH**

SECH terminal is mainly generated by the maintenance activity of rolling stock and cranes, which is carried out by direct personnel and involves the production of certain recurring types (e.g. oils, batteries, rags, filters, spare parts, consumables), but also by office activity. Staff specific courses.

The terminal uses suppliers qualified for collection and recovery operations (mainly R13 for storage of waste, prior to submission to one of the other recovery operations and R9 for regeneration or other reuse of oils) and disposal of waste (typically D9, D14 and D15, preliminary storage operations, prior to one of the disposal opin place.

As the tables and graphs below show, the than 130,000 kg higher than in 2021. This quantities produced in previous years.

The significant increase in the total amount of waste produced is mainly attributable to the following E.E.R.'s: 150106 "mixed material packagings", 160114\* "antifreeze fluids containing dangerous substances", 160708<sup>\*</sup> "wastes containing oil", 161002 "aqueous liquid wastes other than those mentioned in 161001", 170101 "concrete", 170405 "iron and steel", 170904 "mixed by the municipal service provider together construction and demolition wastes other than those mentioned in 170901, 170902 tlements, so no quantitative data is availaand 170903".

Concerning the C.E.R. 150106, 170405 Below is a detailed table of the classificaand 170904 the increase relates to the tion of waste produced during the threedemolition of vehicles (four RTG) and year period, complete with the treatment company assets, while the C.E.R. 170101 to which it is destined.

he waste produced by the PSA refers to an extraordinary demolition of some disused new iersev. Regarding the C.E.R. 160114\* the increase is attributable to the massive disposal of antifreeze fluid from operating vehicles, as it was replaced by new fluid. THE C.E.R. 160708\* and 161002 result from an extraordinary cleaning of the Panhandling waste have been the recipients of zerbelt tracks of the quay cranes and the cleaning of the terminal's dangerous goods holding tanks, respectively. Analysing the various items, it can also be seen that the quantities of C.E.R. relating to waste from maintenance activities (mineral oils) and from absorbent materials are decreasing, demonstrating an increased focus on reducing spills and improving maintenance processes. Contributing to erations), depending on the type of waste this result, as will be further detailed in section 5.3.2 Reducing Impacts in PSA SECH, was the use, from 2022, of reusable amount of waste produced in 2022 is more oil absorbing mats and cloths to contain small spills during maintenance activities. increase is not reflected in the hazardous To these quantities are added the percentgoods fraction, which is in line with the ages of unsorted municipal waste that are collected inside the terminal in special bins and collected by the municipal company in charge.

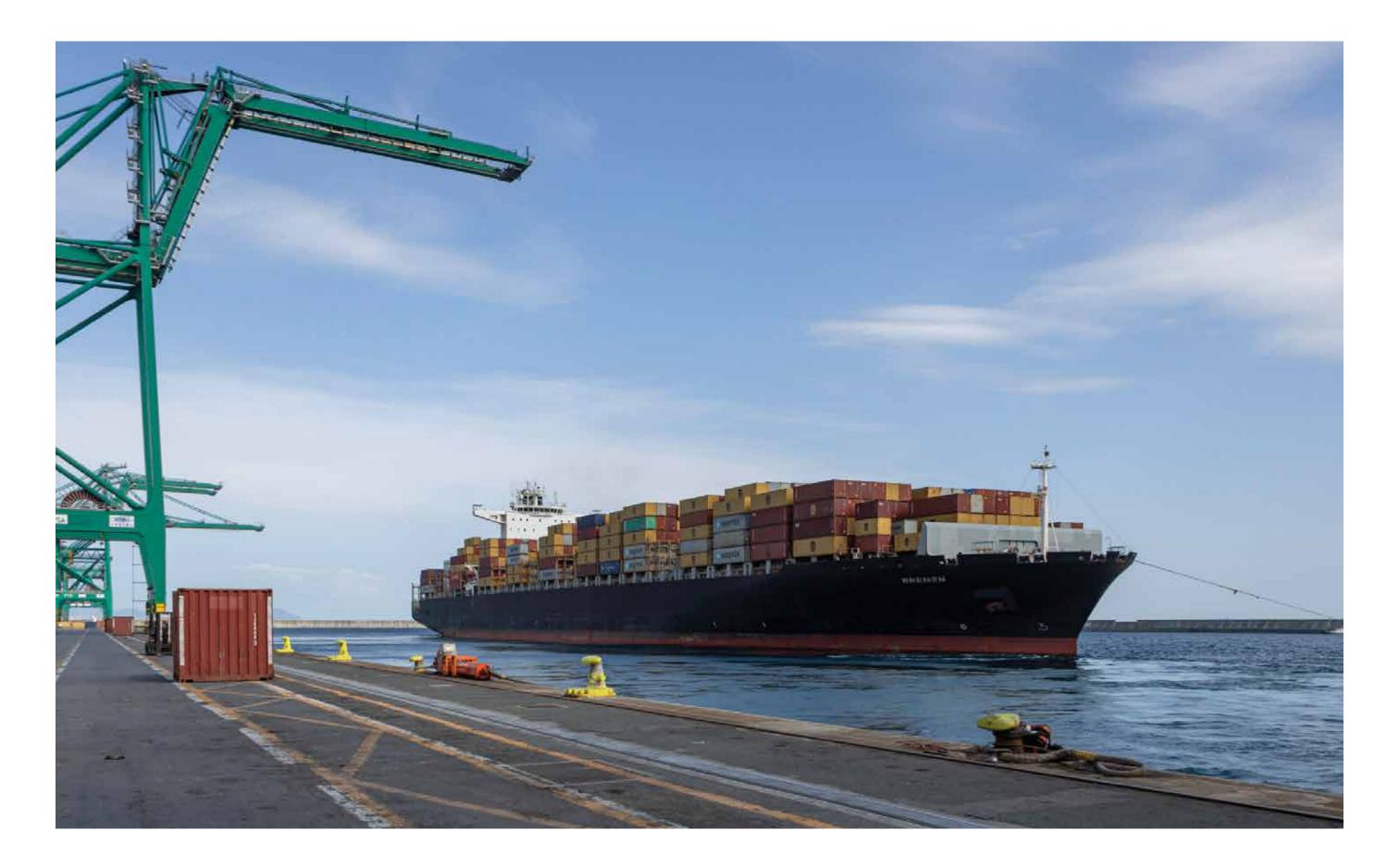
> Specifically, we refer to: • unsorted waste sent for disposal; • paper and plastic packaging sent for recoverv.

PSA SECH is not obliged to keep records of these types of waste, which is collected with waste produced by the other port setble in this regard.

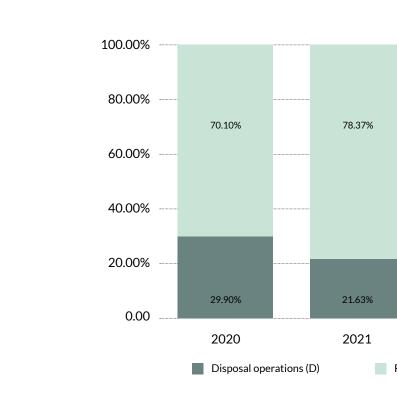
#### TOTAL WEIGHT OF PSA SECH WASTE BY TYPE

CER CODE	DESCRIPTION	kg 2020	kg 2021	kg 2022	RECOVERY	DISPOSAL
07 02 13	Plastic waste	485	0	0	R13	
08 03 18	Spent printing toner, other than those mentioned in 080317	72	86	19	R13	
12 01 12*	Spent waxes and fats	0	0	0		D15
13 01 10*	Mineral oils for non-chlorinated hydraulic circuits	2,800	6,770	5,700	R12	
13 02 05*	Mineral oil waste for engines, gears and lubrication, non-chlorinated	5,750	5,880	5,300	R12	
130701*	Fuel Oil and Diesel	0	0	0	R9	
150101	Paper and cardboard	0	2,520	0	R13	
150103	Wood Packaging	3,240	8,300	5,080	R13	
150106	Mixed Material Packaging	400	0	9,380	R13	
15 01 10*	Packaging containing residues of or contaminated by hazardous substances	1,265	317	0	R12	
15 01 10*	Packaging containing residues of or contaminated by hazardous substances	0	82	620	R13	
15 01 11*	Gases in pressure vessels (including halons) containing hazardous substances	98	96	46	R13	
15 02 02*	Absorbents, filter materials, wiping cloths and protective clothing contaminated with hazardous substances	4,487	4,655	2,310	R13	
15 02 03	Absorbents, filter materials, wiping cloths and protective clothing, other than those mentioned in 15 02 02	0	220	150	R13	
15 02 03	Absorbents, filter materials, wiping cloths and protective clothing, other than those mentioned in 15 02 02	12,483	196	0		D14
160103	End-of-Life Tyres	0	0	0	R13	
160107*	Oil filters	764	629	447	R13	
160112	Brake pads other than those of heading 160111	12	2	45	R13	
16001 14*	Antifreeze liquids containing hazardous substances	0	0	5,381	R13	
160119	Plastic	70	0	0	R13	
16 01 20	Glass from end-of-life vehicles	0	0	0	R13	

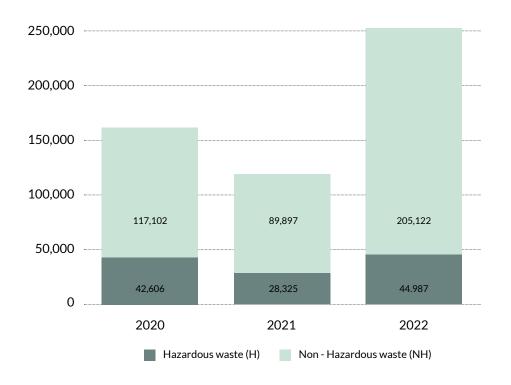
CER CODE	DESCRIPTION	kg 2020	kg 2021	kg 2022	RECOVERY	DISPOSAL
160121*	Hazardous components other than those mentioned in 160107 to 160111, 160113 and 160114	11,963	326	163	R13/R12	
160122	Components not otherwise specified	8,440	0	0	R13	
16 02 11*	Discarded equipment containing chlorofluoro carbides, HCFCs, HFCs	70	0	50	R13	
16 02 13*	Discarded equipment containing hazardous components other than those mentioned in 160209 and 160212	95	20	120	R13	
16 02 14	Discarded equipment, other than those in 160209 to 160213	2,005	1,199	1,410	R13	
16 03 03*	Inorganic wastes containing hazardous substances	320	0	0		D15
16 03 05*	Organic waste containing hazardous substances	520	0	0		D15
16 03 06	Organic wastes other than those mentioned in 16 03 05	0	0	0		D15
160505	Gases in pressure containers other than those mentioned in 16 05 04	0	0	20	R13	
160508*	Waste organic chemicals containing or consisting of hazardous substances	0	0	200		
160601*	Lead-acid batteries	2,476	2,647	1,660	R13/R12	
160604	Alkaline batteries	0	14	8	R13	
16 07 08*	Waste containing oil	11,980	6,690	22,700	R9	
16 07 08*	Waste containing oil	0	92	0		D9
16 10 02	Aqueous liquid waste other than those mentioned in 161001	2,500	1,480	18,790		D9/D13
16 10 03*	Aqueous concentrates containing hazardous substances	0	0	0		D15
170101	Cement	0	0	41,380	R13	



### TREND IN % OF WASTE SENT FOR DISPOSAL AND RECOVERED IN PSA SECH



#### **ANNUAL WASTE PRODUCTION IN PSA SECH**

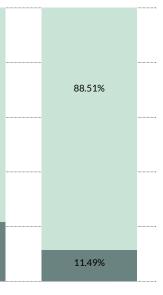


#### TOTAL WEIGHT OF WASTE BY DISPOSAL MODE IN PSA SECH

	U.M.	2020	2021	2022
Moste contifer recover (D)	kg	111,950	92,654	221,369
Waste sent for recovery (R)	%	70.10%	78.37%	88.51%
Wasta capt for dispaced (D)	kg	47,758	25,568	28,740
Waste sent for disposal (D)	%	29.90%	21.63%	11.49%
TOTAL	kg	159,708	118,222	250,109

### OPERATIONS FOR WHICH HAZARDOUS WASTE IS DESTINED IN PSA SECH

	U.M.	2020	2021	2022
HAZARDOUS WASTE (H)	kg	42.606	28.325	44.987
DISPOSALOPER	ATIONS			
Sent to incinerators (with energy recovery)	kg	0	0	0
Sent to incinerators (without energy recovery)	kg	0	0	0
Sent to landfill	kg	0	0	0
Sent to other disposal operations (cod. D9, D13, D14 and D15)	kg	845	92	200
RECOVERY OPER	RATIONS			
Prepared for re-use (cod. R09)	kg	11,980	6,690	22,700
Sent to recycling operations	kg	0	0	0
Sent to other recovery operations (R12 -R13)	kg	29,781	21,543	22,087



2022

Recovery operations (R)

#### **OPERATIONS FOR WHICH NON-HAZARDOUS WASTE** IS DESTINED IN PSA SECH

	U.M.	2020	2021	2022
NON-HAZARDOUS WASTE (NH)	kg	117,102	89,897	205,122
DISPOSAL OI	PERATIONS	11		
Sent to incinerators (with energy recovery)	kg	0	0	0
Sent to incinerators (without energy recovery)	kg	0	0	0
Sent to landfill	kg	0	0	0
Sent to other disposal operations (cod.D9, D13 and D15)	kg	46,913	25,476	28,540
RECOVERY O	PERATIONS			
Prepared for re-use	kg	0	0	0
Sent to recycling operations	kg	0	0	0
Sent to other recovery operations (R12 -R13)	kg	70,189	64,421	176,582

### **5.1.2.3 WASTE PRODUCTION IN PSA VENICE-VECON**

the overall annual waste production, due the operational activity of PSA Venice-Veto the increase in the volume of containers con, but also on the waste produced by handled. There was also a 32% reduction the third-party personnel present at the in hazardous waste compared to 2020; in terminal, which increased in 2022 due to contrast, non-hazardous waste increased the greater number of containers handled. by 12% over the same period.

from a quantitative point of view was wood year period, complete with the treatment packaging (+24% compared to 2021), to which it is destined iron and steel (+56% compared to 2021)

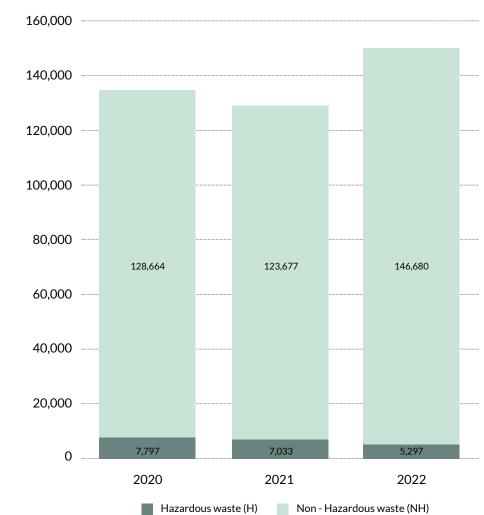
or **PSA Venice-Vecon**, an analysis - due to the demolition of one of the quay ■ of the data from the last three years cranes - and non-disposable municipal shows an increase of about 14% in waste, which is not strictly dependent on Below is a detailed table of the classifica-In 2022, the most important production tion of waste produced during the three-



#### TOTAL WEIGHT OF WASTE IN VENICE-VECON PSA BY TYPE

CER CODE	DESCRIPTION	2020 kg	2021 kg	2022 kg	RECOVERY	DISPOSAL
07.02.13	Plastic waste	5,980	0	410	R13	
08.01.21*	Paint or paint stripper residues	5	67	6	R13	
13.01.05*	Non-chlorinated emulsions	90	0	0		D15
13.01.10*	Mineral oils for hydraulic circuits, non-chlorinated	437	237	1,383	R13	
13.02.05*	Mineral engine, gear and lubrication oils, non-chlorinated	4,813	4,043	1,923	R13	
15.01.03	Wooden packaging	66,800	69,130	80,600	R13	
15.01.06	Mixed Material Packaging	32,900	11,280	6,710	R13	
15.01.10*	Packaging containing residues of or contaminated by hazardous substances	174	122	55	R13	
15.02.02*	Absorbents, filter materials (including oil filters not otherwise specified), rags and protective clothing, contaminated with hazardous substances	308	263	233	R13	
15.02.03	Absorbents, filter materials, wiping cloths and protective clothing, other than those mentioned in 150202	115	102	92	R13	
16.01.07*	Oil filters		265	206	R13	
16.01.12	Brake pads, other than those mentioned in 160111		37	8	R13	
16.01.14*	Antifreeze liquids containing hazardous substances	42	0	0	R13	
16.01.21*	Hazardous components other than those mentioned in 160107 to 160111, 160113 and 160114	165	329	272	R13	
16.02.13*	Discarded equipment containing hazardous components (1) other than those mentioned in 160209 and 160212	0	0	0	R13	
16.02.14	Discarded equipment, other than those in 160209 to 160213	0	0	0	R13	
16.02.16	Components removed from discarded equipment other than those mentioned in 160215	0	0	0	R13	
16.05.04*	Gases in pressure vessels (including halons) containing hazardous substances	25	48	38	R13	
16.06.01*	Lead-acid batteries	1,296	1,545	1,181	R13	
17.04.05	Iron and steel	3,010	9,420	21,320	R13	
17.04.11	Cables, other than those mentioned in 17 04 10	0	0	1.600	R13	
19.08.01	01 Screening residues washes		0	0	R13	
20.01.01	Paper and Cardboard	1,400	4,380	6,380	R13	
20.01.21*	Fluorescent tubes	0	12	0	R13	
20.03.01	Non-disposable municipal waste	21,980	16,780	19,940	R13	
20.03.03	Street cleaning residues	18,380	27,180	9,620	R13	
20.03.03	Street cleaning residues	0	2,250	0		D15

**ANNUAL WASTE PRODUCTION IN PSA VENICE-VECON** 

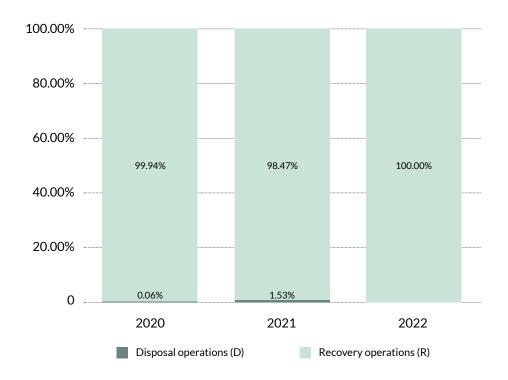


# TOTAL WEIGHT OF WASTE BY DISPOSAL MODE IN PSA VENICE-VECON

	U.M.	2020	2021	2022
Waste sent for recovery (R)	kg	158,351	145,240	151,977
Vaste sent for recovery (K)	%	99.94%	98.47%	100.00%
Waste sent for disposal (D)	kg	90	2,250	0
Waste sent for disposal (D)	%	0.06%	1.53%	0.00%
TOTAL	kg	158,441	147,490	151,977

\*= hazardous waste.

### TREND IN % OF WASTE SENT FOR DISPOSAL AND RECOVERED IN PSA VENICE-VECON



#### OPERATIONS FOR WHICH HAZARDOUS WASTE IS DESTINED IN PSA VENICE-VECON

	U.M.	2020	2021	2022
HAZARDOUS WASTE (H)	kg	7,797	7,033	5,297
DISPOSAL OPERAT	IONS			
Sent to incinerators (with energy recovery)	kg	0	0	0
Sent to incinerators (without energy recovery)	kg	0	0	0
Sent to landfill	kg	0	0	0
Sent to other disposal operations (cod. D9, D13, D14 and D15)	kg	90	0	0
RECOVERY OPERAT	IONS			
Prepared for re-use (cod. R09)	kg	0	0	0
Sent to recycling operations	kg	0	0	0
Sent to other recovery operations (R12 -R13)	kg	7,707	7,033	5,297

#### OPERATIONS FOR WHICH NON-HAZARDOUS WASTE IS DESTINED IN PSA VENICE-VECON

	U.M.	2020	2021	2022
NON-HAZARDOUS WASTE (NH)	kg	128,664	123,677	146,680
DISPOSAL OPERAT	IONS	11		
Sent to incinerators (with energy recovery)	kg	0	0	0
Sent to incinerators (without energy recovery)	kg	0	0	0
Sent to landfill	kg	0	0	0
Sent to other disposal operations (cod.D9, D13 and D15)	Kg	0	2,250	0
RECOVERY OPERA	IONS			
Prepared for re-use	kg	0	0	0
Sent to recycling operations	kg	0	0	0
Sent to other recovery operations (R12 -R13)	kg	128,664	121,427	146,680



#### 5.1.3 EMISSIONS

ne entire terminal area of **PSA Italy** is affected by ducted emissions. The conveyed emissions inside the PSA Genova Pra' terminal are represented bv:

• emissions from terminal thermal plants. Winter air conditioning is provided by natural gas boilers, which are located in the different buildings in the terminal. The thermal installations are subject to the periodic inspections required by law by the third party contractor in charge; experienced maintenance engineers are used to carry out the inspection of the installations. PSA Genova Pra' monitors the quantities of refrigerant gases released into the atmosphere due to physiological causes of the systems, as a result

of punctual damage to the refrigerants loaded by the terminal in the air-conditioning systems (civil or vehicle), as well as system replacements. At present, civil installations all use R404A gas, while HFC-134a gas is used in operational vehicles. Any refills of fluorinated gases are recorded in the regional computerised

register (CAITEL). The situation of the machines installed in PSA Genova Pra' is shown below: the details of the systems on the operating vehicles are not shown. The terminal has the necessary equipment to regenerate the air conditioning fluids of operating vehicles, thus minimising the reintegration of new gases into the air conditioning systems themselves.

#### **STATE OF PSA GENOVA PRA' AIR CONDITIONERS**

YEAR	TOT CLIMATE	TOTAL KG OF GAS CONTAINED	TON CO <sup>2</sup> EQUIVALENT	DISMANTLED AND REPLACED AIR CONDITIONER	AIR CONDITIONERS ADDED	AIR CONDITIONERS REMOVED AND NOT REPLACED	GAS R22 ALIENATED (KG)	RESIDUAL R22 GAS (KG
2020	28	419.15	980.94	0	1	0	0	0
2021	50	510.50	1,097.37	2	26	2	0	0
2022	57	585.63	1,251.88	3	7	1	0	0

There are also solar thermal systems for the production of hot water and photovoltaic systems for the production of electricity located in the more recently constructed buildings.

• emissions from activities involving solvents, painting and welding.

In the workshop, metal surface cleaning, painting of various metal and glass objects, and welding and thermal cutting of metal objects and surfaces are carried out. Activities are subject to authorisation by the competent authorities and are managed as prescribed therein.

In **PSA SECH**, channelled emissions are represented by:

• emissions from thermal power plants, to which are added the emissions under abnormal or emergency conditions of air conditioning systems. In PSA SECH, the central heating plant is used to heat water for the changing rooms, while heating

of the offices is provided by a heat pump system, used in air conditioning mode in the summer season. This solution significantly reduces the consumption of traditional fuels (diesel or methane), as well as emissions; however, it must be monitored for the presence of ozone-depleting substances (ODS), as heat pumps convey gases such as R32, R410A, R134A, R22 and R407C. In PSA SECH, the power supply of the central heating plant used to heat domestic water for the changing rooms is methane. Pursuant to Presidential Decree 74/2013, all installations are equipped with plant booklets, both for central heating units and air conditioning units. Energy efficiency reports are carried out every heating season, or every two, depending on the periodicity imposed by the regulations. With regard to the refrigerant gas R22, the use of which is no longer permitted by the regulations on new installations, the machines

are replaced as required, without maintenance/refilling; for this equipment, the plant logbook according to the previous regulation DPR 147/2006 is kept, in order to ascertain the absence of leaks. Since 2020, the removal of this equipment has continued, bringing the total number of R22 gas-carrying machines at PSA SECH to zero in 2022.

The detail of the machines installed in PSA SECH is shown below: the various

indicators referring to the air-conditioning situation show values comparable with those of previous years, considering the fact that the number of total air-conditioners in 2022 decreased by two units compared to 2021. It is also worth noting the absence of alienated gas and, as described above, a zero residue of R22 gas since there are no longer any air conditioners equipped with this refrigerant gas in the terminal.

#### STATE OF PSA SECH AIR CONDITIONERS

YEAR	TOT CLIMATE	TOTAL KG OF GAS CONTAINED	TON CO2 EQUIVALENT	DISMANTLED AND REPLACED AIR CONDITIONER	AIR CONDITIONERS ADDED	AIR CONDITIONERS REMOVED AND NOT REPLACED	GAS R22 ALIENATED (KG)	RESIDUAL R22 GAS (KG
2020	181	20.71	380.59	7	2	2	0.92	3.47
2021	190	219.34	396.75	9	2	2	0.85	3.47
2022	188	255.86	443.81	1	1	3	0	0

- emissions from welding activities, from in-house mechanical maintenance activities, regulated by Art. 272 of Legislative Decree 152/2006 and Regional Government Decree 1260/2010;
- emissions from mechanical metalworking and/or surface treatment and/or other metalworking activities, by mechanical maintenance activities, regulated by the provisions of Article 272 of Legislative Decree 152/2006 and Regional Government Decree 1260/2010.

In PSA Venice-Vecon, channelled emissions are represented by:

• emissions from the thermal power plant; the Sartori building is air-conditioned by a variable refrigerant volume (VRV) system. In addition, an LPG-fuelled boiler is installed for the production of hot water and the heating of the changing rooms. The workshop area is heated by radiant

panels. All buildings with personnel are equipped with heat pump cooling/heating units. The data processing rooms are cooled by air conditioners. In 2014, the refrigeration machines serving the Sartori Building were replaced by switching from R22 to R410A refrigerant. The company has entrusted the maintenance of the installations to an external company and its personnel, both of whom are qualified refrigeration technicians (certificate and licence as required by current legislation). With regard to energy efficiency according to Presidential Decree 74/2013, some equipment falls under the obligation of energy efficiency verification every four years.

Details of the situation at PSA Venice-Vecon with the list of installed machines are given below:

#### STATE OF PSA VENICE-VECON AIR CONDITIONERS

YEAR	TOT CLIMATE	TOTAL KG OF GAS CONTAINED	TON CO <sub>2</sub> EQUIVALENT	DISMANTLED AND REPLACED AIR CONDITIONER	AIR CONDITIONERS ADDED	AIR CONDITIONERS REMOVED AND NOT REPLACED	GAS R22 ALIENATED (KG)	RESIDUAL R22 GAS (KG
2020	65	239.568	516.482	1	1	0	0	0
2021	66	248.721	514.921	3	1	0	0	0
2022	66	235.321	504.321	6	0	0	0	0

- emissions from welding activities, from order to periodically assess emissions in in-house mechanical maintenance activment Decree 1260/2010;
- ing and/or surface treatment and/or other metalworking activities, by mechanical provisions of Article 272 of Legislative ment Decree 1260/2010.

attributable mainly to exhaust emissions from handling vehicles, and of an indirect journeys and internal travel).

Emissions from the activities of third parmental impacts.

tricity consumption, methane and LPG, in for Stationary Combustion.

terms of GHG (Green House Gases); in ities, regulated by Art. 272 of Legislative this way, emissions related to diffuse, di-Decree 152/2006 and Regional Govern- rect and indirect emissions due to diesel and electricity consumption can be guan-• emissions from mechanical metalwork- tified in terms of tonnes of CO2 equivalent and greenhouse gases. The production of these substances depends not only on maintenance activities, regulated by the the type of diesel used, but also on the conditions of use and the technologies Decree 152/2006 and Regional Govern- employed (especially with regard to NM-VOCs, CO, TSP)<sup>1</sup>; it should therefore be noted that the values reported are useful, The areas of the **three terminals of PSA** at an indicative level, to assess the trend **Italy** are also affected by the presence of over time in order to have an indication **diffuse** emissions, both of a direct type, of the polluting potential of the fleet, even though they may differ significantly from the actual emissions into the atmosphere. type, attributable to truck traffic, as well as The plurality of means and conditions of to the mobility of employees (home-work their use do not allow a more accurate estimate for reporting purposes at present.

Below is a table quantifying the GHG ties operating on the site are dealt with in emissions from the combustion of diesel the dedicated section 5.2 Indirect environ- and petrol engines of forecourt machinery and other equipment, and from the use of methane and LPG for heating and domes-**PSA Italy's** three **terminals** monitor the tic water production. The source, referred consumption of operating vehicles, elec- to by the PSA group, is the GHG Protocol

EMISSION FACTORS PSA GROUP	CO <sub>2</sub> [kg/l]	CH <sub>4</sub> [kg/l]	N <sub>2</sub> O [kg/l]	TOT CO <sub>2</sub> eq [kg/l]
			VALENTS	
DIESEL	2.6765	0.0101	0.0057	2.6923
PETROL	2.2718	0.0092	0.0052	2.2862
METHANE	1.8850	0.0047	0.0009	1.8906

\*CH<sub>4</sub>: methane; N<sub>2</sub>O: nitrogen monoxide

For the other pollutants (NOx, NM-VOC, lished by EMEP/EAA Air Pollutant Emisedition of the report using what was pub- tion engines (diesel and gasoline) only.

CO, NH3 e TSP), conversion factors were sion Inventory Guidebook 2019; these recalculated and refined from the previous factors were applied to internal combus-



the calculation of tonnes of pollutants, the density of diesel and petrol is used, according to the MISE circular 18/12/2014.

EMEP/EAA 2019 EMISSION FACTORS'	Nox [KG/KG]	NM-VOC [KG/KG]	CO [KG/KG]	NH3 [KG/KG]	TSP [KG/KG]			
		OTHER POLLUTANTS						
DIESEL	0.0334	0.0019	0.0076	0.0000	0.0009			
PETROL	0.0087	0.0101	0.0847	0.0011	0.0000			

\* NOx: nitrogen oxides; NM-VOC: non-methane volatile organic compounds; CO: carbon monoxide; NH3: ammonia: TSP: total suspended dust.

<sup>&</sup>lt;sup>1</sup>NM-VOC: non-methane volatile organic compounds; CO: carbon monoxide; TSP: total suspended dust.

#### NOx, SOx AND OTHER SIGNIFICANT AIR EMISSIONS FROM DIESEL COMBUSTION

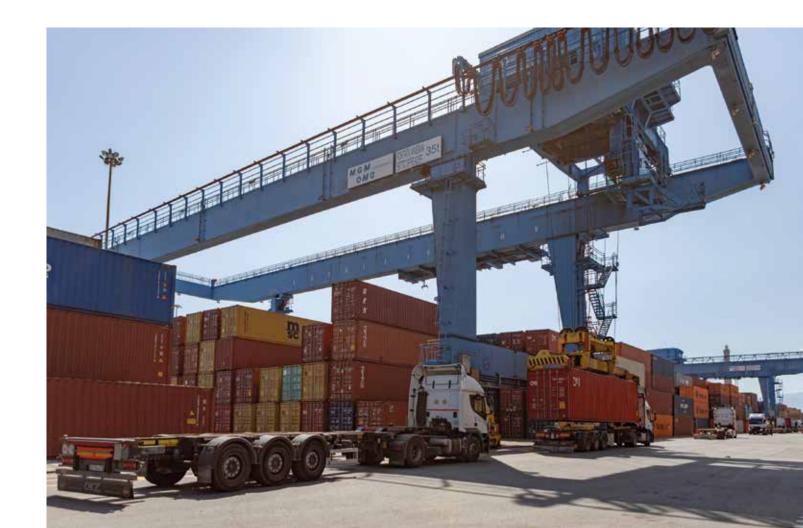
			PSA GP			PSA SECH			PSA VENICE		
		2020 (T)	2021 (T)	2022 (T)	2020 (T)	2021 (T)	2022 (T)	2020 (T)	2021 (T)	2022 (T)	
	NO <sub>x</sub>	100.34	104.87	107.09	18.72	19.44	13.73	15.40	13.77	18.28	
	NM-VOC	5.77	6.03	6.16	1.08	1.12	0.79	0.89	0.79	1.05	
D	CH4	36.42	38.06	38.87	6.79	7.06	4.98	5.59	5.00	6.64	
I	CO <sub>2</sub>	9,637.87	10,072.93	10,286.26	1,797.80	1,867.17	1,318.64	1,479.52	1,322.43	1,756.21	
E	со	22.79	23.82	24.32	4.25	4.42	3.12	3.50	3.13	4.15	
S E	NH <sub>3</sub>	0.04	0.04	0.04	0.01	0.01	0.01	0.01	0.01	0.01	
L	N <sup>2</sup> O	20.68	21.61	22.07	3.86	4.01	2.83	3.17	2.84	3.77	
	TSP	2.83	2.95	3.02	0.53	0.55	0.39	0.43	0.39	0.52	
	TOT CO₂EQ	9,694.97	10,132.61	10,347.20	1,808.45	1,878.24	1,326.45	1,488.29	1,330.27	1,766.61	

### NOx, SOx AND OTHER SIGNIFICANT ATMOSPHERIC EMISSIONS FROM PETROL COMBUSTION

			PSA GP			PSA SECH		F	PSA VENICE	
		2020 (T)	2021 (T)	2022 (T)	2020 (T)	2021 (T)	2022 (T)	2020 (T)	2021 (T)	2022 (T)
	NO <sub>x</sub>	0.29	0.30	0.32	0.01	0.01	0.01	0.02	0.02	0.03
	NM-VOC	0.33	0.35	0.37	0.01	0.01	0.01	0.02	0.03	0.03
Р	CH₄	0.41	0.43	0.46	0.01	0.01	0.01	0.03	0.03	0.04
E	CO2	100.80	106.67	113.95	2.19	3.18	2.39	6.78	8.14	10.66
Т	со	2.78	2.94	3.14	0.06	0.09	0.07	0.19	0.22	0.29
R	NH <sub>3</sub>	0.04	0.04	0.04	0.00	0.00	0.00	0.00	0.00	0.00
L	N <sup>2</sup> O	0.23	0.24	0.26	0.01	0.01	0.01	0.02	0.02	0.02
	TSP	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	TOT CO₂EQ	101.44	107.35	114.67	2.20	3.20	2.41	6.83	8.20	10.73

## NOx, SOx E AND OTHER SIGNIFICANT ATMOSPHERIC EMISSIONS FROM METHANE/LPG COMBUSTION

			PSA GP			PSA SECH		PSA VENICE		
		2020 (T)	2021 (T)	2022 (T)	2020 (T)	2021 (T)	2022 (T)	2020 (T)	2021 (T)	2022 (T)
м	NO <sub>x</sub>	N.A.	N.A.	N.A.						
E	NM-VOC	N.A.	N.A.	N.A.						
Т	CH₄	1.29	1.42	1.19	0.12	0.11	0.12	0.02	0.02	0.01
A	CO <sub>2</sub>	518.01	569.47	475.22	47.76	45.68	46.14	8.47	8.44	6.49
N	со	N.A.	N.A.	N.A.						
E	NH3	N.A.	N.A.	N.A.						
-	N <sup>2</sup> O	0.24	0.27	0.22	0.02	0.02	0.02	0.00	0.00	0.00
L P	TSP	N.A.	N.A.	N.A.						
G	TOT CO <sub>2</sub> EQ	519.55	571.16	476.63	47.90	45.82	46.28	8.49	8.47	6.51



provision of their services<sup>2</sup>. By separating the GHG emissions, for the off-site, the following tables are derived.

one of the three terminals use three terminals, produced directly (Scope ODS-qualified substances in the 1) from the indirect emissions (Scope 2), related to the use of electricity produced

#### **GHG EMISSIONS (SCOPE 1)**

LOCATION	GHG EMISSIONS	U.M.	2020	%	2021	%	2022	%
	From diesel	[tCO <sub>2</sub> eq]	9,694.97	53.74%	10,132.61	92.44%	10,347.20	93.02%
	From petrol	[tCO <sub>2</sub> eq]	101.44	0.56%	107.35	0.98%	1,14.67	1.03%
PSA GP	From methane	[tCO <sub>2</sub> eq]	519.55	2.88%	571.16	5.21%	476.63	4.28%
	From coolants	[tCO <sub>2</sub> eq]	109.20	0.61%	150.35	1.37%	185.32	1.67%
	From diesel	[tCO <sub>2</sub> eq]	1,808.45	85.44%	1,878.24	96.01%	1,326.45	96.06%
	From petrol	[tCO <sub>2</sub> eq]	2.20	0.10%	3.20	0.16%	2.41	0.17%
PSA SECH	From methane	[tCO <sub>2</sub> eq]	47.90	2.26%	45.82	2.34%	46.28	3.35%
	From coolants	[tCO <sub>2</sub> eq]	73.13	3.45%	28.99	1.48%	5.77	0.42%
	From diesel	[tCO <sub>2</sub> eq]	1,488.29	61.31%	1,330.27	60.30%	1,766.61	63.55%
PSA	From petrol	[tCO <sub>2</sub> eq]	6.83	0.28%	8.20	0.37%	10.73	0.39%
VENICE	From LPG	[tCO <sub>2</sub> eq]	8.49	0.35%	8.47	0.38%	6.51	0.23%
	From coolants	[tCO <sub>2</sub> eq]	0.00	0.00%	0.00	0.00%	0.00	0.00%

#### **INDIRECT GHG EMISSIONS (SCOPE 2)**

LOCA- TION	GHG EMISSIONS	U.M.	2020 REAL	% TCO2EQ ELECTRICI- TY ONTOT. TCO2EQ	2020 NOT COMPEN- SATED	2021 REAL	% TCO2EQ ELECTRICI- TY ONTOT. TCO2EQ	2021 NOT COM- PENSATED	2022 REAL	% TCO <sub>2</sub> EQ ELECTRI- CITY ONTOT. TCO <sub>2</sub> EQ	2022 NOT COMPEN- SATED
PSA GP	by electricity	[tCO <sub>2</sub> eq]	7,617	42.22%	7,617	7,942	0.00%	0	7,875	0.00%	0
PSA SECH	by electricity	[tCO <sub>2</sub> eq]	1,774	8.74%	185	1694	0.00%	0	1,497	0.00%	0
PSA VENICE	by electricity	[tCO <sub>2</sub> eq]	924	38.06%	743	859	38.95%	727	1,159	35.83%	996

affected, among other things, by the observed, which is related to market denumber of refrigerated containers in stor- mands; consumption is directly influenced age, whose units are kept at temperature by both the operating temperatures and by means of electric columns connected to the dwell times in the terminal of temperthe grid.

■or the three terminals of **PSA Italy**, In the three-year period 2020-2022, a ■ all energy performance indicators are variable refrigeration service trend is ature-controlled containers.

#### **REEFER UNITS**

	2020	2021	2022
PSA GP	36,202	32,165	33,043
PSA SECH	10,114	10,270	7,291
PSA VENICE	9,810	10,893	13,399

#### GHG EMISSIONS (SCOPE 1 + 2)

LOCA- TION	GHG EMISSIONS	U.M.	2020	2021	2022
PSA GP	Total GHG emissions (electricity diesel + petrol + methane + coolants)	[tCO <sub>2</sub> eq]	18,041.75	10,961.47	11,123.82
PSA SECH	Total GHG emissions (electricity + diesel + petrol + methane + coolants)	[tCO <sub>2</sub> eq]	2,116.68	1,956.24	1,380.91
PSA VENICE	Total GHG emissions (electricity + diesel + petrol + LPG + coolants)	[tCO <sub>2</sub> eq]	2,427.40	2,206.22	2,779.89

stantial reduction in 2021 related to the CO<sub>2</sub>emissions.

t the **PSA Genova Pra'** terminal, zeroing of electricity emissions (Scope 2) the contribution of GHG emis- following the terminal's purchase of cersions in 2022 is in line with the tificates of origin, which guarantee the previous year. We still highlight the sub- use of renewable energy sources without - 159

A NEW ENERGY
00% of the electric energy

10 acquired by the three terminals originates from renewable sources.

<sup>&</sup>lt;sup>2</sup> ODS: Ozone-Depleting Substances, mainly chlorofluorocarbon gases (CFCs), which are responsible for the depletion of ozone belts.

From diesel

From gasoline

From methane

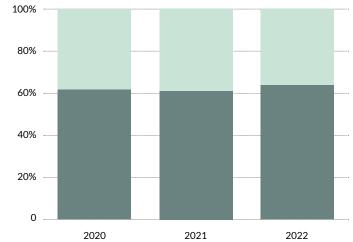
From coolants

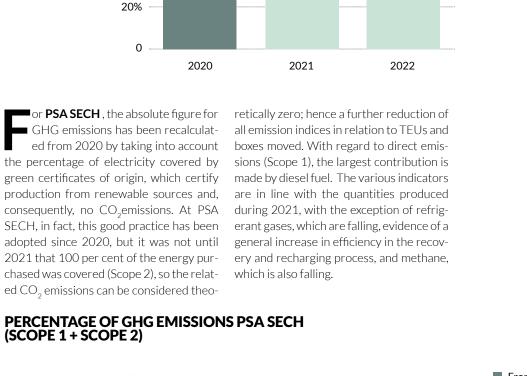
From electric energy

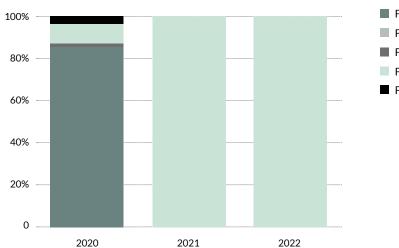
or **PSA Venice-Vecon**, the trend of minal purchased additional Guarantee of GHG emissions in relation to TEUs Origin (GO) certificates from its supplier and boxes moved is constant. The contribution of direct emissions (Scope 1) is still predominant, showing a slight The power supply of the consumers not increase over the previous year, while the connected to the new electrical substation figure for indirect emissions (Scope 2) is provided by four low-voltage meters dishowed an improvement in overall site en- rectly connected to the local distributor's ergy performance. During 2022, the ter- network.

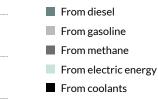
and thus covered the electricity consumption of the office building and light towers.

#### PERCENTAGE OF PSA VENICE-VECON GHG EMISSIONS (SCOPE 1 + SCOPE 2)











(SCOPE 1 + SCOPE 2)

100%

80%

60%

40%

PERCENTAGE OF GHG EMISSIONS PSA GENOVA PRA'



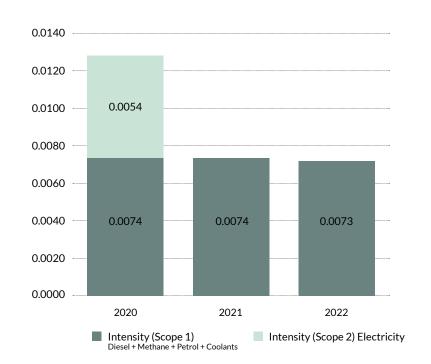
- From LPG
- From electric energy
- From coolants

#### **INTENSITY OF GHG EMISSIONS**

LOCATION	GHG/TEU EMISSION INTENSITY	U.M.	2020	2021	2022
	Intensity ( <i>Scope</i> 1) Diesel + Methane + Petrol + Coolants	[tCO <sub>2</sub> eq/TEU]	0.0074	0.0074	0.0073
PSA GP	Intensity ( <i>Scope</i> 2) E.E	[tCO <sub>2</sub> eq/TEU]	0.0054	0.0000	0.0000
	Total intensity (Scope 1 + 2) GP	[tCO <sub>2</sub> eq/TEU]	0.0128	0.0074	0.0073
	Denominator [tot. TEU]	[TEU]	1,407,308	1,484,580	1,526,707
	Intensity ( <i>Scope</i> 1) Diesel + Methane + Petrol + Coolants	[tCO <sub>2</sub> eq/TEU]	0.0069	0.0065	0.0063
PSA SECH	Intensity (Scope 2) E.E	[tCO <sub>2</sub> eq/TEU]	0.0007	0.0000	0.0000
	Total intensity (Scope 1 + 2) SECH	[tCO <sub>2</sub> eq/TEU]	0.0075	0.0065	0.0063
	Denominator [tot. TEU]	[TEU]	281,985	303,213	217,857
	Intensity ( <i>Scope</i> 1) Diesel + LPG + Petrol + Coolants	[tCO <sub>2</sub> eq/TEU]	0.0059	0.0062	0.0059
PSA	Intensity (Scope 2) E.E	[tCO <sub>2</sub> eq/TEU]	0.0036	0.0033	0.0000
VENICE	Total intensity (Scope 1 + 2) VENICE	[tCO <sub>2</sub> eq/TEU]	0.0095	0.0095	0.0059
	Denominator [tot. TEU]	[TEU]	255,136	218,731	304,727

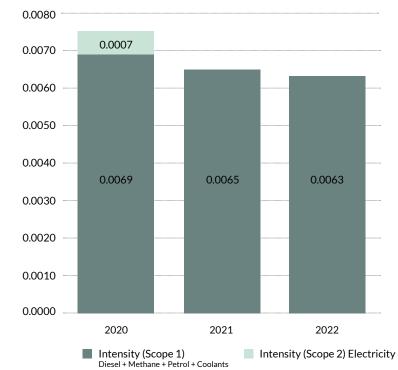
#### **GHG/TEU EMISSION INTENSITY PSA GENOVA PRA'**

[tCO<sub>2</sub>eq/TEU]



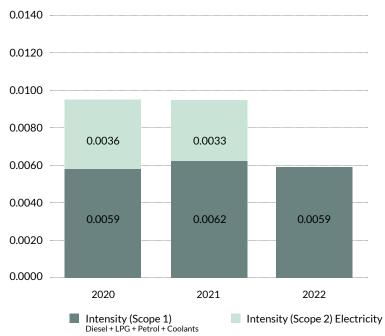
#### **GHG/TEU EMISSION INTENSITY PSA SECH**

[tCO<sub>2</sub>eq/TEU]

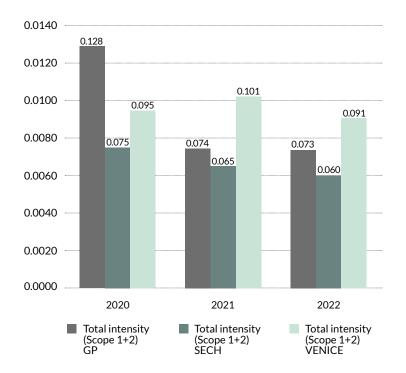


#### **GHG/TEU EMISSION INTENSITY PSA VENICE-VECON**

[tCO<sub>2</sub>eq/TEU]



#### TOTAL EMISSION INTENSITY PSA ITALY (tCO<sub>2</sub>eq/TEU)



#### **GHG EMISSION INTENSITY/UNIT**

SITE	GHG EMISSION INTENSITY/UNIT	U.M.	2020	2021	2022
	Intensity( <i>Scope</i> 1) Diesel + Methane + Petrol + Coolants	[tCO <sub>2</sub> eq/unit]	0.0132	0.0135	0.0129
PSA GP	Intensity(Scope 2) Electricity	[tCO <sub>2</sub> eq/unit]	0.0096	0.0000	0.0000
	Total intensity	[tCO <sub>2</sub> eq/unit]	0.0228	0.0135	0.0129
	Denominator (tot. units)	[unit]	789,994	813,749	859,553
	Intensity( <i>Scope</i> 1) Diesel + Methane + Petrol + Coolants	[tCO <sub>2</sub> eq/unit]	0.01174	0.01142	0.01063
PSA SECH	Intensity(Scope 2) Electricity	[tCO <sub>2</sub> eq/unit]	0.00112	0.00000	0.00000
	Total intensity	[tCO <sub>2</sub> eq/unit]	0.01287	0.01142	0.01063
	Denominator (tot. units)	[unit]	164,529	171,304	129,887
	Intensity( <i>Scope</i> 1) Diesel + LGP + Petrol + Coolants	[tCO <sub>2</sub> eq/unit]	0.00795	0.00868	0.00974
PSA	Intensity(Scope 2)Electricity.	[tCO <sub>2</sub> eq/unit]	0.00393	0.00468	0.00544
VENICE	Total intensity	[tCO <sub>2</sub> eq/unit]	0.01187	0.01336	0.01517
	Denominator (tot. units)	[unit]	189,211	155,189	183,209

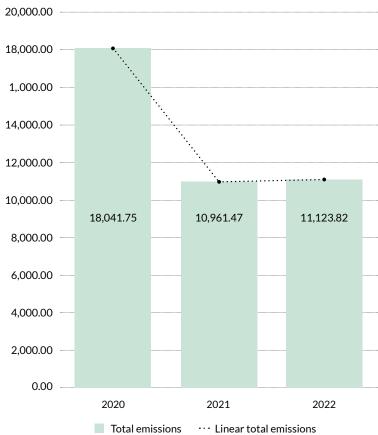
\* Unit = box handled + restows + (transhipment/2)

This is followed by evidence of the reduction in GHG emissions recorded at the three PSA Italy terminals.

#### **REDUCING GREENHOUSE GAS (GHG) EMISSIONS**

LOCATION	CO <sub>2</sub> emissions	U.M.	2020	2021	2022
	Total emissions	[tCO <sub>2</sub> eq]	18,041.75	10,961.47	11,123.82
PSA GP	Delta	[tCO <sub>2</sub> eq] absolute	-3,923.18	-7,080.28	162.35
		[%]	-22.33%	-39.24%	1.48%
	Total emissions	[tCO <sub>2</sub> eq]	2,116.68	1,956.24	1,380.91
PSA SECH	Delta	[tCO <sub>2</sub> eq] absolute	-2,280.55	-160.44	-575.33
		[%]	9.70%	-7.58%	-29.41%
	Total emissions	[tCO <sub>2</sub> eq]	2,427.40	2,206.22	2,779.89
PSA VENICE	Delta	[tCO <sub>2</sub> eq] absolute	-511.60	-221.18	573.67
		[%]	6.41%	-9.11%	26.00%

#### TOTAL TCO, eq EMISSIONS IN PSA GENOVA PRA'



# **5.2 INDIRECT ENVIRONMENTAL IMPACTS**

quantifiable due to the objective unavai- shows the data on carrier access.

ndirect diffuse emissions, related to lability of data; in order to provide a rough incoming and outgoing vehicles, are not indication of heavy traffic, the table below

#### **TRAFFIC FLOWS IN/OUT OF TERMINALS**

	SITO	2020	2021	2022
	PSA GP	573	523	449
VESSELS	PSA SECH	231	161	143
	PSA VENICE	295	274	394
	PSA GP	452,502	432,039	465,289
TRUCK	PSA SECH	131,988	134,655	102,889
	PSA VENICE	147,313	112,847	148,185
	PSA GP	4,674	5,460	5,849
TRAINS	PSA SECH	484	526	418
	PSA VENICE	29	8	1

Similarly, for all **PSA Italy** terminals, no data is available on the mobility of employees or third parties working at the sites. The latter is co-ordinated, for the Genoese terminals<sup>3</sup>, by the home-to-work travel plan, as companies are subject to the appointment of a Mobility Manager from 2021. This figure, according to the Decree of 12 May 2021, is in charge of optimising company mobility as much as possible, promoting a reduction in the use of transport.

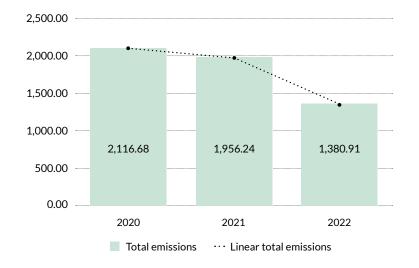
At all terminals, environmental surveys are conducted to characterise air quality, relating to the concentration of dust, volatile organic substances and combustion fumes, conducted during normal operations, in

from emissions produced by the combustion exhausts of operating vehicles, road surface degradation and tyre wear, fumes from ships on the quayside and from filling tanks.

Below is a list of the agents considered: • carbon monoxide (CO); • particulate matter (PM<sub>40</sub>) in PSA SECH: • breathable dust;

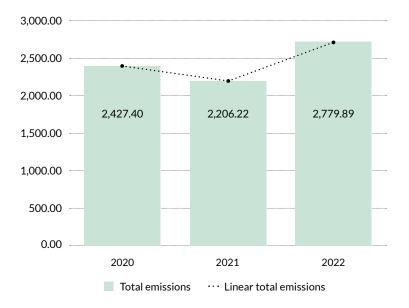
• nitrogen dioxide (NO<sub>2</sub>); • sulphur dioxide (SO<sub>2</sub>); •volatile organic compounds (VOCs) in PSA Genova Pra'.

The deviation from the TLV (Threshold Limit Value<sup>4</sup>) of the various substances order to assess the exposure of workers under evaluation was verified and, in the to various chemical compounds, resulting case of gases, the verification showing how



#### TOTAL TCO, eq EMISSIONS IN PSA SECH

#### TOTAL TCO, eq EMISSIONS IN PSA VENICE-VECON



<sup>&</sup>lt;sup>3</sup> For PSA Venice-Vecon, there is no obligation to appoint this figure, as the total number of employees is below the required minimum threshold (>=100 employees).

<sup>&</sup>lt;sup>4</sup>They refer to ambient concentrations of airborne chemicals and indicate concentrations below which most workers are considered to be able to remain repeatedly exposed day after day, for a working lifetime, without adverse health effects.

many times the value of one tenth of the per Ministerial Decree of 25-11-1994 for TLV is exceeded during sampling. For dust, PM<sub>10</sub>). The following table summarises the the results obtained were compared with reference values on which the assessments the reference values (the TLV for respir- were based. able dust and the limits for urban areas as

#### **REFERENCE VALUES**

SUBSTANCE	TLV-TWA <sup>*</sup>	1/10 DEL TLV-TWA
Carbon monoxide	25 ppm	2.5 ppm
Sulphur dioxide	2 ppm	0.2 ppm
Nitrogen dioxide	3 ppm	0.3 ppm
Breathable dusts	3 mg/m3	0.3 mg/m3
PM <sub>10</sub> **	40 µg/m3	-

\* Threshold limit value

\*\* There is no TLV value for PM<sub>40</sub>. For this, the limit referring to urban areas as per Ministerial Decree of 25-11-1994 was taken as a reference

requent checks of airborne dust are carried out at all PSA Italy terminals, in order to protect the health of workers in the various working environments; the most recent check, conducted in the three-year reference period, was carried out at the **PSA Venice-Vecon** terminal, where no exceedances of the minimum exposure limits were found.

With regard to **further indirect environ**mental impacts, PSA Genova Pra' outsources some significant services to third parties, exerting contractual influence on the suppliers; therefore, numerous outsourcers operate in the terminal, in particular, the personnel employed by the Compagnia Portuale CULMV Paride Batini participate in the port cycle, with the average presence of about 280 people per day, to which are added about 50 people per day from other contractors operating in the maintenance department alone. Conducting operations involves interfacing with numerous other operators or entities, first and foremost the hauliers. Below is a list of the main outsourced activities:

• activities within the operational cycles (e.g. lashing, vehicle driving, inspection Master's Office, Maritime and Air Border

activities, also entrusted to CULMV Port Company personnel):

- ordinary and extraordinary maintenance of the terminal facilities (heating, air conditioning, lighting of the buildings owned);
- ordinary and extraordinary maintenance on operating vehicles carried out in the workshop by third parties:
- replacement and fitting of tyres on operating vehicles by a third party company;
- container weighing service in the port area:
- control and maintenance of fire and emergency equipment and generators;
- general workplace cleaning and company canteen services.

In carrying out its day-to-day business, moreover, PSA Genova Pra' interfaces with third-party firms over which it has the possibility of exerting its influence, even partially; these firms operate:

- transport of containers in and out of the terminal carried out by users:
- transport of auxiliary materials and waste by third parties;
- shuttle service for employees entering/ leaving the terminal and internal shuttle transport for staff on/off shift:

Customs, Guardia di Finanza, Harbour



Police, Moorers.

The above list identifies the main subjects on which PSA Genova Pra' has the possibility, sometimes only partial, to exert its influence with regard to the management of relevant aspects of environmental and social sustainability.

One of the significant impacts induced by port area, which is also felt by neighbouring citizens, especially in non-ordinary operating conditions, is the impact on local traffic, which generates environmental effects in terms of diffuse emissions and noise. The impact on traffic is strongly associated with the transit and parking of trucking vehicles, but also with the mobility of

employees and terminal suppliers. Under normal operating conditions, the terminal does not have a problematic impact on urban traffic, as it has two access points (both city and dedicated motorway) and also has a computer system in place to regulate road traffic. In abnormal conditions of activity, on the other hand, related for the strong presence of third parties in the example to strikes or emergencies of various kinds, the urban and motorway road network suffers from the impact of vehicles heading to the port area; the terminal has therefore identified management procedures and extraordinary parking areas to mitigate the environmental impacts related to the simultaneous presence of so many vehicles.

he indirect environmental impacts of PSA SECH are also due to activ- Also for PSA Venice-Vecon , indirect

ities related to those of the terminal and outsourced to third parties or linked to upstream and downstream actors of the main process, i.e. along the production chain.

Such are the following activities:

- equipment;
- tyre maintenance;
- handling/transport support;
- shuttle service to/from alongside vessels, yards and railway junction;
- port services on board vessel (lashing/unlashing on board);
- manoeuvring of railway wagons;
- control/inspection (access, technical gate average). inspection, reefer containers);
- private security for the entrance gate and at night;
- office cleaning;
- yard cleaning and waste disposal;
- vehicle washing;
- transport in/out by truck/rail/ship;
- employee home/work flows;
- flows of visitors and suppliers in/out of terminals.

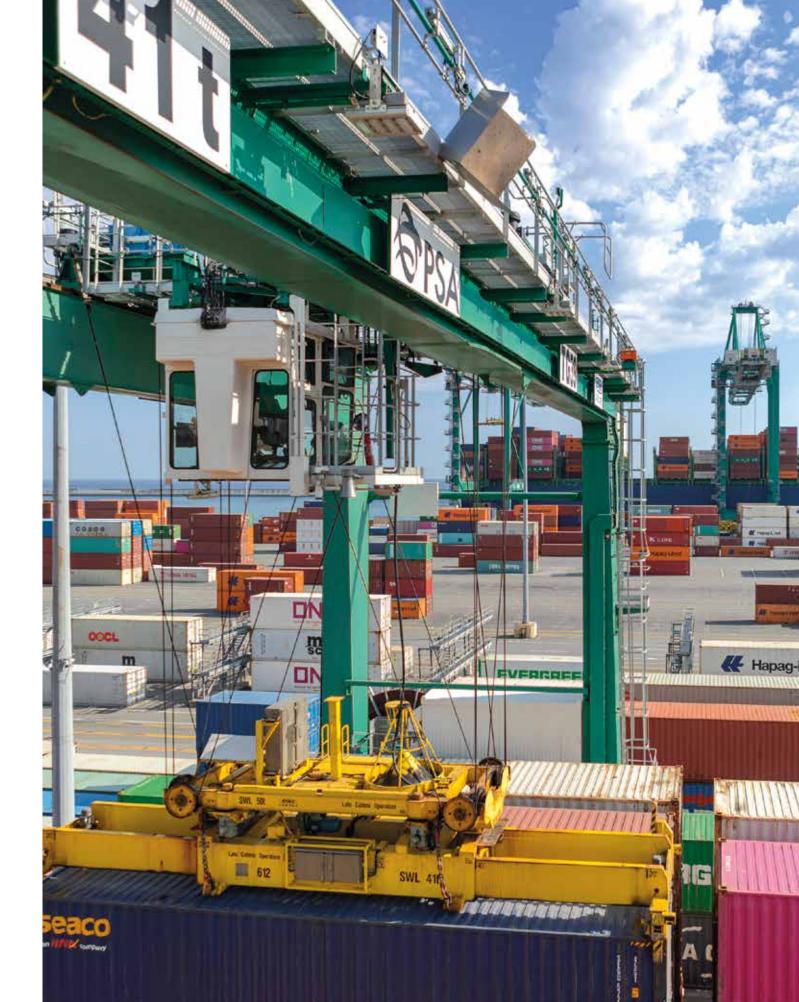
On these activities, the terminal's level of management control is indirect and depends on the power of influence that PSA SECH has on that particular process or supplier: on processes and activities carried out internally at the site, the terminal has a greater level of control (e.g. on contractual clauses, audits, inspections, etc.), while for activities held outside the terminal areas (e.g. transport to/from the terminals) the power of intervention is not very significant, since the activities are independent from the core business and outside the organisation's area of influence.

Logistics activities upstream and downstream of the process (from ship, truck, train, employee home-work journeys) are out of the organisation's management control: reliable consumption checks and measurements cannot be carried out on them.

environmental impacts are due to activities related to those of the terminal and outsourced to third parties or linked to upstream and downstream parties of the main process, thus outside the organisation's management control. Therefore, • maintenance of mechanical and lifting several external parties operate within the terminal, including: the Nuova Compagnia Portuale di Venezia, with the presence of up to 60 operators, the contractors carrying out auxiliary services to the operational cycle and numbering more than 20 people, as well as the road hauliers, whose number of entries into the terminal per day amounts to approximately 1,000 (on

> Below are the main outsourced activities that have indirect environmental impacts: handling/transport support;

- private security for the entrance gate and night watch service;
- office cleaning;
- yard cleaning and waste disposal service;
- washing of vehicles;
- flows of visitors and suppliers in/out of the terminal;
- activities within the operational cycles (e.g. lashing, ship and yard clerks, vehicle driving, stuffing and unstuffing activities, customs and phytosanitary inspections also entrusted to Venice Port Company personnel):
- routine and extraordinary maintenance of the terminal facilities (heating, air conditioning and lighting of the buildings owned):
- routine and extraordinary maintenance on operating vehicles carried out in the workshop with the help of third parties;
- replacement and fitting of tyres of operating vehicles by a third party company; • control and maintenance of fire-fighting,
- emergency and generator sets; • activities of Customs, Guardia di Finanza,
- Harbour Master's Office, Maritime and Air Border Police. Moorers.



# **5.3 CLIMATE CHANGE ADAPTATION**

water.

mate change and the drive to improve the emissions by 2050. gases (GHGs) such as  $CO_2$ .

astating impacts.

he world is facing an unprecedent- PSA has set emission reduction targets, ed global climate crisis. In terms of Scope 1 and 2, to limit the global temperenvironmental sustainability, it is ature increase to 1.5°C above pre-indusgreen issues that remain at the forefront trial temperatures. Compared to 2019, of the maritime supply chain, especially taken as the base year, the PSA group is with regard to the cleanliness of air and therefore committed to reducing carbon dioxide emissions by 50 per cent by 2030 Now the big challenge is focused on cli- and 75 per cent by 2040, to achieve zero

carbon footprint of shipping by reducing, The terminals of PSA Italy, in line with the and eventually eliminating, greenhouse PSA group's vision, therefore, aim to act on the climate front through an investment Increased carbon dioxide (CO<sub>2</sub>) emissions policy aimed at reducing environmental have led to an increase in global temper- impacts. Decarbonisation, energy saving, atures of about 1°C since pre-industrial water saving and waste reduction are, in times at the end of the 19th century. If fact, just some of the goals pursued, toglobal CO<sub>2</sub> emissions are not reduced, the gether with greener logistical choices, rise in global temperatures will have dev- thanks to more intensive collaboration with partners within the supply chain<sup>5</sup>.



#### <sup>5</sup> Source: https://globalpsa.sharepoint.com/sites/dept-crc/SitePages/Vision.aspx

# treedom

#### DECARBONISATION, EMISSION OFFSETTING, **ENVIRONMENTAL CARE AND MORE**

The three terminals of PSA Italy decided to collaborate with B-Corp Treedom to plant trees in different areas of the world with the aim of bringing not only environmental benefits, but also economic and social ones.

The collaboration with Treedom came about as a result of the PSA Group's philosophy, which is to pursue sustainable development goals through the protection of biodiversity and the fight against CO<sub>2</sub> emissions. Treedom is a B-Corp (a company that, in addition to profit goals, meets the highest standards of social and environmental performance, transparency and accountability) that has been developing agroforestry projects together with local farmers in different parts of the world for more than ten years.

The project carried out is to plant trees, together with Treedom, in areas of the world that show extreme exploitation of forest reserves, in order to help absorb CO<sub>2</sub> from the atmosphere and try to offset PSA Italy's footprint on the planet.

To date, our Italian group has planted 600 trees, equivalent to 145 tonnes of CO, absorbed. The plan is to continue this initiative over time to create the 'Forest of PSA Italy', with the aim of donating a tree to each of the more than 900 workers of the three organisations.

The forest will feed itself through continuous planting. The project is alive and developing through an ever-increasing collective awareness. It is no coincidence that the Treedom website makes visible the progress over time of each agroforestry initiative in which trees participate, and for this reason we decided to link and make public the customised Treedom page of our forest on the PSA Italy website: https:// www.psaitaly.com/it/content/sostenibilita

This gesture is intended to create a corporate culture that is increasingly aware of the importance of environmental sustainability.

### 5.3.1 REDUCING IMPACTS IN PSA GENOVA PRA'

or vears. **PSA Genova Pra'** has been assessing and monitoring impacts on environmental matrices through the company's integrated management system, drawing up dedicated improvement plans.

The company has a complete electricity consumption monitoring system, powered by a large number of multimeters, which are managed through a centralised computer network: it is therefore possible to control the energy consumption of electricity, supplied by third-party companies, in detail.

PSA Genova Pra' draws up and periodically updates its energy diagnosis, as required by Legislative Decree. 102/2014, in order to identify possible measures to improve its energy performance and reduce its environmental impacts.

Below is a brief description of the main measures implemented to reduce environmental impacts over the past three years: • continuous modernisation of the vehicle fleet and crane installations, with gradual

reduction of resource consumption and gradual replacement of fossil fuels in favour of electric power;

- gradual replacement of lights on the light towers, switching from fluorescent tube technology to LED technology;
- conversion of a refrigerated container storage mode from diesel to electric power, with a significant reduction in diesel consumption and CO<sub>2</sub> emissions;
- continuation of the project for the commissioning of power sockets along the guay, by the local Port Authority, in order to allow the connection of ships at berth to the electricity grid and reduce atmospheric emissions from fuels by ships at berth:
- constant plastic reduction measures and raising staff awareness of correct waste disposal:
- purchase of energy covered by the Guarantee of Renewable Origin (G.O.) from the supplier;
- installation, in newly constructed buildings, of photovoltaic panels that provide a small share of energy to the building on which they are placed.

New port prime movers at PSA Venice-Vecon



### **5.3.2 REDUCING IMPACTS IN PSA SECH**

ith its entry into the PSA world, the terminal has revised its position from a regulatory point of view regarding the obligation to draw up the energy diagnosis required by Legislative Decree. 102/2014, in order to identify possible measures to improve its energy-environmental performance; this diagnosis was completed in December 2022, also taking into account the impacts produced in 2021, on the mitigation of which, however, specific objectives were maintained, even in previous years, as listed below:

- <u>luminaires</u>, interventions that mainly concerned:
- RMGs: the installation of new LED floodlights on each of the six cranes;
- Quay cranes (PT): the installation of new floodlights on the five quay cranes;
- Lighthouse towers (TE), replacement work with modernisation of the lighthouse towers was completed, including work on the floodlights;
- office area for both buildings, the interior lighting neon tubes were replaced with LED technology, as well as the floodlights located on the roof of the administration building and in the company car parking lot.
- Energy containment: several measures were identified to reduce energy consumption, especially in the operational areas, which mainly concerned lighting and other ancillary services. These measures took the form of switching off some of the floodlight towers illuminating the forecourt, in the absence of operations, and switching off some of the floodlights adjacent to the gatehouse and the car park in front of it, while maintaining adequate brightness with the remaining floodlights. To these actions were also added reminders and information to all workers to sensitise them to be more careful in handling energy-consuming luminaires and machinery.
- Replacing vehicles and equipment, PSA SECH's fleet has been progressively integrated with new reachstackers, designed to reduce NOx emissions through the Se-

lective Catalytic Reduction (SCR) system. which consists of mixing an aqueous solution containing urea as a reducing agent into the exhaust gas. Two other RMGs (wheeled yard cranes) still powered by diesel were also dismantled. Planned for the future are the replacement of two guay cranes, the two rail RTGs with two electric RMGs, and the purchase of electric-powered harbour tractors. It is also planned to purchase some more environmentally friendly reachstackers than the current ones in use in 2023.

• Installation of a solar thermal system attached to the PIF/PED, with a total area of approximately 12 square metres. For the production of domestic hot water, the energy saved was estimated by calculating the production of 800 litres of water per day with solar panels alone (i.e. without using methane gas or electricity), resulting in an energy value of approximately 11,500 kWh/year. • Implementation of the automatic inbound gate, in production since November 2021. This innovation allows a reduction in the time trucks spend at the gate, resulting in less congestion in the inbound flow, with further positive effects due to lower emissions.

• Purchase of renewable energy, during 2022 the terminal renewed its choice to purchase energy covered by the Guarantee of Renewable Origin (G.O.) from the supplier. It was decided to set the coverage at 100 per cent energy, improving on the 2020 figure of 89.54 per cent green of the total purchased. • Reefer utility rephasing, an interven-

tion, proposed in the energy diagnosis and already at an advanced stage of design, which aims to install an automatic rephasing switchboard upstream of the reefer fleet's electrical loads, improving power sorting and minimising negative effects such as losses, uncontrolled peaks and overloads.

• Consumption control and monitoring system, an operation started in 2022 that aims to equip the terminal with separate meters for the various electricity

consumers, in order to improve the management and control of electricity consumption.

• <u>Resources and raw materials</u>, initiatives that involved not only the usual recycled paper, but also <u>water bottles</u>, which replaced the use of plastic bottles for office staff in 2022. Through this initiative, it is estimated to reduce the production of plastic waste by approximately 100,000 bottles per year, with an estimated emission saving of 5 tonnes of CO<sub>2</sub> equivalent. <u>We also report the use of oil-absorbing cloths and mats</u> in the maintenance department <u>from 2022</u>: PSA SECH, in fact, with a view to an increasingly environmental sustainability-oriented approach, with the aim of reducing the impact of its

activities on water and energy consumption and the related CO<sub>2</sub> emissions, has decided to replace disposable rags with cloths that can be reused up to 50 times. The supplying company takes back the used cloths - deposited in special containers - for washing and reuse and delivers other clean ones. With regard to oil-absorbing mats, used to contain oil leaks following ordinary and/or extraordinary maintenance work on operating vehicles (e.g. spills due to broken fittings or similar situations), the storage - washing - return procedure is the same as for cloths. The most important aspect of these two operations is that the soiled product does not constitute waste and therefore its disposal is prevented.

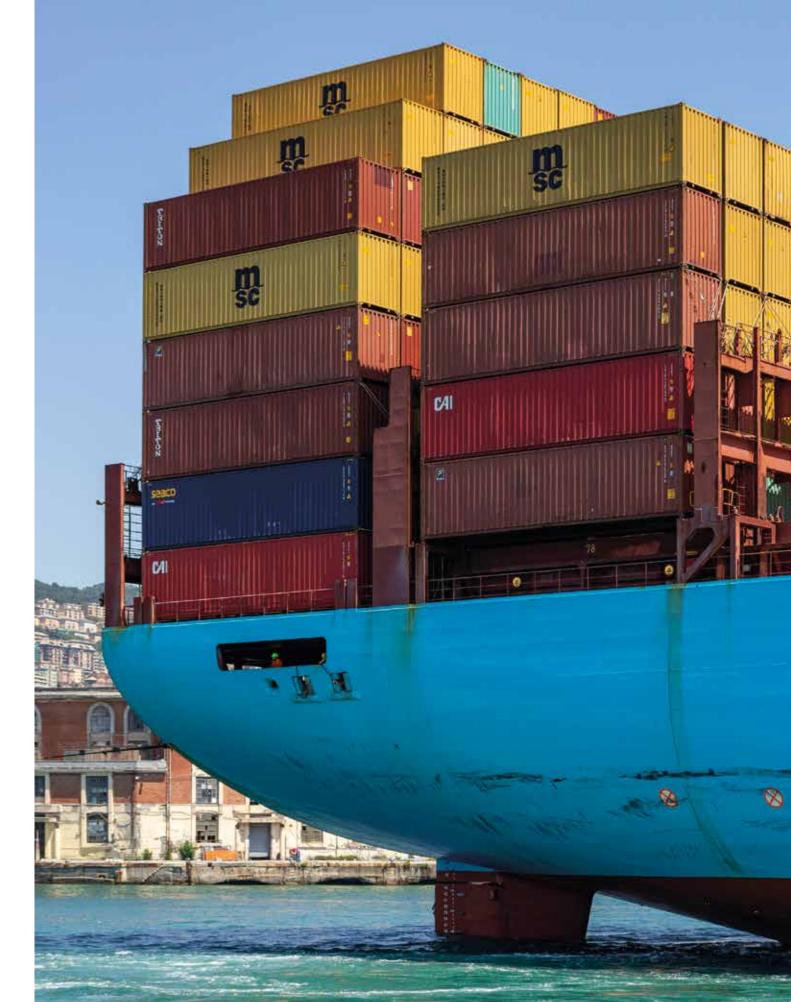
#### **5.3.3 REDUCING IMPACTS IN PSA VENICE-VECON**

**SA Venice-Vecon** monitors the impacts on environmental matrices, having a comprehensive electricity consumption control system, powered by a large number of multimeters, managed through a centralised computer system. In the three-year period 2020-2022, a number of changes at both group and local level have enabled improvements to be made to the terminal:

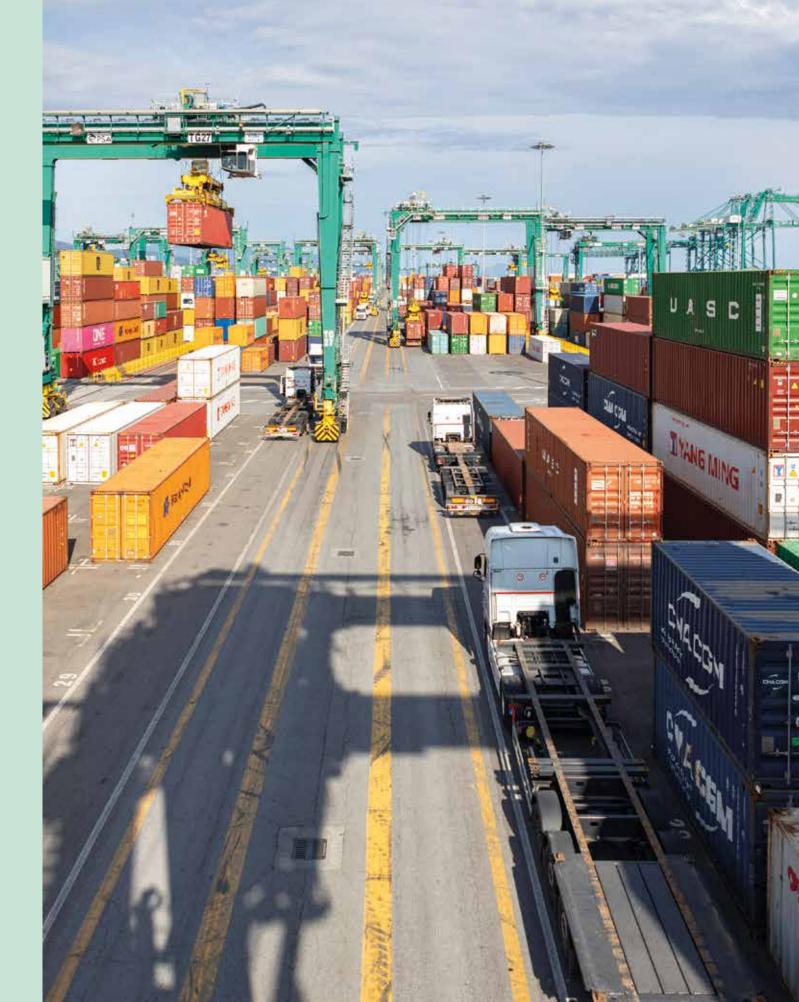
- during 2022, PSA Venice-Vecon started the study for the reorganisation of the terminal's layout with the aim of increasing its capacity, reviewing the location of some underused areas of the yard and trying, at the same time, to optimise the flow of operating vehicles within the terminal. The investments, made according to a sustainable policy, will allow for greater decarbonisation and increased operational efficiency;
- since 2020, the radio protection service has been entrusted, in accordance with Legislative Decree no. 101/2020, to an expert and qualified person; the installa-

tion of the portal for radiometric checks on goods has made it possible to reduce the manual checks at the container yard, reducing their handling by 50%. This had a positive impact not only on interference risks, but also on dwell times and the provision of containers to customers, allowing the terminal to report a reduction in consumption and the resulting CO<sub>2</sub>emissions;

- in the period 2021-2022, the terminal purchased a share of energy covered by the Guarantee of Renewable Origin (G.O.);
- modernisation of the vehicle fleet and crane installations, with progressive reduction of resource consumption;
- gradual replacement of lights on the light towers, switching from fluorescent tube technology to LED technology. Progressive replacement occurs periodically and will continue in the coming years;
- constant plastic reduction measures and raising staff awareness of correct waste disposal.







# **6.1 DIVERSITY AND INCLUSION**

### **6.1.1 STAFF DEVELOPMENT AND COMPOSITION**

#### **STAFF COMPOSITION PSA ITALY**

		2020			2021		2022		
STAFF COMPOSITION	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
TOTAL EMPLOYEES	658	229	85	660	228	83	683	225	85
BY GENDER									
Men	609	206	72	605	206	70	622	201	72
Women	49	23	13	55	22	13	61	24	13
BY AGE									
Under 30 years of age	6	5	8	12	6	8	33	7	6
Between 30 and 50 years old	436	104	49	358	105	48	312	91	52
Over 50	216	120	28	290	117	27	338	127	27
Average age of staff	47	49	44	48	50	44	48	50	45
BY PROFESSIONAL CATE	GORY								
Management	12	5	1	13	6	1	13	5	1
Supervisors	15	7	6	10	6	6	13	8	6
TOTAL EXECUTIVES	27	12	7	23	12	7	26	13	7
Employees	192	126	30	204	126	28	218	124	29
Workers	439	91	48	433	90	48	439	88	49
TOTAL NON-EXECUTIVES	631	217	78	637	216	76	657	212	78
BY TYPE OF CONTRACT									
Permanent	643	228	80	656	226	77	654	220	80
Fixed-term	15	0	0	1	0	1	2	0	(
Apprentices	0	1	5	3	2	5	27	5	Ľ
Full time	645	222	83	646	220	81	670	218	83
Part time	13	7	2	14	8	2	13	7	2

OUR FISH CULTURE		A A A A A A A A
FISH! and Fish* form the core of our shared commitment towards making PSA a great place to work. The ultimate aim is to create an environment: that	At the foundation of the FISH! Philosophy™are four FISH! Principles – Be there, Play, Make Their Day and Choose Your Attitude.	
is aligned to our brand manifesto - "ALONGSIDE", because it is what we do alongside that defines us as the World's Port of Call.	BE THERE Dedication & commitment to building great teams and partnerships.	FISH+ builds on the foundation set by FISH! to create an environment that sustains peak performance through the FISH! Principles of Stretch, Support, Self Discipline and Trust.
	PLAY Spirit of camaraderie & teamwork to harness the spirit of adventure and innovation.	STRECHT To create a sense
It inspires individuals to bring their whole selves to work, not only their skills and knowledge, but also their hearts and minds.		of passion & purpose allowing individuals and teams to be self-driven in their desire for achievement.
a case	CHOOSE YOUT ATTITUDE	
	Excellent customer service to aim beyond reliable in our commitment to excellence and in choosing to be "Alongside".	SUPPORT To help each other succeed and reach higher goals.
		SELF DISCIPLINE
	Being positive to create connections, through listening, understanding and communicating.	To achieve greater alignment and see through our promises.
	No xo	TRUST To commit to believing in each other and our potential to achieve great things together.
e per	Both the FISH! and FISH* Principles guide our benaviours, transtorm our environment, and underscore our belief that an empowered workforce is one or the key ingredients of business success.	All illustrations by Caroline Lim © 2021 Caroline Lim. The Works Part of Caroline Lim Copyright owner. Not to be reproduced without permission.

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# TOTAL OF MEN AND WOMEN PER BU BY EMPLOYEE CATEGORY PSA ITALY

		2020			2021			2022	
NUMBER	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
Management	12	5	1	13	6	1	13	5	1
Men	10	5	1	11	6	1	11	5	1
Women	2	0	0	2	0	0	2	0	0
Supervisors	15	7	6	10	6	6	13	8	6
Men	13	5	5	9	4	5	12	6	5
Women	2	2	1	1	2	1	1	2	1
Employees	192	126	30	202	126	28	218	124	29
Men	152	105	20	153	106	10	163	102	18
Women	40	21	10	49	20	18	55	22	11
Workers	439	91	48	435	90	48	439	88	49
Men	436	91	46	432	90	46	436	88	48
Women	3	0	2	3	0	2	3	0	1
TOTAL	658	229	85	660	228	83	683	225	85

## PERCENTAGE OF MEN AND WOMEN PER BU BY EMPLOYEE CATEGORY PSA ITALY

		2020			2021			2022	
PERCENTAGE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
Management	1.82%	2.18%	1.18%	1.97%	2.63%	1.20%	1.90%	2.22%	1.18%
Men	1.52%	2.18%	1.18%	1.67%	2.63%	1.20%	1.61%	2.22%	1.18%
Women	0.30%	0.00%	0.00%	0.30%	0.00%	0.00%	0.29%	0.00%	0.00%
Supervisors	2.28%	3.06%	7.06%	1.52%	2.63%	7.23%	1.90%	3.56%	7.06%
Men	1.98%	2.18%	5.88%	1.36%	1.75%	6%,02	1.76%	2.67%	5.88%
Women	0.30%	0.87%	1.18%	0.15%	0.88%	1.20%	0.15%	0.89%	1.18%
Employees	29.18%	55.02%	35.29%	30.61%	55.26%	33.76%	31.92%	55.11%	34.12%
Men	23.10%	45.85%	23.53%	23.18%	46.49%	12.05%	23.87%	45.33%	21.18%
Women	6.08%	9.17%	11.76%	7.42%	8.77%	21.69%	8.05%	9.78%	12.94%
Workers	66.72%	39.74%	56.47%	65.91%	39.47%	57.83%	64.28%	39.11%	57.65%
Men	66.26	39.74%	54.12%	65.45%	39.47%	55.42%	63.84%	39.11%	56.47%
Women	0.46%	0.00%	2.35%	1.97%	0.00%	2.41%	0.44%	0.00%	1.18%





#### **EMPLOYEE IN AND OUT AT PSA ITALY**

		2020			2021			2022	
IN AND OUT	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
Total employees	658	229	85	660	228	83	683	225	85
EMPLOYEES ENTERING IN THE YEAR	8	2	1	16	2	3	29	5	3
Men	7	2	1	6	2	2	25	2	3
Women	1	0	0	10	0	1	4	3	0
Under 30 years of age	1	1	0	7	2	2	25	3	3
Between 30 and 50 years old	4	1	0	7	0	1	4	1	0
Over 50	3	0	1	2	0	0	0	1	0
EMPLOYEES WHO LEFT DURING THE YEAR	12	9	3	12	3	5	6	8	3
Men	11	8	2	11	2	5	6	7	1
Women	1	1	1	1	1	0	0	1	2
Under 30 years of age	0	0	0	0	0	0	0	0	3
Between 30 and 50 years old	7	2	1	4	0	3	2	0	0
Over 50	5	7	2	8	3	2	4	8	0

According to a plan to rejuvenate the workforce in 2022 PSA Genova Pra' started a staff increase of young apprentices in the operations department and also in the offices.

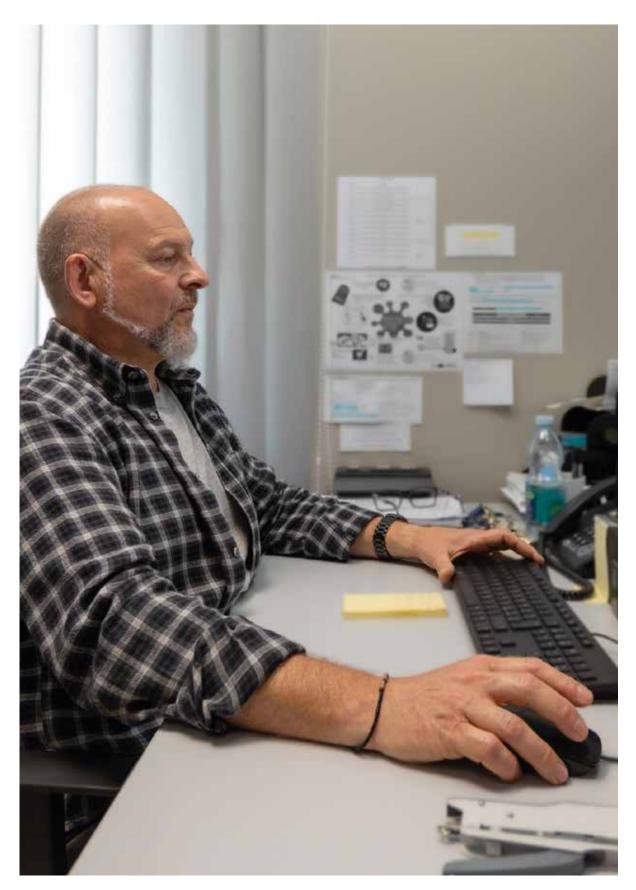
PSA SECH's workforce, which has remained more or less stable over the past few years, declined from 2020 onwards due to the departure of some employees not compensated by as many new hires, and then stabilised again with the current numbers. In almost all cases, similarly to what happened in PSA Genova Pra' these were people who stopped working due to reaching retirement age.

PSA ITALY'S EMPLOYEES

In 2022 in PSA Venice-Vecon the turnover remained virtually unchanged: workers who reached retirement age or resigned were replaced and the increases relate to apprenticeship contracts.

In all companies, open-ended contracts are the main form of contract used.

993 direct employees + 2,2% compared to 2021 95% come from the districts of Genoa and Venice



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#### **OVERALL TURNOVER RATE PSA ITALY**

		2020		2021			2022		
OVERALL TURNOVER RATE (%)*	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
TOTAL	3.04	4.75	0.05	4.10	2.20	0.11	5.25	5.76	0.07
Men	2.74	4.31	0.03	2.58	1.76	0.09	4.65	3.99	0.05
Women	0.3	0.43	0.01	1.66	0.44	0.02	0.60	1.77	0.02
Under 30 years of age	0.15	0.43	-	1.06	0.88	0.02	3.75	1.33	0.07
Between 30 and 50 years old	1.67	1.29	0.01	1.66	0.00	0.07	0.90	0.44	-
Over 50	1.22	3.02	0.03	1.52	1.32	0.02	0.60	3.99	-

\*Overall turnover rate: entrants + leavers in the period/average of the period.

#### **POSITIVE TURNOVER RATE PSA ITALY**

		2020			2021			2022		
POSITIVE TURNOVER RATE (%)*	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
TOTAL	1.23	0.84	0.01	2.42	0.87	0.05	4.35	2.22	0.04	
Men	1.07	0.84	0.01	0.91	0.87	0.03	3.75	0.89	0.04	
Women	0.16	0.00	-	1.51	0.00	0.02	0.60	1.33	-	
Under 30 years of age	0.15	0.42	-	1.06	0.87	0.02	3.75	1.33	0.04	
Between 30 and 50 years old	0.61	0.42	-	1.06	0.00	0.03	0.60	0.44	_	
Over 50	0.46	0.00	0.01	0.30	0.00	0.00	0.00	0.44	-	

\*Positive turnover rate: entrants in the period/leavers at the beginning of the period.

#### **NEGATIVE TURNOVER RATE PSA ITALY**

		2020			2021			2022			
NEGATIVE TURNOVER RATES (%)*	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE		
TOTAL	1.84	3.81	0.03	1.82	1.31	0.05	0.90	3.56	0.04		
Men	1.68	3.39	0.02	1.67	0.87	0.05	0.90	3.11	0.01		
Women	0.15	0.42	0.01	0.15	0.44	0.00	0.00	0.44	0.02		
Under 30 years of age	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.04		
Between 30 and 50 years old	1.07	0.85	0.01	0.61	0.00	0.03	0.30	0.00	0.00		
Over 50	0.77	2.97	0.02	1.21	1.31	0.02	0.60	3.56	0.00		

\*Negative turnover rate: leavers in the period/at the beginning of the period.

#### COMPENSATION RATE TURNOVER PSA ITALY

		2020			2021			2022		
TURNOVER COMPENSATION RATE (%)*	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
TOTAL	66.67	22.22	0.33	75.00	66.67	1.00	20.69	62.50	1.00	
Men	58.33	25.00	0.33	68.75	100	0.60	24	25	3.00	
Women	8.33	0.00	0.00	6.25	0.00	0.40	0.00	37.50	0.00	
Under 30 years of age	8.33	0.00	0.00	0.00	0.00	2.00	0.00	0.00	1.00	
Between 30 and 50 years old	33.33	50	0.00	0.25	0.00	1.00	50.00	50.00	0.00	
Over 50	25.00	0.00	0.33	0.50	0.00	0.00	0.00	12.50	0.00	

\*Turnover compensation rate: entries in the period/exits in the period.

Within PSA SECH, the value of staff turn- For PSA Venice-Vecon, the change is due over (especially the negative one) changed to the hiring of personnel under apprendue, as described above, to staff depar- ticeship contracts. tures not fully covered by new hires.

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-	$\sim$	



### PARENTAL LEAVE PSA ITALY

	2020								
PARENTAL LEAVE	PSA	GP	PSA	SECH	PSA VENICE				
Genre	м	F	м	F	м	F			
No. of workers entitled to parental leave	283	6	90	7	6	5			
No. of workers who took parental leave	49	6	11	2	6	5			
No. of workers returning from parental leave in the reference year	49	6	11	2	6	5			
No. of workers returned to work at the end of parental leave and still employed in the following 12 months	49	6	11	2	6	5			
Percentage (%) of workers returned to work at the end of parental leave and still employed in the following 12 months	100	100	100	100	100	100			

		20	21					20	22		<b>F 2 3</b> 2 3						
PSA	GP	PSA S	SECH	PSA V	ENICE	PSA	PSA GP PSA SECH PSA \		H PSA VENIC								
м	F	М	F	М	F	м	F	М	F	м	F						
189	10	90	7	3	2	156	7	89	8	2	3						
74	3	5	0	2	2	75	2	7	1	2	3						
74	3	5	0	3	2	75	2	7	1	2	3						
74	3	5	0	3	2	75	2	7	1	2	5						
100	100	100	0	100	100	100	100	100	100	100	100						

### **6.1.2 HIRING**

uman resources are an essential factor for terminal development.

The hiring process aims to provide coma quality service to clients: it is managed by the personnel department, which also oversees relations with schools, universities and employment centres.

PSA Group's code of ethics (The "Code"), adopted by both PSA Genova Pra' and PSA evant to the employment relationship. SECH and PSA Venice-Vecon, with the The recognition of salary increases or legal provisions on employment, with the other incentive tools and access to high-National Collective Labour Agreements er roles and positions (promotions) are (CCNL Ports and CCNL Managers of Industrial Companies) in all their regulated by law and by the sector's collective labour institutes, and with strict compliance with agreement, to the individual merits of emthe requirements laid down by law.

cess to employment, equal opportunities with the company's ethical principles.

for men and women, without any discrimcorporate asset; their growth is ination on grounds of gender, ethnicity, a fundamental and indispensable nationality, language, religion, political opinions, sexual orientation, personal and social conditions in line with the applicable panies with the necessary skills to offer legislation and, in particular, with the Equal Opportunities Code (Legislative Decree no. 198/06).

Staff are only hired on the basis of regular employment contracts, as no form of irreg-The hiring methods employed by the com- ular employment is tolerated, neither for panies comply with the principles of the Italian nor foreign nationals. The candidate must be made aware of all the features rel-

linked, in addition to the rules laid down ployees, including the ability to express LThe company's policy guarantees, in ac- behaviour and organisational skills in line

#### **STAFF COMPOSITION (% BY QUALIFICATION) PSA ITALY**

		2020			2021		2022			
STAFF COMPOSITION (% BY EDUCATIONAL QUALIFICATION)	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
Degree	N.A.	10.9	9	N.A.	11	9	N.A.	12	9	
Diploma	N.A.	45	50	N.A.	45.6	50	N.A.	46	52	
Professional qualification	N.A.	17.5	9	N.A.	18	8	N.A.	17	8	
Primary/middle school	N.A.	26.6	17	N.A.	25.4	16	N.A.	25	16	





### **6.2 PEOPLE DEVELOPMENT**

• orporate training has become an most influential tool for the growth of and efficiently, it is necessary to be united and to make all employees, from the first to As a result of the training activities, creathe last, feel that they are taking part in a tivity and initiative benefit, the ability to common project.

It is considered that, also from a psycholog- employees become more aware of the ical point of view, company training fulfils an indispensable task, in terms of useful- the company; therefore, the importance ness and benefit, on a twofold axis: for the employee, because they feel valued and relevant to the company's performance, and for the company, because in this way the employee will work with greater commitment and motivation.

Human resources are undoubtedly the

AVERAGE TRAINING HOURS PSA ITALY	AVERAGE	TRAINING	HOURS	PSA ITALY
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		2020			2021			2022	
AVERAGE TRAINING HOURS	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
Total hours provided	8,251	2,575	131	9,765	2,737	2,798	16,681	3,113	2,498
Of which internal teaching	5,360	181	302	6,886	112	299	12.320	445	295
Average hours per employee*	N.A.	27	89	N.A.	25	32	39,2	16	33
Average hours per total employee**	13	11	13	15	12	34	24,4	14	29
Average hours per employee category									
Management	7	56	34	12	79	50	38	62	5
Supervisors	14	77	35	22	76	52	24	80	44
Employees	13	12	6	15	12	30	14	13	26
Workers	12	3	15	15	3	34	25	6	19
Average hours per employee ge	ender		1			1			
Men	12	10	13	15	11	28	23	13	26
Women	16	25	14	16	23	55	37	23	40
Coverage % of employees	N.A.	42%	100%	N.A.	48%	100%	62%	87%	94%

\*Employees who have received training.

\*\*Employees who have received training.

increasingly important element in companies, and the importance of corpo- $\blacktriangleright$  achieving success in business, and  $\Box$  rate training can be seen in the fact that, it is clear that in any working and produc- through the personal and professional tion environment, to operate cohesively development of individuals, improvements are made across the board.

> find cooperative solutions increases and meaning and importance of their role in of company training should not be underestimated, as it allows for positive employee growth that results in general company development.

ture of the training of the three companies:



22,292 hours in total + 46% compared to 2021 operate in a way that is mindful of these issues.

ty and general well-being, PSA has developed a comprehensive sustainability training programme, delivered to employees to adopt sustainable behaviour that respects the planet.

Courses held in 2022 on sustainability include the following:

- for PSA Italy, the Climate Change & Sustainable Development workshop (PSA Global Learning Carnival) webinar with Terra SG, an environmental social enterprise, to explore the effects of climate change on our lives, the actions we can take to address it, and Singapore's plan to combat climate change and achieve sustainable development through the SG Green Plan 2030;
- for PSA Italy, the three-day workshop, CRMS (Climate Response Management System), which focused on the implementation of the Climate Response Management System (CRMS) in all business units in the EMA region. During the event, various topics were discussed, including the Group's decarbonisation goals, energy transition plans, sustainability initiatives and opportunities to make PSA's business more sustainable. In addition, participants had the opportunity to share their experiences and address challenges related to PSA's carbon reduction targets;
- for PSA Genova Pra' and PSA SECH, the official training course of the Global Reporting Initiative, GRI Sustainability Standards 2021, delivered by Ernst & Young, lasting 16 hours, on sustainability reporting to understand how to use the GRI 2021 Standards, addressing all the phases of the reporting process and delving into how to define the contents of the sustainability report to ensure the quality of the document;
- For PSA Genova Pra' and PSA SECH, the course Environmental Sustainability: Obligations and Benefits for Companies, delivered by Confindustria Genova to raise awareness on environmental issues, analysing possible solutions and environmental policy tools to prevent and mitigate environmental damage.

#### SPREADING THE CULTURE OF SUSTAINABILITY AT PSA ITALY

The parent company PSA and all of its business units, including PSA Italy, strive to increase awareness of sustainability issues, so that employees have the knowledge to

In addition to initiatives related to Go Green and Safety Week, along with others implemented to raise employees' awareness of environmental friendliness, health and safe-

		20	)21					20:	22						
PSA	GP	PSA	SECH	PSA VENICE		PSA GP PSA SECH		SECH	PSA VENICI						
€	%	€	%	€	%	€	%	€	%	€	%				
30,360	36	27,580	38	4,947	11	31,635	40	6,240	11	0	С				
54,969	64	45,927	62	38,673	89	48,252	60	50,871	89	35,780	100				
85,329	100	73,507	100	43,620	100	79,887	100	57,111	100	35,780	100				

#### HOURS DELIVERED PER COURSE TYPE PSA ITALY

		2020			2021		2022			
HOURS DELIVERED BY TYPE OF COURSE (€)	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
Management training	1,104	646	481	253	0	434	1,052	685	276	
Security Training	1,656	489	415	4,053	821	1,194	2,953	787	1,667	
Professional updating	5,492	1,440	235	5,459	1,916	1,170	12,676	1,641	555	
TOTAL	8,252	2,575	1,131	9,765	2,737	2,798	16,681	3,113	2,498	

#### **DELIVERY METHODS PSA ITALY**

	2020				2021		2022			
DELIVERY METHODS (%)	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
% Classroom	88	35	100	83	26	77	90	59	84	
% Online	12	65	0	17	74	23	10	41	16	

ith regard to training, in **PSA** the year 2022, thanks to the fading of the Italy, thanks to the easing of pandemic-related restrictions, training courses resumed at full capacisome in-person training courses have been reinstated, after having been conducted online in 2021. Despite this, online training remains a valuable option for companies and employees, as its flexibility can with the addition of 17 new multi-purpose be particularly suitable for certain types of courses, saving time and resources.

In PSA Genova Pra', the percentage of driving the terminal's operating vehicles in-person courses was again very high compared to online courses (90% vs. 10%), as well as in PSA SECH (59% vs. 41%) and During the year 2022, a course was organin PSA Venice-Vecon (84% vs. 16%).

At the **PSA Genova Pra'** terminal during ed Stress', which involved 48 employees

#### **TRAINING COSTS PSA ITALY**

		2020								
TRAINING COSTS	PSA GP PSA SECH			PSA V	PSA VENICE					
AMOUNTS AND PERCENTAGES	€	%	€	%	€	%				
Funded training cost	41,035	59	15,586	27	22,647	58				
Non-funded training cost	28,194	41	42,327	73	16,517	42				
TOTAL	69,229	100	57,913	100	39,164	100				

#### **COSTS PER TYPE OF TRAINING PSA ITALY**

		2020			2021			2022		
COSTS BY TYPE OF TRAINING (€)	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
Management training	10,864	0	21,041	15,292	0	21,041	25,369	163	5,927	
Security Training	22,183	10,217	9,548	16,706	15,660	9,548	14,506	19,546	12,097	
Professional updating	36,182	47,696	13,031	53,331	57,847	13,031	40,012	37,402	17,756	
TOTAL	69,229	57,913	43,620	85,329	73,507	43,620	79,887	57,111	35,780	

company, excluding that financed funds and public funds, detailed as follows: training whose ownership remains with accredited training organisations that allow training activities to be provided to employees without direct costs to the company for teaching; of course, the cost of the students is always borne by the company. Within the economic investments made over the last three years on training, **PSA** Genova Pra' was able to utilise funding from public funds as detailed below:

- private interprofessional funds (Fondim- funds, detailed as follows: presa);
- •2021: € 30,360 financed, 100% from private inter-professional funds (Fondimpresa and Fondirigenti);
- •2022: € 31,635 financed, 100% from private interprofessional funds (Fondimpresa).

ne above figures take into account **PSA SECH**, for its part, was able to use all financing received directly by the funding from private interprofessional

- •2020: € 15,586 financed, 100% from private interprofessional funds (Fondimpresa):
- •2021: € 27,580 financed, 100% from private interprofessional funds (Fondimpresa):
- •2022: € 6,240 financed, 100% from private interprofessional funds (Fondimpresa and Fondirigenti).

from private interprofessional funds and In the case of **PSA Venice-Vecon**, on the other hand, the company managed to uti-•2020: € 41.035 financed, 100% from lise funding from private interprofessional

- •2020: € 22.647 financed. 100% from private interprofessional funds (Fondimpresa):
- •2021: € 4,947 financed, 100% by private interprofessional funds (Fondimpresa).
- •2022: training costs were self-financed.

COVID-19 epidemiological emergency, ty, returning to a total number of training hours equal to pre-COVID levels.

A contributory factor in this increase was also an intensive recruitment campaign vehicle driver trainees, which brought with it a large number of hours of training for in addition to the several hours of safety courses required for each of them.

ised on the management of 'Work-Relat-

# **6.3 SUSTAINABLE** PROCUREMENT

SA Italy terminals attach increasng importance to sustainable procurement practices, as purchasing decisions affect environmental, social and economic aspects both locally and globally. Working with qualified and reliable suppliers helps organisations to meet customer needs in a timely and effective manner, while also playing a crucial role in options to abate the negative ESG impacts generated.

The three organisations that are part of PSA Italy therefore adopt a qualification process that involves the initial assessment and periodic re-evaluation of suppliers to ensure that the services, equipment and products procured meet all the quality, safety, ethical and other aspects included in the macro-groups of economic, social and environmental sustainability.

Companies keep procurement processes under control, so that they are carried out in full compliance with the criteria of transparency and equal access, thus ensuring that suppliers and contractors meet the requirements of professionalism, legality, reliability and cost-effectiveness in order to operate in terminal areas.

Every supply of goods or services is subject to the judgement of the corporate functions that actually used them, by filling in special evaluation forms concerning the type of activity performed by the suppliers and compliance with procurement requirements, as well as health, safety and environmental compliance. For the year 2022, no suppliers were identified at PSA Italy terminals as having significant potential and actual negative social and environmental impacts. Any non-conformities found are tracked, evaluated and taken into account for future supply assignments. During 2022, the total number of suppliers with whom business relations were

maintained amounted to 1.106 for PSA Italy, 599 involved by PSA Genova Pra' and PSA SECH and the remaining 507 by PSA Venice-Vecon.

For PSA Italy's terminals, most of the expenditure by supply is concentrated on the purchase of services and goods for the conduct of operations. In particular, the main types of services purchased in 2022 regarded the use of temporary port labour, yard maintenance activities, railway haulage and handling (mainly at the terminal of Genova Pra', document management and coordination of operations in and out of the terminal construction maintenance at the quays and yards, internal transport services (mainly for the Genova Pra' terminal), asphalting activities, canteen service (only for the Genova Pra' terminal), software assistance, lifting equipment rental, and fire watch activities. With regard to the goods purchased in the year 2022, most of the expenditure concerns the purchase of: capital goods (mainly reachstackers), electrical and mechanical maintenance material. tyres for the vard vehicles, diesel for vehicle handling, electricity and gas.

The progressive integration of sustainable procurement into PSA's - and therefore PSA Italy's - ESG strategy will increasingly ensure awareness of the impact generated by the purchase of products and services, whose decisions weigh on the environment and society, along the value chain. In fact, the PSA parent company has developed a Sustainable Procurement Framework (SPF) that envisages the strengthening of responsible operations in the areas of circular economy, green alternatives and cybersecurity, while holding the line on the principles of ethics and integrity already in place.

including safety officers and security personnel, held by a psychologist with expertise in the subject.

smoothly, with in-house groups being brought back into the classroom and only one-to-one courses left in virtual mode.

For **PSA SECH**, it is useful to emphasise that management training and refresher training hours are an expression of corporate will, while safety training hours are between the two Genoese realities, the also mandatory.

Continuing a path started years ago, PSA SECH's commitment to training and prevention has continued. The number of emergency responders has grown and it has become more necessary than ever to continue their compulsory initial or refresher training.

sible to resume training activities in the management area, including the 'Change management' course for 25 people (the terminal's operational, maintenance and on 28 April 2023. security area managers).

In November 2022, a training programme was launched, via the Cyber Guru e-learning platform, dedicated to the topic of Cyber Security Awareness, which will last 12 months and comprise 12 training modules, each of which is dedicated to a specific topic. The training is compulsory and is part of the fulfilments that PSA SECH must achieve within the security frameworks by the PSA International group. (CSMS and GITSS) defined by PSA.

Through a cooperation with the 'Fondazione Accademia Italiana della Marina Mercantile', a digital literacy course was organised, aimed at providing the participants most in need in this sense (49 people) with the basic skills to use computers and the Internet and to deal in a practical way with the use of the operating system, file and folder management and the Office package software for word processing and spreadsheets.

Confirming what happened in the recent past. English language courses were also provided in 2022 at TILC (The International English language courses also continued Language Centre), attended by PSA SECH staff from various departments.

> Following a mandate received from the Managing Director and the Human Resources Director of the PSA Genova Pra' and PSA SECH terminals to work on a project to foster integration and synergies "ONE Company - Change Agents" cor-

porate training project began on 20 May 2022: 22 colleagues, chosen from the staff of the two Genoese PSA companies with different roles and levels of engagement, but with the same approach or positive attitude, divided into three groups, started working on three different projects on During the year 2022, it was also pos- how to build an ideal company model for the near future in three different aspects: development of technological, organisational and people skills. The project ended

> As can be seen from the table above, during the year 2022, a substantial part of PSA Venice-Vecon 's training activity was devoted to safety, followed by professional refresher courses (renewal of licences, driving and vehicle driving skills, etc.) and, finally, managerial training, through courses in English, public speaking, data analytics programme, as well as others organised

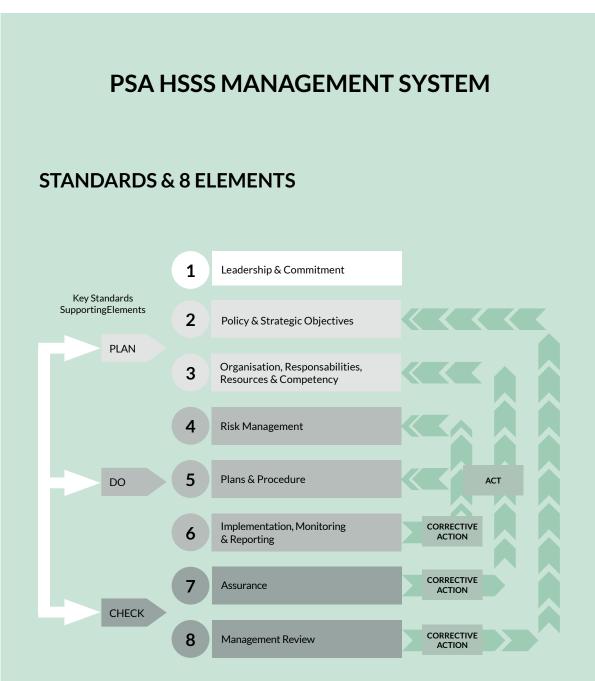
> In 2022 in PSA Venice-Vecon, in addition to the legally obligatory training courses, professionalising training sessions were also provided, promoted both at Group and local level, which mainly focused on computer literacy, the development of problem-solving skills and the introduction to RPA (Robotic Process Automation), to identify which processes are most suitable for automation.



# **6.4 OCCUPATIONAL HEALTH AND SAFETY**

#### THE HEALTH AND SAFETY MANAGEMENT SYSTEM

PSA Italy's three terminals operate in accordance with PSA Group policy and standards.



06. SOCIAL SUSTAINABILITY

PSA Genova Pra', PSA SECH and PSA Ve-standard, meeting the need for continuous nice-Vecon have also chosen to operate improvement in health and safety perforaccording to the UNI ISO 45001:2018 mance.

The terminals of PSA Italy therefore implement a system of controls aimed at ascertaining the conformity of the health and safety management system with the reference standards and mandatory regulations, as well as verifying:

- the implementation and effectiveness of the prevention and protection measures planned as a result of the risk assessment activity;
- the provision of adequate resources and means for the maintenance and continuous improvement of the management system.

This system of controls, implemented by the terminals of PSA Italy, allows the identification of non-compliant services and activities and is mainly articulated in:

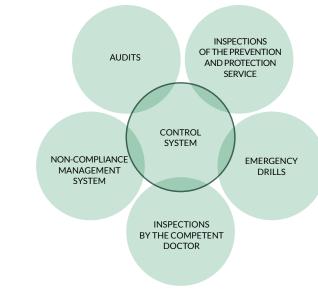
- <u>first-party audits</u> conducted by qualified internal and/or external personnel and third-party audits conducted by independent, accredited certification bodies;
- periodic and systematic inspections of workplaces, conducted by in-house prevention and protection personnel, to ascertain compliance with health and safety requirements and conditions, in all places and in the performance of all com-

 drills planned to test possible emergency scenarios identified by PSA Genova Pra', PSA SECH and PSA Venice-Vecon in order to assess the effectiveness of the intervention plans and the preparedness of the personnel in charge. The multi-year planning of exercises is reviewed periodically on the basis of the results of simulations carried out and actual emergency events. The outcomes of the tests are managed from a systemic perspective, through the identification, where necessary, of actions to improve the response to the various events that may occur:

• periodic inspections by the competent doctor to ensure that working environments and conditions guarantee the health and safety of operators;

pany activities;

• adoption of management systems that allow for the monitoring on a timely basis of mandatory and voluntary health and safety compliance and the controlled management of any non-conformities detected, implementing all corrective actions necessary to restore the full effectiveness of the health and safety management system.



#### **EMERGENCY MANAGEMENT IN PSA ITALY**

The emergency plan of the PSA Genova Pra' terminal was updated in 2022 to align it with the procedures and equipment purchased and tested in the terminal in recent years; coordination with the local 118 number was recently implemented to define the best procedure for calling and possibly rescuing people by helicopter.

In addition, the usual annual workplace evacuation tests - including the evacuation of operators from crane installations - and simulations of planned emergency situations, all tested at least every three years, were conducted at the PSA Genova Pra' terminal in 2022. In view of the development of the pandemic situation, the simulation of the medical emergency for workers with symptoms attributable to COVID 19 was cancelled.

Ten actual emergencies occurred in the year 2022, six of which were also classified as environmental emergencies; all were managed effectively, as defined in the company's emergency plan.

No changes were made during the year to the emergency equipment at the PSA Genova Pra' terminal, on which improvements had already been initiated and completed in previous years.

The PSA SECH terminal, for the year 2022, subject to the continuation of the COVID 19 emergency, tested the scenario 'fire in the temporary storage area for dangerous goods' and the scenario 'dispersion of dangerous substances', based on a real event: a imo 3 tank transfer containing acetyl butyl acrylate, due to damage during unloading. The outcome of the tests did not reveal any need to change the emergency plan, which was nevertheless revised in the course of 2022 to incorporate the guidelines of the PSA Group (precise indication of the persons in charge of emergency management), include within it the location of AEDs and the new man in distress recovery equipment set up in the main porter's lodge and for the use of the fire brigade, as well as to incorporate an environmental report acquired by the certification body during the first audit on the conformity of the IMS with standard 14001:2015 which took place in December 2021 (fire-fighting water management).

In terms of emergency equipment, during 2022, PSA SECH was equipped with a rolling stretcher and a net stretcher for rescuing men in difficult recovery conditions. These were located at the main gatehouse, easily accessible to rescue personnel. For PSA SECH, also important was the set-up, completed in 2021 but put into operation from 2022, of the tracking system, laser 4th tier RMG. The safety system for yard cranes (transtainer) makes it possible to work in 4th tier, avoiding collision of containers stored at yard with the spreader; collision of containers stored sat yard served by RMGs is, in fact, one of the most frequent accident situations for PSA SECH and this initiative aims to reduce its incidence.

At the Venice-Vecon PSA terminal, during 2022, emergency drills were also carried out in cooperation with the personnel on board the cruise ships, simulating fires on the quayside and the need for evacuation of land-based personnel to activate the external emergency plan, also involving the fire brigade and Port Authority's emergency medical service.

In particular, three exercises were carried out to simulate three emergency scenarios. The drills involved staff working during the cruise service - the terminal's emergency team and G.p.G Vecon operators, with terminal evacuation tasks. The emergency scenario of the activation of the external emergency plan, in implementation of Art. 21 of Legislative Decree no. 105/2015 - Piano di Emergenza Esterna Rischio Industriale Polo di Porto Marghera.

With regard to emergency equipment, again in 2022 PSA Venice - Vecon replaced fire-fighting PPEs by providing the emergency team with new emergency management kits consisting of a fire-fighting jacket, fire-fighting over-pants, fire-fighting boot, fire-fighting helmet complete with visor and under-helmet, and fire-fighting glove.

#### HEALTH AND SAFETY RISK ASSESSMENT AND MANAGEMENT

PSA Italy implements and maintains processes aimed at the continuous identificasituations and organisational changes.

tion of the health and safety of workers and all those who access company areas. tion and elimination of hazards to minimise It should be noted that, in 2022, PSA Venrisks to the health and safety of operators. ice-Vecon's risk assessment document up-These processes take into account not date introduced cruise cycle processes and only routine business activities, but also alignment to the management systems for non-routine activities, injuries, emergency all adopted schemes UNI ISO 45001:2018, UNI EN ISO 14001:2015, UNI CEI EN ISO Once the hazard identification and risk 50001:2018, UNI EN ISO 9001:2015. It assessment phases have been completed, was therefore necessary to update specific terminals take effective preventive and risk assessments such as: noise risk, vibraprotective measures to ensure the protec- tion risk, electromagnetic field risk, artificial optical radiation and microclimate risk.

#### WORKER PARTICIPATION. CONSULTATION AND COMMUNICATION ON HEALTH AND SAFETY ISSUES

mote the communication, participation, sity of gender, language, culture, literacy consultation and involvement of workers, and disability. with regard to health and safety, both di- Consultation activities involve the definirectly and indirectly through the compa- tion of communication processes that: ny RLSs; the company's communication • ensure that workers acquire the neces-

PSA Italy establishes processes to pro- methods take place with respect for diver-

sary awareness of:

- -HSSS policy1 and objectives for occupational health and safety, security and sustainability;
- importance of its contribution to the effectiveness and performance improvement of the health and safety management system and the implications and potential consequences of not complying with legal and system requirements;
- importance of active participation in the analysis of incidents affecting them

<sup>1</sup> HSSS: Health, Safety & Security, Sustainability

and the results of root cause analysis; terminals ensure that workers at all levels are encouraged to report hazardous situations so that preventive measures can be taken and corrective action taken:

- importance of their involvement and of the personnel present in PSA Genova Pra', PSA SECH and PSA Venice-Vecon during the audit activities, to ascertain compliance with the management system requirements;
- knowledge of the risks lying in the con-

text in which they operate;

- -importance of complying with current safety procedures and instructions; -correct identification of hazards, health and safety risks;
- -ability to remove themselves from work situations that they believe pose a serious and immediate danger to their life or health.
- encourage dialogue and exchanges, with the aim of making the necessary infor-

<sup>2</sup> RLS: Workers' representative for security (Rappresentante dei Lavoratori per la Sicurezza).

tors.

#### **"SAFETY WEEK"**

In January 2022, the PSA Group repeated its now customary 'Safety Week', the theme of which this year was Valuing Lives. During this week, PSA Italy terminals shared safety awareness video messages promoted by the PSA Group with workers and launched 'Safety Walks', walks by managers around the yard and quayside, an opportunity to meet and talk with operational staff. Safety walkabouts took place in the operational areas of the three terminals in recent months. The walk was attended by HSSS managers and staff, who observed the various working areas, the yards, the dock, the workshop, and the commercial gates. It was an opportunity to meet with workers to illustrate safe behaviour, to gather their observations and needs, and to find out whether any anomalies or reports of occupational health and safety issues had come to light during the shifts, as well as on the application of the prevention and protection measures in place at the terminals.

#### **'OBJECTIVE 18' CAMPAIGN**

During GO GREEN week (19 to 29 September 2022), the terminals of PSA Genova Pra', PSA SECH and PSA Venice-Vecon have decided to promote the sustainability goals of the UN 2030 Agenda and also join the 'Goal 18' Security Campaign. The 2030 Agenda for Sustainable Development, 'to achieve a better and more sustainable future for all', mentions 17 universal and interconnected goals to be achieved by 2030. These are essential goals such as fighting hunger and poverty, combating climate change, social and gender equality, the right to health and education, decent work or access to water and energy.

In particular, as far as occupational health and safety is concerned, considering

that still in 2020, 554,340 injuries at work were reported to INAIL\* in Italy, of which 1,270 with a fatal outcome, the LHS Foundation\*\*, with the support of the Italia Loves Sicurezza movement, launched the 'Objective 18' communication campaign in April 2022, which symbolically wants to add an eighteenth objective to the 2030 Agenda, focusing on the theme of health and safety culture, at work and in daily life. The ultimate target, to be achieved by 2030, is a 50 per cent reduction in injuries at work, on the roads and in our homes.

In order to disseminate knowledge and experience for the protection of people's health and safety and with the aim of implementing safe behaviour every day, PSA SECH and PSA Genova Pra' have drawn up a manifesto consisting of 10 principles to be read, shared and 'made our own' so that they do not remain mere utopia. A questionnaire was then prepared and workers were asked to choose which of the 10 principles they considered most significant in contributing to a 50% reduction in occupational injuries. Once the workers had completed the questionnaire, they received a small but significant gadget: a t-shirt with the company logo printed on it with the 17 objectives and the ten points of 'Objective 18'.

\*\* LHS = Leader in Health and Safety is a foundation of SAIPEM see link https://www.fondlhs.org/metodo-lihs/

#### PSA VENICE-VECON IDEAS WORKSHOP

The 'Ideas Workshop' is an initiative of PSA Venice-Vecon with the aim of involving workers from different departments so that they can exchange views by offering different points of view on the activities carried out within the terminal and the effects on health and safety, the environment, quality, energy and processes in general. The working group is made up of people who carry out different tasks within the terminal, so that moments of sharing and reflection can be created that allow workers to propose ideas for improvement and innovative ideas.

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mation available to workers and RLSs<sup>2</sup>. in order to provide informed feedback that must be taken into account by terminals before making a decision in terms of workers' health and safety;

• prescribe appropriate health and safety behaviour towards internal and external stakeholders, such as direct and indirect workers, suppliers, contractors and visi-

<sup>\*</sup> INAIL: National Institute for Insurance against Accidents at Work (Istituto Nazionale Assicurazione contro gli Infortuni sul Lavoro)

#### HEALTH SURVEILLANCE

Health surveillance is one of the preventive measures for workers exposed to health risks caused by physical, chemical, biological or ergonomic agents.

Health examinations are carried out according to a schedule defined by the to first aid workers. competent doctor in consultation with the terminal employers. The competent doctor, who is in possession of the requirements laid down by law, carries out the medical examinations in suitable premises equipped for the examination of the various aspects of workers' physical and psycho-aptitude.

are attached to the health and risk file and on the basis of them the competent doctor expresses a judgement on the specific task, which may be: suitability; partial, temporary or permanent unfitness, with prescriptions or limitations; temporary unfitness; permanent unfitness.

not end with the health surveillance of employer and the prevention and protecthe implementation of measures for the aminations for diagnostic tests.

protection of the health and psycho-physical integrity of workers; they also collaborate in the organisation of the first aid service, with particular regard to the definition of the medical-surgical aids available

They participate in the information and training of workers and is the only person authorised to provide information to workers on the results of diagnostic tests and health surveillance and to hand over medical documentation. on request or on termination of employment. It is important to emphasise that the risk health record The results of the medical examination contains sensitive data and must therefore be treated in accordance with professional secrecy and the provisions of Reg. EU/2016/679 and Leg. 196/2003, the personal data protection code.

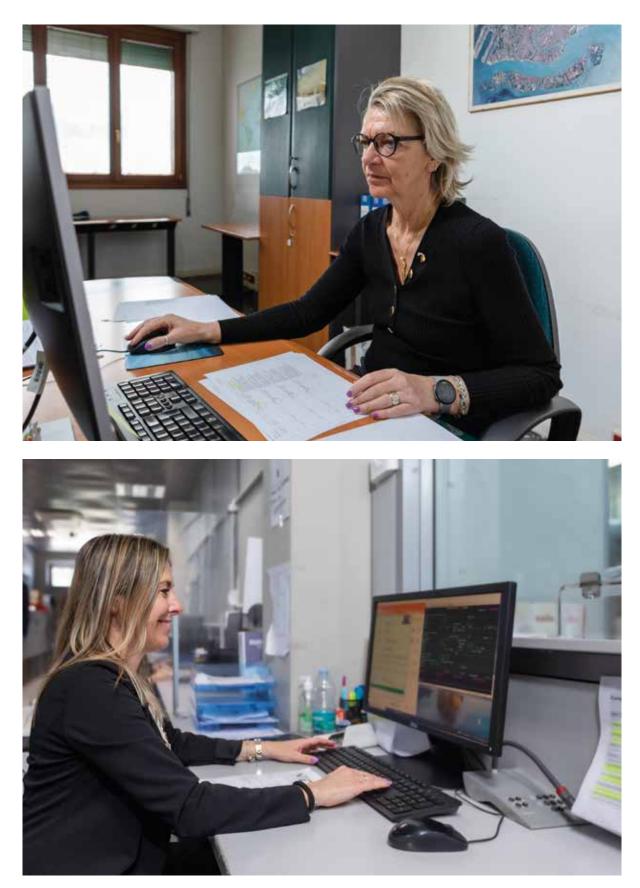
In addition to the health surveillance activities described above. PSA Genova Pra'. PSA SECH and PSA Venice-Vecon have The activity of the competent doctor does taken out private insurances in order to guarantee all workers access to health serworkers: in fact, they collaborate with the vices, even outside of work, with the aim of preserving their health through annual tion service in the assessment of risks and check-up programmes and additional ex-

#### HEALTH AND SAFETY TRAINING FOR WORKERS

SECH and PSA Venice-Vecon to implement ference Agreement no. 221 of 21 Deceminformation, education and training activi- ber 2011, pursuant to Legislative Decree ties consistent with company policies, the no. 81 of 9 April 2008, which regulates the ethical principles contained therein, the duration, minimum contents and methods relevant applicable legislation, the voluntary adoption rules, the commitments of workers, supervisors and managers, as entered into and the corrective actions re- well as optional training for the subjects lating to the prevention of the recurrence of non-compliance, accidents and injuries. It is the task of PSA Genova Pra'. PSA SECH and PSA Venice-Vecon to ensure ing types of health and safety training, also that workers are competent, including the ability to identify hazards; to this end, the two sites plan, organise, implement and verify the learning and effectiveness of information, education and training activities, either internally or through qualified external parties. Terminals provide workers with safety training, in compliance with

It is the duty of PSA Genova Pra', PSA the provisions of the State-Regions Conof compulsory safety training, updating referred to in Article 21, paragraph 1, of the same Legislative Decree no. 81/08. In detail, the terminals provide the followguaranteeing the required updates according to regulatory requirements:

• general training, lasting 4 hours, covers all workers and covers general concepts of safety at work (Art. 37, Legislative Decree No. 81/2008). This training is provided on a one-off basis to all personnel. • specific training refers to the tasks, the



risks associated with them and the relevant prevention and protection measures and procedures, which are characteristic of the sector or industry to which the company belongs. The duration of the specific training is in addition to the general training and varies from 4, 8 or 12 hours depending on whether it is aimed at low, medium or high risk tasks respectively. E-learning training for workers is only allowed for the general part (4 hours) and not for the specific part. This training is updated every five years by subjecting workers to a six-hour course.

- training for supervisors is of a minimum duration of 8 hours, is provided in addition to the training received as a worker and includes the development of the following topics:
- -main actors in the company's prevention system;
- -relations between the various internal and external actors in the prevention system;
- -definition and identification of risk factors:
- accidents and damage:
- -communication and awareness-raising techniques for workers;
- -risk assessment of the company, with particular reference to the context in which the supervisor works:
- -identification of technical, organisational and procedural prevention and protection measures;
- -ways of exercising the function of monitoring compliance by workers.

This training is updated every five years by subjecting workers to a six-hour course.

- training for managers of a minimum duration of 16 hours, divided into 4 modules: -legal-regulatory module;
- security management and organisation;
- -identification and assessment of risks;
- -communication, training and consultation of workers.

This training is updated every five years by subjecting managers to a six-hour course.

• training for workers' safety representatives, pursuant to Article 37(11) of Legislative Decree 81/2008 and subsequent amendments and supplements, which provides for an initial training of at

least 32 hours and an annual update of 8 hours.

- mandatory training of resources in emergency preparedness and response roles divided into:
- -first aid training, provided in accordance with Ministerial Decree 388/03. This has a duration of 16 hours and is updated every three years through a 6-hour course. First-aid responders are trained in the use of automatic external defibrillators (AEDs) and included in the regional network of qualified persons. Specific BLS (Basic Life Support) training is updated every 2 years, as required by the regulation for BLSD Re-Training.
- -fire-fighting training. This training, provided in accordance with the provisions of Ministerial Decree 10/3/98, amended by Decree 2/9/21, effective from 4/10/22, has a different duration. varying between 4 and 16 hours depending on the level of risk related to the job held. It is renewed every 5 years through a course ranging from 2 hours (risk level 1) to 8 hours (risk level 3).
- training on the use of means and equipment, necessary for the purposes of issuing the qualification to drive them, governed by the State-Regions Conference Agreement No. 53 of 22 February 2012, which regulates the procedures for recognising the qualification to drive work equipment, the training subjects, the duration, the addresses and the minimum requirements for the validity of the training, in implementation of Article 73, paragraph 5 of Legislative Decree 81/2008 as amended. In terminals, the equipment that falls within the scope of this regulation are forklifts, mobile and elevating work platforms and reachstackers. Again, this is training that must be updated every five years.
- training for the qualification to drive other means and equipment present in the terminals, the training of which is not covered by the State-Regions Conference Agreement no. 53 of 22 February 2012, but is provided in compliance with internal procedures and in accordance with the provisions of Legislative De-

cree no. 81/08. and, for PSA Venice-Vecon, also in accordance with Ord. no. 16/2018 of the Port Authority System of the North Adriatic Sea (AdSP MAS) that regulates the training and qualification of personnel operating within the Port of Venice. Having obtained the qualifications required by the aforementioned Ordinance, the PSA Venice-Vecon trainers have provided the new operating personnel with training courses for the qualification to drive forklifts, reachstackers, port tractors, rubber-tyred transtainers, quay cranes, and container clerks; this activity envisages an examination by a mixed commission of AdSP MAS, art. 17 ex L.84/94 and terminal operators; the training is held every five years.

• Training of workers in electrical work, according to CEI EN 50110-1, CEI 11-27 PES (experienced person) - PAV (warned person) PEI (fit person)

#### NON-COMPULSORY SECURITY TRAINING **PROVIDED IN THE YEAR 2022**

Since for **PSA Italy** training does not only mean fulfilling the legal and regulatory obligation, during 2022, companies offered their employees the opportunity to grow and keep up-to-date, in order to keep their safety skills and competences upto-date with the evolution of their work. Among the growth initiatives offered by the organisation to its workers, for PSA Genova Pra' and PSA SECH, the 2022 meeting of company managers and supervisors with Saipem's non-profit foundation LHS (Leader in Health and Safety), which aims to hold safety courses in an alternative and dynamic way, infusing participants with new stimuli to create a new and improved safety culture, is highlighted. The training was solved through cooperative and experiential learning methodologies, based on discussions, group activities, role-plays and interactive exercises that simulate real-life situations, leaving aside traditional training to appeal to people's inner selves and universally shared human values. This training session helped to align managers and supervisors on shared values as the foundation of the company's safety culture and to create greater sharing and collaboration.

Among the training initiatives offered by **PSA Venice-Vecon** are, in 2022, training courses on the emergency and security plan, delivered to all operators involved in the new cruise operating cycle, and meetings organised with a physiotherapist to teach staff postural exercises to improve individual well-being.

#### 6.4.1 EMPLOYEE INJURIES **AND PROFESSIONAL DISEASES**

SA Genova Pra', PSA SECH and PSA be implemented to avoid the recurrence of Venice-Vecon protect the health and the second the second states of the second st Venice-Vecon protect the health and the same types of injuries. safety of workers according to the PSA monitors the injury trends of the terguidelines defined by the PSA Group and minals belonging to the group through the the internationally recognised standard Lost Time Injury Frequency Overall indicator, UNI ISO 45001:2018.

vestigation activities, which are necessary worked. to ensure the reconstruction of the dy- For 2022, the figures for the three terminamics of the events, the identification of nals of PSA Italy follow. root causes and the definition of actions to

which shows the total number of work-re-Following the occurrence of injuries, in lated injuries, occurring to PSA employees particular, terminals initiate in-depth in- and external workers, per million hours

#### LOST TIME INJURY FREQUENCY OVERALL

2022	PSA GP	PSA SECH	PSA VENICE
LTIF	5.80	4.18	3.61

#### INJURIES AT WORK AND OCCUPATIONAL ILLNESSES AT PSA ITALY

#### **EMPLOYEE INJURIES AT WORK**

		2020			2021			2022	
EMPLOYEES	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
No. of injuries at work*	14	6	0	16	5	0	18	5	0
- of which severe**	8	2	0	2	0	0	3	2	0
- of which fatal	0	0	0	0	0	0	0	0	0

\*Number of injuries reported to INAIL in accordance with national regulations..

"Severe injuries are defined as those exceeding 39 days of absence from work. The PSA SECH terminal does not have data on the days of absence from work of external non-employed staff.

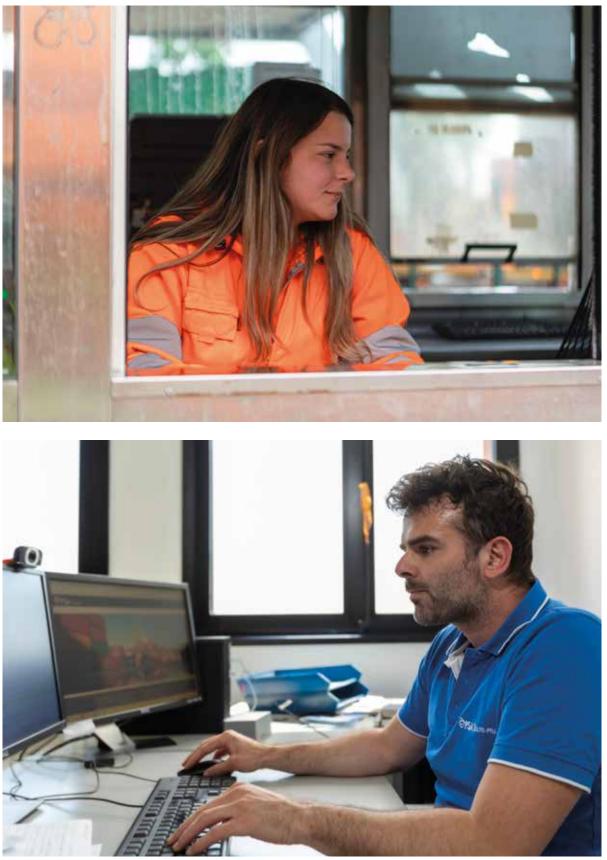
#### **OCCUPATIONAL INJURIES OF NON-EMPLOYED WORKERS\***

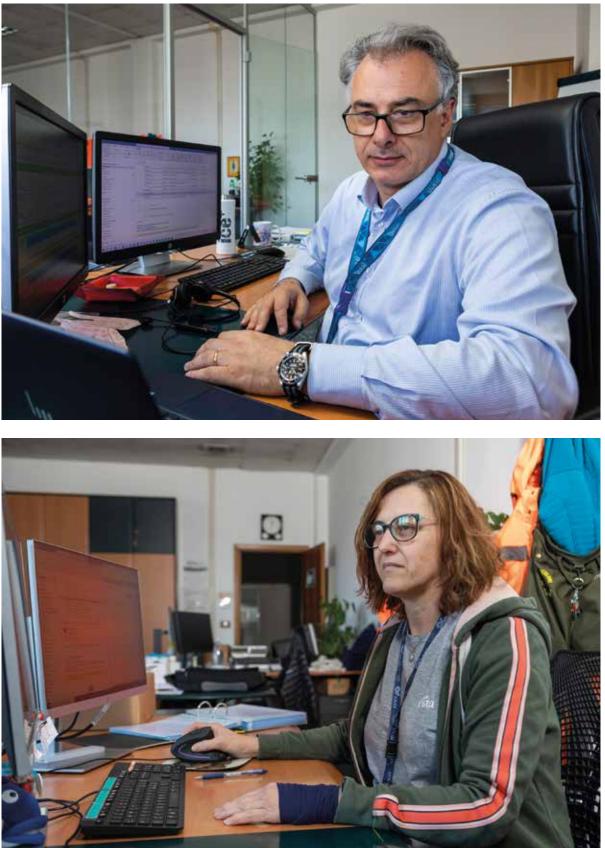
		2020			2021		PSA GP PSA SECH		2022		
NON-EMPLOYEES	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	-	PSA VENICE		
No. of injuries at work	5	1	0	7	2	1	7	1	1		
- of which severe**	N.D.	N.D.	0	N.D.	N.D.	0	N.D.	N.D.	0		
- of which fatal	0	0	0	0	0	0	0	0	1		

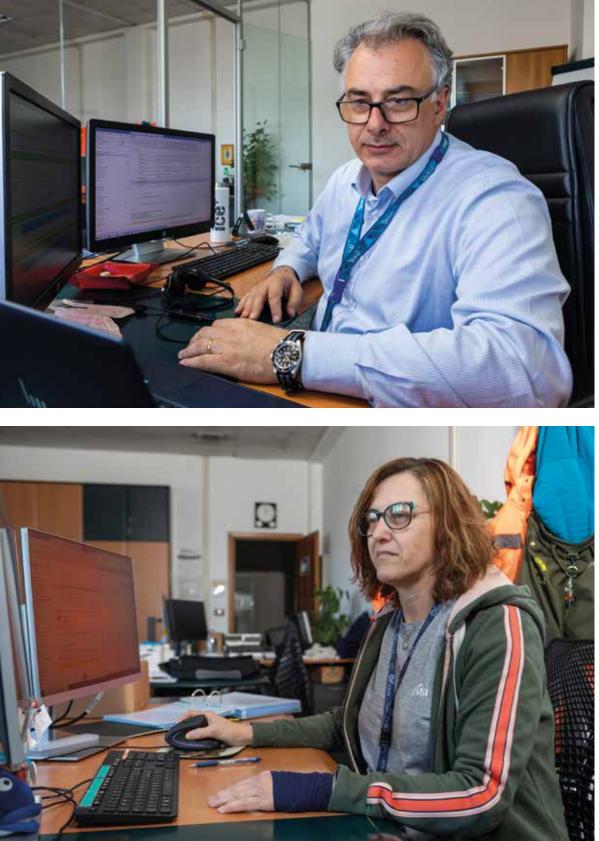
\* Including Dockers company workers.

\*\*Severe injuries are defined as those exceeding 39 days of absence from work. The PSA SECH terminal does not have data on the days of absence from work of external non-employed staff.









#### **KPI OCCUPATIONAL INJURIES**

EMPLOYEES	2020			2021			2022		
INJURIES AT WORK	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE
Injury Incidence Rate	21.57	25.97	0.00	24.73	22.12	0.00	26.87	22.12	0.00
Injury Frequency Rate	14.50	17.05	0.00	16.35	14.06	0.00	18.17	13.97	0.00
Fatal Injury Frequency Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
High-consequence work- related injuries index	8.28	5.68	0.00	2.04	0.00	0.00	3.03	5.59	0.00
Recordable work-related injuries frequency index	6.21	11.37	0.00	14.31	14.06	0.00	15.14	8.38	0.00
Injury Severity Rate	0.89	0.55	0.00	0.47	0.11	0.00	0.62	0.42	0.00
Injury Average Duration	61.71	32.33	0.00	28.87	7.60	0.00	34.28	30.40	0.00

The injury rates follow the following calculation methods, consistent with the GRI guidelines:

- Injury incidence rate: no. of injuries \* 1,000/no. of employees This index, starting with the 2018 Sustainability Report, was calculated using a multiplier of 1,000 instead of 100, in order to obtain a value in line with legal parameters, instead of a figure that until now had been considered more representative when compared to terminal size.
- Injury frequency rate: (total injuries/total hours worked) \*1,000,000. This index is calculated using a multiplier of 1,000,000 instead of 100,000, in order to obtain a value in line with legal parameters, rather than a figure that until now had been considered more representative when compared to terminal size.
- Injury severity rate (Severity Rate): (total days lost/total hours worked) \* 1,000 Compared to other indicators, this index is calculated using a multiplier of 1000 to obtain a representative value when compared to terminal size.
- Injury average duration: no. of days off work due to injury/no. of injuries.

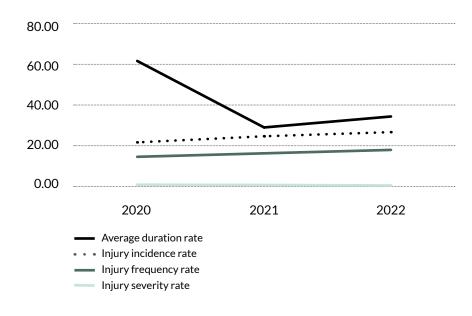
In PSA Genova Pra' PSA SECH and PSA Venice-Vecon there were no cases of occupational diseases for the three-year reporting period.

### **6.4.1.1 PSA GENOVA PRA' INJURY ANALYSIS**

eferring more specifically to the accidents) is comparable with the past two (18 injuries at work, excluding commuting per year).

njuries occurring to **PSA Genova** years (16 in 2021, 14 in 2020), observing Pra' employees, in the year 2022 a clear decrease compared to previous the number of injuries reported by INAIL\* years (where there were about 30 injuries

#### **INJURY TREND PSA GENOVA PRA'**



Injuries occurring to **not employed staff** All events were subjected to analysis in working at the terminal are also moniyear, amounted to 7 events.

The majority of injury cases occurred in the workshop and spare parts warehouse (39%), followed by the shipboard (17%) and container yard (17%); the analysis of accident events reveals that the largest number of accident events continue to be caused by dynamics associated with operator inattention or accidental causes, in particular 33% of cases were due to a foul foot.

order to identify their causes and any additored, which in 2022, as in the previous tional prevention and protection measures to be implemented, such as:

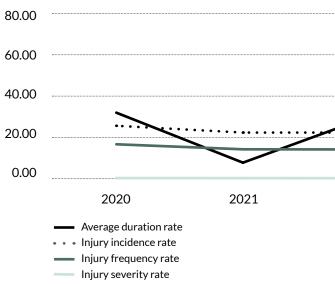
- modifications to be made to equipment; • definition of specific operating instructions:
- awareness of personnel involved in injurious events:
- implementation of additional technical measures to improve the safety of equipment or machines.

### **6.4.1.2 PSA SECH INJURY ANALYSIS**

**sonnel**. Of these, two turned out to be had been set at 9. severe injuries, even though they were PSA SECH's accident trend data for the minor events, as the absence from work three-year period 2020-2022 are reportexceeded 40 days for both. PSA SECH also ed:

nere were 6 iniuries at PSA SECH continued to enhance the value of the LTIF in 2022, of which 5 occurred to Overall adopted by the group; in 2022 this **employees** and 1 to **external per-** index settled at 4.18 against a target that

#### **INJURY TREND PSA SECH**



The statistics of frequency (14%), incidence (22%) and severity (0.42%) were all lower than the average of the previous three years (frequency 19%; incidence 30%; severity 0.47%), reconfirming the company's good injury trend; the duration (30.4 days) increased compared to the average of the previous three years (22.6 days), as the parameter was affected by the two severe injuries that exceeded 40 Although the inspection immediately after days' absence.

order to identify their causes and possible additional prevention and protection measures, which were limited to the following:

- awareness of personnel involved in accident events:
- health and safety issues, through posters, videos and text messages on compa-

With regard to the two severe injuries, with prognoses of 49 and 47 days respectively, it can be stated that in both cases the equipment used by the workers and the organisation of work were adequate. More specifically, a severe injury occurred to a worker who hit his wrist when falling while climbing on an yard crane (RMG). the event did not reveal any anomalies in All events were subjected to analysis in the route followed by the injured person, as a corrective action, a general check of the access stairs to the yard cranes and the affixing, where necessary, of new non-slip tape was nevertheless activated. The other accident involved a miscellaneous goods worker who experienced pain in • dedicated communication to workers on his arm while handling some hooks; given the absence of a violent cause, it is likely that the injury occurred as a result of a

2022	

#### ny tools available to staff.

<sup>\*</sup> INAIL: National Institute for Insurance against Accidents at Work (Istituto Nazionale Assicurazione contro gli Infortuni sul Lavoro).

arm.

All other events were characterised by a son, disregarded the duty of precedence of moderate prognoses.

As far as **external personnel** are con- the prescribed limit in port areas. was particularly significant.

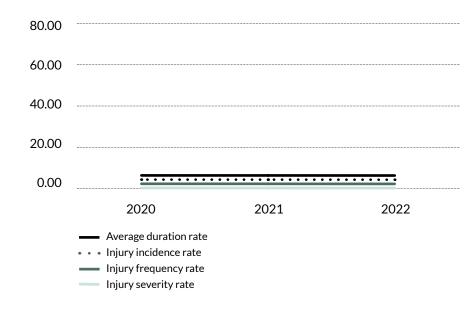
The event involved a collision between a behaviour of its employee. maintenance van and a trolley truck. From

previous fatigue condition in the worker's the analysis of the accident, it was concluded that the van, driven by the injured perslight degree of severity and resulted in the operating vehicles and was travelling at a speed that was certainly higher than cerned, one injury involving an external The corrective action took the form of employee occurred during 2022, which sending an awareness-raising communication to the external company about the

#### 6.4.1.3 PSA VENICE-VECON INJURY ANALYSIS

t PSA Venice-Vecon, there were no njuries to employees in the threvear reporting period.

#### **INJURY TREND PSA VENICE-VECON**



2022, a dramatic and painful event occur- in which a worker lost their life

Regarding **not employed staff**, during red on board a ship moored at the terminal

#### **NEARMISS IN PSA ITALY**

he attention of PSA Italy's terminals but which, if these favourable conditions

is also focused on the identification had not occurred, could have had outcomes, of **near misses**, i.e. those events for sometimes even of a certain severity. which, due to a fortunate circumstance, Nearmiss analysis is an important preventhere were no consequences for people, tion tool, PSA Genova Pra', PSA SECH and

PSA Venice-Vecon, therefore, analyse and nearmiss occurred during 2022, caused by deal with near misses with the aim of iden- a fire started as a result of the cutting and tifying new potential hazards and foresee- demolition of decommissioned wheeled ing appropriate and effective measures cranes. Following the occurrence of this that can prevent the recurrence of such event, PSA SECH sent a letter of complaint events.

In particular, with regard to the nearmisses occurred in 2022. PSA Genova Pra' initiated the following corrective actions:

- implementation of additional technical measures to improve the safety of equipment or machines:
- definition of new working procedures:
- implementation of training and information activities dedicated to the prevention of certain types of injuries;
- recall of certain employees or external workers, through their respective figureheads, in order to raise awareness of compliance with correct working procedures:
- awareness-raising of operators focused on the correct application of the Take 5 risk management methodology;
- awareness-raising of operators on the use of PPEs, and monitoring to ensure that it is properly worn;
- carrying out specific checks on the vehicles in order to verify their integrity as well as the functioning of the safety devices in place.

As far as **PSA SECH** is concerned, a single

to an external company, in order to make staff aware of the need to comply with the applicable environmental and safety regulations and to observe the agreed contractual provisions.

#### For PSA Venice-Vecon, the most signif-

icant actions implemented following the occurrence of the nearmisses concerned were as follows:

- recall of certain employees or external workers, through their respective figureheads, in order to raise awareness of compliance with correct working procedures:
- awareness-raising of operators focused on the correct application of the risk management methodology Take 5;
- use of PPE and monitoring to ensure that it is properly worn; • carrying out specific checks on the vehicles, in order to verify the integrity and functioning of the safety devices in place; • carrying out group operational simula-

er courses.

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• awareness-raising of operators on the

tions during occupational safety refresh-

#### **SECURITY IN PSA ITALY: KEEPING OUR PORTS SAFE AND SECURE**

The management of security at the three PSA terminals has always been of paramount importance in view of the fact that port terminals around the world are exposed to potential theft, attempted entry by illegal immigrants, and a transit point for international trafficking in drugs or illegal waste.

Following the tragic event of 11 September 2001 and the issuing of the International Security Code - ISPS Code in 2004, terminals have further raised their level of attention aimed at managing potential terrorist attacks.

In order to ensure compliance with the Group policy adopted globally by all PSA Italy terminals, they engage experienced professionals to support them in assessing terrorism-related threats and maintaining high security standards, in accordance with relevant legislation.

Internal PSA terminal personnel with security duties attend specific training courses, in compliance with international and national standards, and familiarisation sessions are conducted with all other company personnel in order to achieve the greatest possible awareness of the problem on the part of all employees. At PSA Venice-Vecon, training was also carried out in 2022 on the development of the recent Port Facility Security Plan, updated to take into account the needs related to the new security processes of the cruise ship cycle hosted at the terminal.

The guidelines to which PSA terminals refer for the delivery of the above security training activities are IMO Model Courses 3.24 and 3.25 - created to promote the adoption of the 1978 International Convention on Standards of Training, Certification and Watchkeeping for Seafarers (STCW) - and the ISPS Code of the National Maritime Security Programme (PNSM).

As a business rule and as required by the relevant regulations, security service providers must also operate at terminals with personnel duly trained according to the ISPS Code.

In particular, with regard to security checks on persons and their belongings, these are carried out with respect for the fundamental rights and dignity of the human person, respecting gender and different cultural and religious sensitivities.

PFSOs, Deputy PFSOs at PSA terminals, and external resources used to fulfil security duties maintain their competencies by attending regular refresher training sessions in accordance with IMO and PNSM models.

In addition to the provision of the above-mentioned courses, the education and training of terminal personnel in security matters is also continuously ensured by the conduct of drills and exercises, the investigation of incidents, as well as by the continuous information provided by terminals and the indications resulting from audits.

## **6.5 SECURITY AND DANGEROUS GOODS MANAGEMENT**

n order to allow the segregation of loading units, PSA Genova Pra', PSA SECH and PSA Venice-Vecon have dedicated areas for the storage of containers used for the transport of goods considered dangerous (IMO).

PSA terminals ensure compliance with national, international and IMO recommendations in the 'Revised Recommendations on the Safe Transport of Dangerous Cargoes and Related Activities in Port Areas'. Incoming dangerous goods containers are subjected to a series of checks to verify their suitability for acceptance; in particular, the following checks are carried out:

- absence of superficial damage;
- presence of appropriate pictograms indicating the characteristics of the goods contained;
- absence of casting;
- integrity and seal detection for data imputation to the system.

IMO containers deemed suitable are stored at the yard in the dedicated storage terminal's technical-operating staff and manned 24 hours a day by the supplementary fire-fighting service, in compliance, for the Port Authority Ordinance no. 4/2001. age of dangerous goods, containers must be positioned in compliance with the relevant hazard classes and segregation constraints imposed for reasons of compatibility between the different materials stored in the containers. Dangerous goods are excluded from the stopover: explosives the emergency procedures adopted.

- class 1 (except for class 1.4 S), infectious substances - class 6.2 and radioactive/ fissile material - class 7. which may be accepted for direct discharge and loading without stopovers and in accordance with local ordinances. The procedures require constant monitoring of the IMO fleet setup, proper segregation and the presence of any anomalies. The presence of dangerous goods within a port temporary storage facility is, in fact, subject to constant change, as it is constantly influenced by the handling (loading/unloading) activity that takes place within it. Therefore, the risk analysis is dynamic and is managed by means of a dedicated software, Hacpack©, which is used in many other Italian terminals, and allows the risk to be constantly assessed according to the type of goods, the hazard class, the packaging, the weight of each individual package and the total weight of the load of containers in the park. In addition, the software is also able to provide the safety data sheets of the goods in areas; these areas are monitored by the the warehouse in real time to allow any emergency interventions to be managed guickly and correctly, both for environmental and health and safety aspects for Genoa, with the provisions also set forth in workers. The terminals of PSA Genova Pra', PSA SECH and PSA Venice-Vecon also Within these areas dedicated to the stor- have special procedures and monitoring systems in place to ensure the management of dangerous goods and emergency response. In this regard, terminals ensure that all employees are specifically trained, as well as informing all third-party personnel entering their areas about the risks belonging to the following hazard classes present, the behaviour to be adopted and

#### TOTAL IMDG CARGO PSA ITALY 2020 - 2022

	2020				2021			2022		
IMDG CARGO PER CYCLE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	PSA GP	PSA SECH	PSA VENICE	
Import	9,724	2,247	47	10,846	2,641	12	11,386	2,030	2	
Export	11,948	3,130	962	11,662	4,805	822	12,405	2,697	1,552	
Total containers <sup>*</sup>	21,672	5,377	1,009	22,508	7,446	834	23,791	4,727	1,554	
CSC/NSN/ TSC <sup>**</sup>	1487	216	0	1329	434	0	1145	701	4	
TOTAL	23,159	5,593	1,009	23,837	7,880	834	24,936	5,428	1,558	

\*For safety reasons, the unit of measurement taken into account is the container and not the weight or volume of the substances transited. \*\* CSC: out of the vessel's cycle operations (truck/truck); NSN: transhipment; TSC: out of the vessel's cycle operations (train/truck or vice versa).

### 6.5.1 DANGEROUS GOODS IN PSA GENOVA PRA'

he PSA Genova Pra' terminal has the ground, there are two transportable work, as well as mobile fire-fighting equip- IMO storage area. ment are authorised to use.

In order to avoid spillage of substances on broken down into subclasses.

two adjacent areas for the storage MAFI tanks in the terminal for placing conof dangerous goods according to tainers with leaks or spillage; a movable compatible segregation classes; the areas container containing all the material for are covered by a fire-fighting water net- handling any emergencies is kept near the

ment. A mobile fire-fighting vehicle is also The table below shows the percentage available in the terminal, which the emer-figures for the transit of dangerous goods gency personnel of the operations depart- through the terminal over the three-year period under review, which from 2021 are

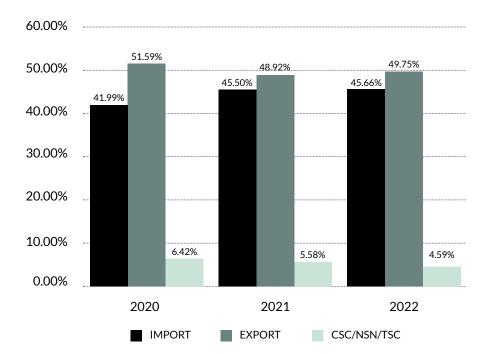
### BREAKDOWN OF DANGEROUS GOODS BY HAZARD CLASSES (%) PSA GENOVA PRA'

		11	MPORT (%	5)	
CLASSES	DESCRIPTION	2020	2021	2022	202
1.4	Explosives	0.00	0.00	0.00	0
2	Gases	0.00	0.00	0.00	0
2.1	Flammable Gases	2.58	2.20	2.18	6
2.2	Non-flammable/non- toxic gases	2.81	2.54	1.45	5
2.3	Toxic gases	0.06	0.03	0.02	0
3	Flammable liquids	28.55	25.98	21.61	47
4	Flammable solids	0.00	0.00	0.00	0
4.1	Flammable solids, self-reactive substances and desensitised explosives	2.94	4.04	2.69	0
4.2	Substances liable to spontaneous combustion	0.32	0.33	0.34	0
4.3	Substances which in contact with water emit flammable gases	1.89	0.47	0.40	0
5	Oxidizing substances and organic peroxides	0.00	0.00	0.00	0
5.1	Oxidising substances	2.37	1.82	2.03	2
5.2	Organic peroxide	0.68	0.53	0.40	1
6.1	Toxic substances	5.71	6.83	6.36	3
8	Corrosive substances	20.98	20.61	22.24	14
9	Miscellaneous dangerous substances and articles	31.12	34.57	40.29	17

#### EXPORT (%) TRANSHIPMENT (%) 20 2021 2022 2020 2021 2022 0.01 0.00 0.00 0.07 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 6.29 6.23 6.29 8.63 6.92 5.62 5.17 4.92 5.07 4.66 3.50 3.50 0.25 0.17 0.55 0.15 0.49 0.47 7.53 50.91 50.75 32.57 22.47 30.76 0.00 0.00 0.00 0.00 0.00 0.00 0.71 0.39 0.94 3.62 4.04 2.21 0.50 0.51 0.21 0.35 0.86 0.46 0.62 0.67 0.61 1.88 1.01 0.64 0.00 0.00 0.00 0.00 0.00 0.00 2.19 2.30 1.70 6.19 12.21 5.80 1.36 0.73 1.11 0.70 0.70 0.28 3.26 2.27 9.12 2.47 1.95 9.10 4.95 13.72 13.43 10.79 17.19 19.24 7.16 17.01 17.44 28.11 21.54 21.82

An analysis of the data shows that the bulk of IMO traffic in PSA Genova Pra' consists of flammable liquids (class 3), corrosive substances (class 8) and other dangerous materials (class 9). The percentages, shown in the graph below, show that the proportion of containers in export is preponderant compared to IMO containers in import and other cycles, which are of minimal importance in the total number of accesses to the terminal.

#### PERCENTAGE TREND OF THE NUMBER OF IMO IMPORT/EXPORT/OTHER CYCLES CONTAINERS **COMPARED TO TOTAL PSA GENOVA PRA'**



#### 6.5.2 DANGEROUS GOODS IN PSA SECH

SA SECH's IMO storage area has a Emergency personnel continue to be duly a fire-fighting system attached to it. In order to prevent the spillage of products equipment, following practical tests carfrom a container or tanker from producing ried out directly in the field during higha spillage of substances onto the ground, risk fire-fighting courses. In this regard, it PSA SECH set up a collection tank in the should be noted that an emergency exerdangerous goods storage area, divided into four sections, with a total area of ap- lating a fire start in the area used for the proximately 60 square metres and perime-temporary storage of dangerous goods, ter walls made of reinforced concrete. The tank is capable of holding four 20-foot flammable liquid material from one damcontainers or two 40-foot containers and their contents and is equipped with piping From the statistical analysis referring to and shut-off valves that allow direct suction of any product present in one of the be stated that, even in 2022, the export sections.

capacity of 549 TEU: PSA SECH has trained in the procedures of the IMDG Code, as well as in the use of the installed cise was carried out in March 2022, simubased on a real event of the transfer of aged tank to another.

> the three-year period 2020-2022, it can handling of class 3 flammable liquids alone

contributes more than 40% of the total. Adding class 8 (slightly up from 17.98% to 18.87% in 2021) and class 9 (slightly up from 2021, from 20.50% to 20.80%) brings it to over 80% of total exports, in- tant. In general, the latter classes, like the dicating how this market is dominated by these three types of classes IMO. As far as imports are concerned, the representation ly, with regard to the transhipment cycle. of volumes is more varied, although it can easily be seen from the table that, also for for classes 3 (24.74%), 8 (15.10%) and 9 this market, the largest container volumes (25.00%). Compared to 2021, a significant are recorded for class 3 (28.28%) and 9 increase in class 6.1 should be noted. (36.90%). It should be noted, however, that

compared to 2021, where class 3 was the most heavily handled class for imports, in 2022 it is class 9 that has the most movements. Classes 8, 5 and 6 are also imporremaining ones, show handling volumes in line with the percentages of 2021. Finalthe highest volumes were again recorded

#### **BREAKDOWN OF DANGEROUS GOODS BY HAZARD CLASSES (%) PSA SECH**

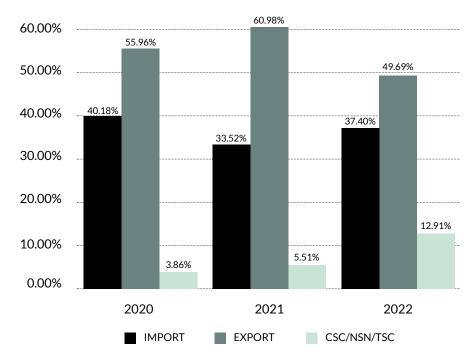
	IMPORT (%)			E	XPORT (%	5)	TRANSHIPMENT (%)			
CLASSES	DESCRIPTION	2020	2021	2022	2020	2021	2022	2020	2021	2022
1	Explosives	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2	Gases	0.04	0.04	0.00	0.06	0.06	0.07	0.00	0.00	0.00
2.1	Flammable Gases	1.38	2.42	3.20	3.07	5.77	7.94	2.33	6.54	3.91
2.2	Non-flammable/ non-toxic gases	4.32	2.84	2.12	6.20	4.41	4.00	9.30	5.92	4.69
2.3	Toxic gases	0.27	0.27	0.30	0.22	0.23	0.26	0.00	0.31	0.26
3	Flammable liquids	37.56	39.95	28.28	43.45	42.35	40.01	19.77	25.86	24.74
4	Flammable substances	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.00	0.00
4.1	Flammable solids, self- reactive substances and desensitised explosives	2.14	2.35	3.99	0.42	0.77	0.45	6.98	9.97	1.82
4.2	Substances liable to spontaneous combustion	0.13	0.15	0.30	0.32	0.17	0.00	1.16	1.25	0.52
4.3	Substances which in contact with water emit flammable gases	0.67	0.38	0.89	0.22	0.29	0.45	2.33	1.25	4.17
5.1	Oxidising substances	3.16	5.26	4.53	2.65	3.66	2.86	5.23	4.67	4.95
5.2	Organic peroxides	0.13	0.53	0.15	1.31	0.87	1.15	2.91	0.62	0.26
6.1	Toxic substances	5.56	6.44	6.36	2.81	2.93	3.15	4.07	3.74	14.58
8	Corrosive substances	17.40	13.75	12.86	16.97	17.98	18.87	22.67	22.74	15.10
9	Miscellaneous dangerous substances and articles	27.24	25.63	36.90	22.30	20.50	20.80	23.25	17.13	25.00

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by a still significant quantity of import con- the import and export cycle volumes

Looking at the percentage trend of IMO tainers (37.40%). Less important, though containers according to the transport cy-significant, is the amount of containers cle (import, export or other cycles), it can belonging to the other cycles (12.91%). It be seen that the quantity of export con- should be noted that compared to 2021, tainers is predominant (49.69%), followed there was a narrowing of the gap between

#### PERCENTAGE DEVELOPMENT TREND OF THE NUMBER OF IMO IMPORT/EXPORT CONTAINERS/OTHER CYCLES **COMPARED TO TOTAL PSA SECH**



#### **6.5.3 DANGEROUS GOODS IN PSA VENICE-VECON**

dedicated area, which varies according to storage of dangerous goods containers. ing the risk.

ment of leakage or accidental spillage of handled.

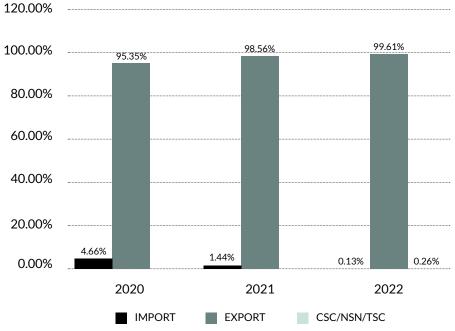
or PSA Venice-Vecon, dangerous products inside the containers; PSA Vengoods container traffic represents a ice-Vecon also has a fire-fighting network residual part of the total volume han- with foaming units and two containment dled. These containers are placed in the tanks, one mobile and one fixed, near the the amount and type of hazard class defin- Since the company began operating as a container terminal (1988), there have The terminal is equipped with emergency been no incidents involving the release of equipment for first aid and for the contain- hazardous substances from the containers



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# PERCENTAGE TREND OF THE NUMBER OF IMO IMPORT/EXPORT/OTHER CYCLES COMPARED TO TOTAL PSA VENICE-VECON



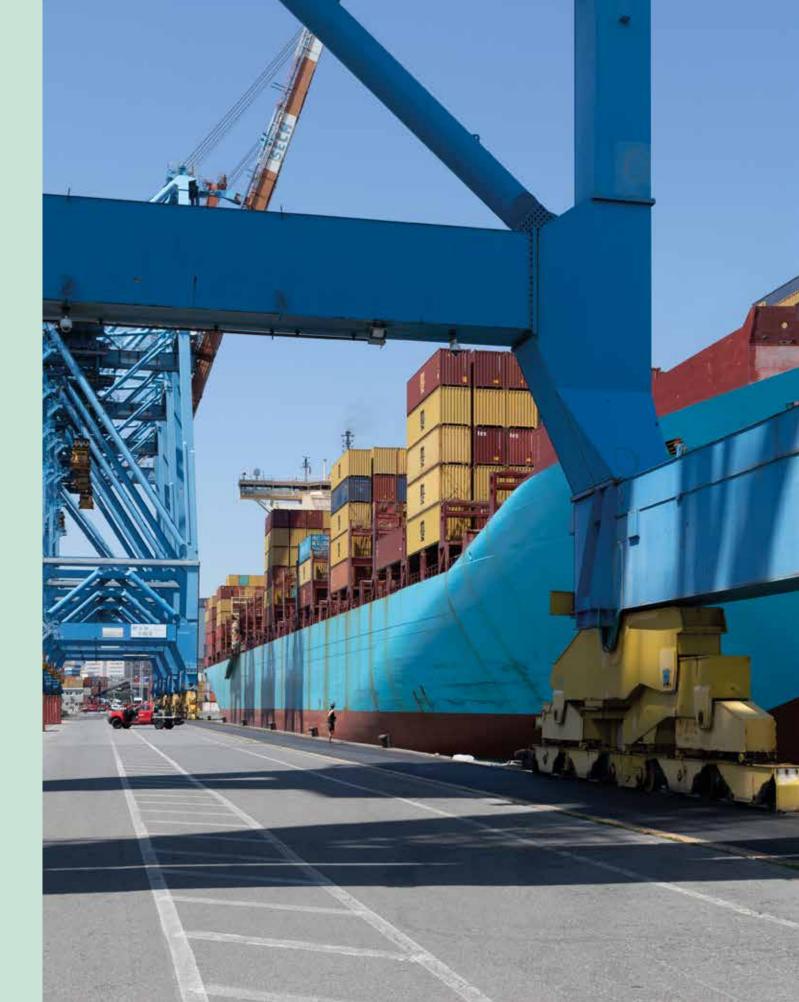
### BREAKDOWN OF DANGEROUS GOODS BY HAZARD CLASSES (%) PSA VENICE-VECON

		II	/PORT (%	6)	E	XPORT (%	6)	TRANSHIPMENT (%)		
CLASSES	DESCRIPTION	2020	2021	2022	2020	2021	2022	2020	2021	2022
1	Explosives	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2	Gases	0.04	0.00	0.40	7.00	8.10	4.90	0.00	0.00	0.00
2.1	Flammable Gases	3.90	0.00	0.00	0.80	1.60	0.00	0.00	0.00	0.00
2.2	Non-flammable/non-toxic gases	2.00	0.00	0.00	7.50	5.80	0.00	0.00	0.00	0.00
2.3	Toxic gases	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3	Flammable liquids	33.30	50.00	0.00	34.50	38.90	44.80	0.00	0.00	0.00
4.1	Flammable solids, self-reactive substances and desensitised explosives	0.00	0.00	0.00	0.80	0.70	0.00	0.00	0.00	0.00
4.2	Substances liable to spontaneous combustion	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4.3	Substances which in contact with water emit flammable gases	0.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5.1	Oxidising substances	2.00	0.00	0.00	2.10	3.90	0.20	0.00	0.00	0.00
5.2	Organic peroxides	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
6.1	Toxic substances	0.00	0.00	0.00	1.00	1.50	1.00	0.00	0.00	0.00
8	Corrosive substances	39.20	33.30	0.00	26.40	19.30	27.80	0.00	0.00	0.00
9	Miscellaneous dangerous substances and articles	11.80	16.70	0.00	20.00	20.10	19.30	0.00	0.00	0.00

goods moved during the three-year period ered of medium to high importance. 2020 - 2022 belong to classes 3, 8 and 9;

As shown above, a fair proportion of the the transport-related risk can be consid-

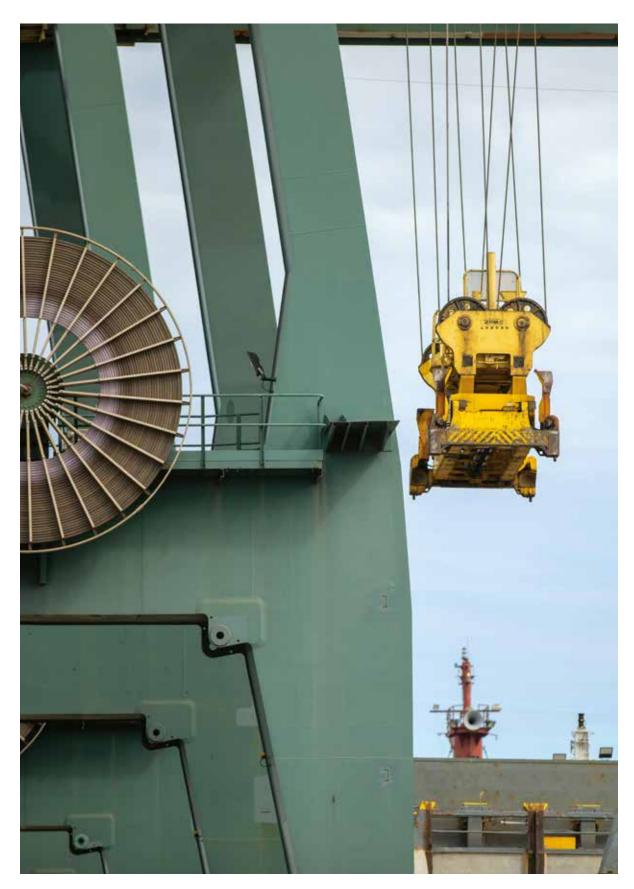






list of published indicators relating to each omission, as required by the guidelines. to facilitate the reading and research of portant aspects. the indicators of interest, the GRI code is

he index of general contents (GRI reported for each element, with possible 2 - General Disclosures 2021), the identification of the area of interest and details of the indicators that express the paragraph of the report in which it is how PSA Italy oversees each material top- possible to find the related information, as ic (GRI 3 - Material Topics 2021) and the well as the omissions and the reasons for material aspect identified by the three Non-material topics are also reported, organizations (Material Topics, GRI 200 - with an indication of the reason why, al-Economic, GRI 300 - Environmental; GRI though they are relevant topics, they are 400 - Social) is reported below. In order not included in the set of priority and im-



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#### **GRI CONTENT INDEX**

Statement of use	PSA Genova Pra', PSA SECH and PSA Venice-Vecon have reported in accordance with the GRI Standards for the period 1st January 2022 - 31st December 2022.
GRI 1 used	GRI 1: Foundation 2021
Applicable GRI Sector Standard(s)	No GRI Sector Standards applicable

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
GRI 2: General Disclosures 2021		
	2-1 Dettagli organizzativi	
	2-2 Entities included in the organization's sustainability reporting	
1. The organization and its reporting practices	2-3 Reporting period, frequency and contact point	
	2-4 Restatements of information	
	2-5 External assurance	
	2-6 Activities, value chain and other business relationships	
2. Activities and workers	2-7 Employees	8, 10
	2-8 Workers who are not employees	8
	2-9 Governance structure and composition	5, 16
	2-10 Nomination and selection of the highest governance body	5 16
	2-11 Chair of the highest governance body	16
	2-12 Role of the highest governance body in overseeing the management of impacts	16
	2-13 Delegation of responsibility for managing impacts	
	2-14 Role of the highest governance body in sustainability reporting	
3. Governance	2-15 Conflicts of interest	
	2-16 Communication of critical concerns	
	2-17 Collective knowledge of the highest governance body	
	2-18 Evaluation of the performance of the highest governance body	
	2-19 Remuneration policies	
	2-20 Process to determine remuneration	
	2-21 Annual total compensation ratio	

	OMISSION							
LOCATION	REQUIREMENT(S) OMITTED	REASON	EXPLANATION					
1.2, 1.3								
Lettera dell'AD agli SH 1.2, 4.3								
3.2, 7.3								
3.2								
3.2								
2, 2.1, 4.1, 4.2, 4.3, 6.3								
4.3, 4.4, 6.1, 6.1.2								
4.3, 4.4, 6.1, 6.1.2								
1.3								
NR	a., b.	Confidentiality constraints						
1.3								
1.1, 1.3, 3.1, 3.2, 3.3, 4, 5, 6, 6.4								
1.3								
Lettera dell'AD agli SH 3.1, 3.2								
NR	a., b.	Confidentiality constraints						
1.4, 4, 5, 6 (NR for the section relevant to former 102-34 disclosure)								
Lettera dell'AD agli SH 6, 6.2								
6								
4.4								
4.4								
4.4								

		OM
LOCATION	REQUIREMENT(S) OMITTED	REASON
Lettera degli AD agli SH		
1.1, 5, 6.1.2		
1.1		
1.4, 4, 6		
1.4		
1.4		
1.3		
3.1		
4.4		
3.2, 7.1		
3.2, 7.1		
1.4, 3.2, 4, 5, 6		
4.2, 4.3		
4	Recommendation 2.1	Information unavai incomplete
4.4		
4.3		
1.4, 3.2, 4, 5, 6		
4.4		
4.3		
1.4, 3.2, 4, 5, 6		
3.3, 4		
2, 4.3		
1.4, 3.2, 4, 5, 6		
4.3		

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
	2-22 Statement on sustainable development strategy	
	2-23 Policy commitments	16
	2-24 Embedding policy commitments	
4. Strategia, politiche e prassi	2-25 Processes to remediate negative impacts	
	2-26 Mechanisms for seeking advice and raising concerns	16
	2-27 Compliance with laws and regulations	
	2-28 Membership associations	
	2-29 Approach to stakeholder engagement	
5. Coinvolgimento degli stakeholder	2-30 Collective bargaining agreements	8
Material topics		
	3-1 Process to determine material topics	
GRI 3: Temi materiali 2021	3-2 List of material topics	
Economic performance		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	201-1: Direct economic value generated and distributed	8,9
GRI 201: Economic Performance 2016	201-2: Financial implications and other risks and opportunities due to climate change	13
	201-3:Defined benefit plan obligations and other retirement plans	
	201-4: Financial assistance received from government	
Market presence		1
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 202: Market Presence 2016	202-1: Ratios of standard entry level wage by gender compared to local minimum wage	1, 5, 8
	202-2: Proportion of senior management hired from the local community	8
Indirect economic impacts		
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 203: Indirect Economic Impacts 2016	203-1: Infrastructure investments and services supported	
	203-2: Significant indirect economic impacts	
Procurement practices		
GRI 3: Material Topics 2021	3-3 Management of material topics	

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IISSION	
N	EXPLANATION
ailable/	Not reported due to the current incompleteness of data (implications and opportunities related to climate change). A parapgraph on Climate Change Adaptation (5.3) has been provided, partially covering the indicator.

07. GRI	CONTENT	INDEX

	OMISSION			
LOCATION	REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
1.4, 3.2, 4, 5, 6				
1.4				
1.4	с.	Information unavailable/ incomplete	The information is incomplete as regards the total number and percentage of business partners to whom anti-corruption regulations and procedures of the organization have been disclosed	
1.4				
NR		Not applicable	There are no appeals in 2022 that fell within the scope of anti-corruption, antitrust and monopoly	
NR		Not applicable	The topic is not material for the three terminals	
NR		Not applicable	The topic is not material for the three terminals	
NR		Not applicable	The topic is not material for the three terminals	
NR		Not applicable	The terminals operate in only one countr	
NR		Not applicable	Not material for the activities run at the terminal	
NR		Not applicable	Not material for the activities run at the terminals	
NR		Not applicable	Not material for the activities run at the terminals	
1.4, 3.2, 4, 5, 6				
5.1, 5.1.1				
5.2				
5.1.1				
5.1.1.1, 5.3.1, 5.3.2, 5.3.3				
5.3.1, 5.3.2, 5.3.3				

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
Anti-corruption/		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	205-1: Operations assessed for risks related to corruption	16
GRI 205: Anti-corruption 2016	205-2: Communication and training about anti- corruption policies and procedures	16
	205-3: Confirmed incidents of corruption and actions taken	16
Anti-competitive behavior		
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 206: Anti-competitive Behavior 2016	206-1: Legal actions for anti-competitive behavior, anti- trust, and monopoly practices	16
Тах		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	207-1: Approach to tax	1, 10, 17
GRI 207: Tax 2019	207-2: Governance relativa alle imposte, controllo e gestione del rischio	1, 10, 17
	207-3: Stakeholder engagement and management of concerns related to tax	1, 10, 17
	207-4: Country-by-country reporting	1, 10, 17
Materials		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	301-1: Materials used by weight or volume	8, 12
GRI 301: Materials 2016	301-2: Recycled input materials used	8, 12
	301-3: Reclaimed products and their packaging materials	8, 12
Energy		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	302-1: Energy consumption within the organization	7, 8, 12, 13
	302-2: Energy consumption outside of the organization	7, 8, 12, 13
GRI 302: Energy 2016	302-3: Energy intensity	7, 8, 12, 13
	302-4: Reduction of energy consumption	7, 8, 12, 13
	302-5: Reductions in energy requirements of products and services	7, 8, 12, 13

	OMISSION		
LOCATION	REQUIREMENT(S) OMITTED	REASON	EXPLANATION
NR		Not applicable	Not material, some descriptive conter are to be found within the document (Box "Water use and pollution")
NR		Not applicable	Not material, some descriptive conter are to be found within the document (Box "Water use and pollution")
NR		Not applicable	Not material, some descriptive conter are to be found within the document (Box "Water use and pollution")
NR		Not applicable	Aspect reported by PSA Genova Pra'an PSA Venice-Vecon, but not by PSA SECI and partially only for points d) and e.
NR		Not applicable	Not material for the activities run at the terminals
NR		Not applicable	The PSA Genova Pra' and PSA SECH terminals are not located in these area Descriptive box for PSA Venice-Vecor (Marine Protection and Conservation given its location on the Venice Lagoo
NR		Not applicable	The PSA Genova Pra' and PSA SECH terminals are not located in these area Descriptive box for PSA Venice-Vecor (Marine Protection and Conservation given its location on the Venice Lagoo
NR		Not applicable	The PSA Genova Pra' and PSA SECH terminals are not located in these area Descriptive box for PSA Venice-Vecor (Marine Protection and Conservation given its location on the Venice Lagoo
NR		Not applicable	The PSA Genova Pra' and PSA SECH terminals are not located in these area Descriptive box for PSA Venice-Vecor (Marine Protection and Conservation given its location on the Venice Lagoo

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#				
Water and effluents	Water and effluents					
GRI 3: Material Topics 2021	3-3 Management of material topics					
	303-1: Interactions with water as a shared resource	6, 12				
	303-2: Management of water discharge-related impacts	6				
GRI 303: Water and Effluents 2018	303-3: Water withdrawal	6				
	303-4: Water discharge	6				
	303-5: Water consumption	6				
Biodiversity						
GRI 3: Material Topics 2021	3-3 Management of material topics					
	304-1: Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	6, 14, 15				
GRI 304: Biodiversity 2016	304-2: Significant impacts of activities, products and services on biodiversity	6, 14, 15				
	304-3: Habitats protected or restored	6, 14, 15				
	304-4: IUCN Red List species and national conservation list species with habitats in areas affected by operations	6, 14, 15				

	ОМ		
LOCATION	REQUIREMENT(S) OMITTED	REASON	
1.4, 3.2, 4, 5, 6			
5.1.3			
5.1.3			
5.1.3			
5.1.3			
5.1.3, 5.3.1, 5.3.2, 5.3.3			
5.1.3			
5.1.3			
1.4, 3.2, 4, 5, 6			
5.1.2			
5.1.2			
5.1.2.1, 5.1.2.2, 5.1.2.3			
5.1.2.1, 5.1.2.2, 5.1.2.3			
5.1.2.1, 5.1.2.2, 5.1.2.3			
1.4, 3.2, 4, 5, 6			
6.3			
6.3	а.	Information unava incomplete	
1.4, 3.2, 4, 5, 6			
6.1.1			
4.4			
6.1.1			

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
Emissions		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	305-1: Direct (Scope 1) GHG emissions	3, 12, 13, 14, 15
	305-2: Energy indirect (Scope 2) GHG emissions	3, 12, 13, 14, 15
	305-3: Other indirect (Scope 3) GHG emissions	3, 12, 13, 14, 15
GRI 305: Emissions 2016	305-4: GHG emissions intensity	13, 14, 15
	305-5: Reduction of GHG emissions	13, 14, 15
	305-6: Emissions of ozone-depleting substances (ODS)	3, 12
	305-7: Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	3, 12, 14, 15
Waste		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	306-1: Waste generation and significant waste-related impacts	3, 6, 11, 12
	306-2: Management of significant waste-related impacts	3, 6, 8, 11, 12
GRI 306: Waste 2020	306-3: Waste generated	3, 6, 11, 12, 15
	306-4: Waste diverted from disposal	3, 11, 12
	306-5: Waste directed to disposal	3, 6, 11, 12, 15
Supplier environmental assessment		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	308-1: New suppliers that were screened using environmental criteria	
GRI 308: Supplier Environmental Assessment 2016	308-2: Negative environmental impacts in the supply chain and actions taken	
Employment		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	401-1 New employee hires and employee turnover	5, 8, 10
GRI 401: Employment 2016	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	3, 5, 8, 10
	401-3 Parental leave	5,8

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IISSION	
N	EXPLANATION
iilable/	The information is incomplete as regards the percentage of new suppliers that have been selected by using environmental criteria.

		ОМ
LOCATION	REQUIREMENT(S) OMITTED	REASON
1.4, 3.2, 4, 5, 6		
4.4		
1.4, 3.2, 4, 5, 6		
6.4, 6.4.1		
6.4, 6.4.1, 6.7		
6.4		
6.4		
6.4		
4.4, 6.4		
6.4, 6.4.1, 6.7		
6.4		
6.4.1		
6.4.1		
1.4, 3.2, 4, 5, 6		
6.2		
6.2		
6.2		
1.4, 3.2, 4, 5, 6		
6.1.1		
6.1.1		
NR		Not applicable

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
Labor/management relations		'
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 402: Labor/Management Relations 2016	402-1: Minimum notice periods regarding operational changes	8
Occupational health and safety		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	403-1: Occupational health and safety management system	8
	403-2: Hazard identification, risk assessment, and incident investigation	8
	403-3: Occupational health services	8
	403-4: Worker participation, consultation, and communication on occupational health and safety	8, 16
GRI 403: Occupational Health and Safety 2018	403-5: Worker training on occupational health and safety	8
	403-6: Promotion of worker health	3
	403-7: Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	8
	403-8: Workers covered by an occupational health and safety management system	8
	403-9: Work-related injuries	3, 8, 16
	403-10: Work-related ill health	3, 8, 16
Training and education		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	404-1: Verage hours of training per year per employee	4, 5, 8, 10
GRI 404: Training and Education 2016	404-2: Programs for upgrading employee skills and transition assistance programs	8
	404-3: Percentage of employees receiving regular performance and career development reviews	5, 8, 10
Diversity and equal opportunity		·
GRI 3: Material Topics 2021	3-3 Management of material topics	
	405-1: Diversity of governance bodies and employees	5, 8
GRI 405: Diversity and Equal Opportunity 2016	405-2: Ratio of basic salary and remuneration of women to men	5, 8, 10
Non-discrimination		
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 406: Non-discrimination 2016	406-1: Incidents of discrimination and corrective actions taken	5,8

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1ISSION	
N	EXPLANATION
	Not material due to the absence of
	episodes of this kind

LOCATION	OMISSION			
	REQUIREMENT(S) OMITTED	REASON	EXPLANATION	
NR		Not applicable	Not material for the regulatory framework which the terminals are in.	
NR		Not applicable	PSA Italy does not have operational offices located in countries that resort to child labour	
NR		Not applicable	PSA Italy does not have operational offices located in countries that resort to forced or compulsory labour	
NR		Not applicable	PSA Italy does not have operational offices located in countries that operate in violation of respect for human rights	
NR		Not applicable	PSA Italy does not have operational offices located in countries that operate in violation of respect for indigenous peoples	
1.4, 3.2, 4, 5, 6				
3.1, 4.3				
3.1, 4.3				
1.4, 3.2, 4, 5, 6				
6.3				
6.3	c., d., e.	Information unavailable/ incomplete	The information is incomplete as regards the downstream process in the identification of negative social impacts	
NR		Not applicable	Not material, linked to GRI 207	

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
Freedom of association and collective bargaining		
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 407: Freedom of Association and Collective Bargaining 2016	407-1: Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	8
Child labor		
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 408: Child Labor 2016	408-1: Operations and suppliers at significant risk for incidents of child labor	5, 8, 16
Forced or compulsory labor		1
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 409: Forced or Compulsory Labor 2016	409-1: Operations and suppliers at significant risk for incidents of forced or compulsory labor	5, 8
Security practices/		1
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 410: Security Practices 2016	410 - 1: Security personnel trained in human rights policies or procedures	16
Rights of indigenous peoples		·
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 411: Rights of Indigenous Peoples 2016	411-1: Incidents of violations involving rights of indigenous peoples	2
Local communities		1
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 413: Local Communities2016	413-1: Operations with local community engagement, impact assessments, and development programs	
GNT413. Local Communities2010	413-2: Operations with significant actual and potential negative impacts on local communities	1,2
Supplier social assessment		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	414-1: New suppliers that were screened using social criteria	5, 8, 16
GRI 414: Supplier Social Assessment 2016	414-2: Negative social impacts in the supply chain and actions taken	5, 8, 16
Public policy		
GRI 3: Material Topics 2021	3-3 Management of material topics	
		1

GRI STANDARD/ OTHER SOURCE	DISCLOSURE	SDG#
Customer health and safety		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	416-1:Valutazione degli impatti sulla salute e la sicurezza di categorie di prodotti e servizi	
GRI 416: Customer Health and Safety 2016	416-2: Episodi di non conformità relativamente agli impatti su salute e sicurezza di prodotti e servizi	16
Marketing and labeling		
GRI 3: Material Topics 2021	3-3 Management of material topics	
	417-1: Requisiti relativi all'etichettatura e informazioni su prodotti e servizi	12
GRI 417: Marketing and Labeling 2016	417-2: Episodi di non conformità concernenti l'etichettatura e informazioni su prodotti e servizi	16
	417-3: Episodi di non conformità concernenti comunicazioni di marketing	16
Customer privacy		
GRI 3: Material Topics 2021	3-3 Management of material topics	
GRI 418: Customer Privacy 2016	418-1: Substantiated complaints concerning breaches of customer privacy and losses of customer data	

## **7.2 OTHER TOPICS**

OTHER TOPICS	DESCRIPTION	PARAGRAPH
OPTIMISATION OF GLOBAL SUPPLY CHAIN	Driving sustainability improvements in shipping and logistics supply chains by working with suppliers, partners and customers on route optimisation and alternative transport options for better efficiency and safety. Examples include intermodal solutions (shift from trucking to trains/vessels, technology-enabled control tower etc).	2.1
INNOVATION & TECHNOLOGY	Innovating and harnessing technology to drive digitalisation and create more efficient and sustainable operations.	3.1
SUSTAINABLE TERMINAL DEVELOPMENT	Ensuring that the planning, design and development of port infrastructure and operations takes into account and addresses the environmental impacts from land development and reclamation. Examples include use of sustainable concrete and green building methods.	3.3
LABOUR RELATIONS AND WORKER WELLBEING	Maintaining strong relationships and engagement with labour unions, establishing best practice labour standards, including respecting human rights, having zero tolerance of modern slavery and ensuring worker wellbeing.	4.4
MARINE PROTECTION AND CONSERVATION	Protecting marine biodiversity and preventing ocean pollution through responsible management of ongoing port and marine operations, as well as conservation activities. Examples including mangrove restoration and turtle conservation efforts.	5

07. GRI CONTENT INDEX \_\_\_\_\_

LOCATION	OMISSION		
	REQUIREMENT(S) OMITTED	REASON	EXPLANATION
1.4, 3.2, 4, 5, 6			
6.4			
6.4			
NR		Not applicable	Not applicable to the type of service provided by the terminals
NR		Not applicable	Not applicable to the type of service provided by the terminals
NR	a.	Information unavailable/ incomplete	Not reported due to current unavailability of specific data
1.4, 3.2, 4, 5, 6			
1.4			

OTHER TOPICS	DESCRIPTION	PARAGRAPH
WATER USE AND POLLUTION	Ensuring efficient use of water and responsible management of wastewater discharge.	5.1
CONTRIBUTION TOWARDS A CIRCULAR ECONOMY	Adopting more circular approaches to optimise resource use, minimise the waste generated in our operations and increase recycling. Examples include refrigerant reclaimation, materials upcycling and reuse.	5.1.2
CLIMATE CHANGE ADAPTATION	Strengthening our resilience and management of the physical and transition impacts of climate risks on our infrastructure, operations, surrounding communities and ecosystems, as well as our readiness to leverage opportunities in a low-carbon economy. Examples include upgrading of civil infrastructure and equipment to protect against extreme weather events, impose of green capex for equipment and operations.	5.3
PORT SECURITY	Ensuring safety and security of port operations, including ensuring responsible handling of dangerous goods, as well as working with relevant authorities and partners to put in place adequate controls to safeguard against terrorism and illicit trade.	6.5

### **7.3 RESPONSIBLE FUNCTIONS**

For information, comments, requests or observations on the contents of Sustainability at PSA Italy 2022 Report, please write to the relevant department by sending a letter or e-mail to the following contacts:

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